
THE 2011 CITY OF EL PASO CITIZEN SURVEY



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Prepared for:

The City of El Paso, Texas
Office of the City Manager

Technical Report No. 2011-02
June 2011



INTRODUCTION

The 2011 City of El Paso Citizen Survey

The Institute for Policy and Economic Development (IPED) at the University of Texas at El Paso was contracted by the City of El Paso's Office of the City Manager to conduct a household survey exploring citizen attitudes and perceptions about City services and general quality of life issues. The present survey is the fourth in a series of similar surveys conducted in 2004, 2006, and 2008. These surveys, together, explore how El Paso citizens' attitudes and perceptions have changed over time regarding their City and the services its government provides. Additionally, the 2011 City Survey provides a snapshot of current citizen preferences with respect to a number of issues. This survey and its findings are intended to guide the City in its mission to better serve its citizens and the community in which they live. Specifically, goals of this survey include: 1) targeting areas of focus needing improvement, 2) monitoring citizen satisfaction levels over time, and 3) identifying issues and services most and least important to El Paso citizens.

This report is organized into five sections: the executive summary first provides an overview of survey findings and is followed by a brief description of the research methodology including survey instrument and sampling design. Respondent characteristics are then described and subsequently, detailed findings are presented and organized by the six City initiatives listed in Table 1.

Table 1. City Initiatives

City Initiative	
1) Community Development	4) Economic Development
2) Law Enforcement	5) Fiscal Initiatives
3) Transportation	6) Customer Service & Citizen Involvement

The final section presents the analysis of a series of cross tabulations which explore and compare the attitudes and perceptions of key citizen sub-groups to one another. The sub-groups examined include age cohorts, gender, residence by area of town, and finally, residency by length of time.

SECTION I

Executive Summary

The 2011 City of El Paso Citizen Survey is the fourth in a series of similar citizen surveys which began in 2004. These surveys and their findings are intended to guide the City of El Paso in its mission to better serve its citizens. The 2011 survey is both a snapshot of current citizen viewpoints and a measure of changing perceptions over time. Survey interviews of City households were conducted by telephone in April and May of 2011 by the Institute for Policy and Economic Development (IPED) at the University of Texas at El Paso. A randomly selected sample of resident households was contacted, ensuring that each household within a given zip code and with a working land line had an equal probability of being selected for participation. After controlling for gender bias, a final sample size of 996 completed surveys was achieved, yielding a ± 3.1 percent margin of error at the 95 percent confidence level.

The 2011 survey consisted of 27 questions addressing six City initiatives, including: 1) community development, 2) law enforcement, 3) transportation, 4) economic development, 5) fiscal initiatives, and 6) customer service and citizen involvement. The following paragraphs summarize this report's findings.

Community Development. Similar to past surveys, images of tranquility, peacefulness, and security, followed by the climate and weather, are the first positive images that come to mind when citizens think of the City of El Paso. Additionally, the friendliness and helpfulness of El Pasoans and the City's unique culture and history rank high among El Paso's best promotional features as identified by its residents. The City's border location, however, added to concerns about negative images of El Paso, likely a result of ongoing violence occurring across the border. Respondents were also asked to rate various aspects of the City. Over half of City households feel El Paso is an excellent place to raise children and to live, while the City's recreational and entertainment opportunities, in addition to its tourist appeal, received relatively lower ratings. Finally, the overwhelming majority of City households feel that environmental issues are important. Of those that feel these issues are important, on average, one-third reports that the environmental information they are currently receiving is inadequate. Furthermore, over three-fourths of City households believe that the City's involvement in environmental policies is very important.

Law Enforcement. In light of current discussions about the consolidation of various City-County services, three new questions were added to gauge City support for consolidation of the City's Police Department and the County Sheriff's Department. While about one-half of City households favor consolidation, nearly one-third oppose the initiative and one-fifth are unsure about combining the two departments. The relatively large proportion of respondents indicating that they are unsure about consolidation of City-County law enforcement services suggests that more information is needed before City of El Paso residents are able to make an informed decision regarding the initiative. Furthermore, it is important to note that these results reflect the opinions of City households and are not representative of the perspectives of County households located outside of City limits.

Transportation. The 2011 Citizen Survey indicates a moderate increase in self-reported public transit ridership when compared to results from the previous 2008 Citizen Survey. While nearly one-fourth of households indicate that they use the City's public transit system at least several times a year, the remaining three-fourths of respondents reported that they never use the service. About two-thirds of the households that never use public transportation cited a preference for their personal vehicle as a reason for not using the City provided service. With regard to transportation initiatives, road maintenance and traffic congestion reduction are considerably more important to City households than the establishment of El Paso as an international transportation hub. Finally, similar to the 2008 survey, nearly half of households continue to be very interested in bicycles as an alternate form of transportation.

Economic Development. Satisfaction with El Paso as a place to work or do business, in addition to satisfaction with the City's current job market remained largely unchanged when compared to responses from the previous 2008 survey, in spite of the national economic downturn. Additionally, citizens continue to feel that the quality of work and contracting with local businesses are the most important factors that should be considered when the City contracts private businesses for services, however competitive bidding is also a comparatively important concern for City residents.

Fiscal Initiatives. Satisfaction with the City's use of household tax dollars modestly improved when compared to 2008, with nearly one-half of respondents feeling somewhat satisfied. The majority of respondents indicated that they are unwilling to support a moderate increase in property taxes to preserve existing services; however, the majority of these are also unwilling to cut any of the ten services discussed in the survey. Of the nearly one in three that are willing to support a moderate increase, City clean-up efforts and recycling and fire prevention, inspection, and education were given

the highest priority, while animal regulation and enforcement and police response to non-emergencies were given the lowest priority of the ten services discussed. It is important to note, however, that the overwhelming majority of respondents willing to support a moderate increase in property taxes feel that each of the ten services addressed by this survey are at least a medium priority. Finally, similar to the previous survey, less than one in three respondents knows that the City accounts for 25 percent of their property tax bill.

Customer Service & Citizen Involvement. In the final section of the 2011 survey, respondents were asked to rate their satisfaction with City departments and various City funded services. When compared to 2008 results, satisfaction index scores improved for 17 of the 18 areas polled. Sun Metro led with the largest improvement followed by an increase in satisfaction with the City of El Paso Zoo. Similarly, for those households that had interacted with City Departments or personnel within the past year, satisfaction improved in all five of the customer service categories measured. Residents' overall interaction experience with City employees and the helpfulness of those employees made the greatest satisfaction rating improvements relative to 2008. However, when asked about satisfaction with the City's ability to successfully communicate with its citizens about City programs and initiatives, survey results reflected a continuing need to improve the City's communication efforts. Finally, with regard to citizen involvement, while about half of respondents feel that the City provides its citizens with adequate opportunities to participate in local government, the majority of respondents did not contact an elected City official or City personnel member within the last year, and similarly, the majority have never visited the City's website and do not participate in a neighborhood association.

Finally, an analysis of key citizen subgroups reveals several significant differences among household perceptions of the City and its provision of services. Of the four subgroups analyzed, respondent age and residence by area of town are found to play the largest role in differing opinions among household perceptions, while gender and length of residence are somewhat less influential.

SECTION II

Methodology

The 2011 City of El Paso Citizen Survey (see Appendix A) was developed by City of El Paso in collaboration with IPED. Although several revisions and additions were made, the 2011 survey instrument was largely based on the previous 2004, 2006, and 2008 instruments, also developed by the City and IPED. As a result, general comparisons among the four surveys are made where possible. Similar to the 2008 survey, questions were grouped into sections to correspond to various City initiatives, including: 1) Community Development, 2) Transportation, 3) Economic Development, 4) Fiscal Initiatives, and 5) Customer Service and Citizen Involvement. Additionally, a sixth initiative regarding Law Enforcement services was added to the 2011 survey. Furthermore, in order to align more closely with current City objectives, several questions were added to the 2011 instrument, while others were removed. New questions and other revisions are identified in the detailed findings of this report.

Similar to previous Citizen surveys, the 2011 City of El Paso Citizen Survey was implemented via a telephone household survey using a stratified random digit dialing (RDD) procedure. A stratified sampling technique was chosen to guarantee that each City zip code is proportionately represented in the sample relative to total population. Additionally, RDD approximates simple random sampling, ensuring that each household within a given zip code with a working land line has an equal probability of being selected for participation. The stratified RDD sample was obtained from a leading national sampling firm, with the sample filtered for fax machines, disconnects, and businesses. Finally, at the time of the 2011 City Survey, IPED was simultaneously conducting a second unrelated telephone household survey; as a result, the final stratified RDD sample was screened for duplicate numbers in an effort to increase the response rate.

The final English survey instrument was translated into Spanish (see Appendix B) and converted into an electronic format to capture phone responses online by bilingual interviewers in the IPED Survey Research Center. The electronic version of the survey was pre-tested and verified with regard to data integrity and accuracy prior to implementation. Surveys were conducted by interviewers beginning April 20th and ending May 21st, 2011, on weekdays and Saturdays, between the times of 10 a.m. and 7 p.m.

After screening the raw data for incomplete surveys and respondents residing outside of the City of El Paso, a final sample size of 996 valid surveys was achieved. At the 95 percent confidence level, a sample of this size provides a margin of error of plus or minus 3.1 percentage points. In other words, results for 95 out of 100 samples of this size fall within ± 3.1 percent of what would have been obtained had every household in the City of El Paso been surveyed. Additionally, results were statistically weighted by gender aged 18 and older to offset any gender bias introduced by a larger sample of female respondents relative to male respondents given that females are more likely to be at home at the time of the survey interviews and to participate voluntarily.¹ Table 2 below compares the sample gender distribution to the 2009 distribution of the City of El Paso population 18 years or older, and reports the gender weights used to adjust sample responses. Although gender-weighted responses did not produce significantly different results when compared to unweighted responses, weighted responses are, nonetheless, used throughout the analysis of this report in an effort to reduce any gender bias.

Table 2. Gender Distribution and Weights

	Population 18 years and older	Sample	Gender Weight
Male	46.2%	29.6%	1.561
Female	53.8%	70.4%	0.764
Total	100.0%	100.0	-

Source: American Community Survey, One-Year Estimates, 2009

Two types of statistical analyses are performed: frequencies (Appendix C) and cross tabulations (Appendix D). Frequencies for each question are outlined in Section IV of this report, while a description of cross tabulations between various demographic groups and questions of interest is provided in Section V. The former are useful in analyzing how the entire sample feels about a certain question. Cross tabulations, on the other hand, provide information about how sample subgroups differ in their opinions regarding a certain question. Chi-square tests are performed in conjunction with each cross tabulation to determine if differing responses among subgroups are statistically significant.

¹ O'Rourke, D. and Lakner, E., Summer 1989, "Gender Bias: Analysis of Factors Causing Male Underrepresentation in Surveys," *International Journal of Public Opinion Research*, v1, n2, Survey Research Laboratory, University of Illinois.

SECTION III

Sample Characteristics

Section III of this report describes the sample characteristics of the survey respondents. In total, ten demographics questions were asked in the 2011 City of El Paso Citizen Survey. After weighting, the sample gender distribution matches that of the City's population aged 18 and older, with 54 percent of respondents being female and 46 percent male (*Figure 1*). Age was normally distributed, with 39 percent of respondents indicating that they are between the ages of 45 and 64, while 27 percent is 65 or older and 34 percent is between 18 and 44 (*Figure 2*). Nearly one in four is a high school graduate or equivalent, while over one in five did not go to or complete high school (*Figure 3*). Similarly, one in four has an undergraduate or graduate degree and one in five has some college education. Additionally, one in ten respondents has an associate's degree or has attended a trade school. In terms of ethnicity, nearly three in four respondents are Hispanic, while one in five identified themselves as White, non-Hispanic (*Figure 4*). With regard to employment, over one in three respondents indicated that they are employed, while one in four is retired, and one in five stays at home (*Figure 5*)

One-third of respondent's households consist of two people, while nearly half consist of between three and five people (*Figure 6*). Over half of respondents do not live in households with children under the age of 18 (*Figure 6*). Additionally, the majority of, or nearly three in four respondents own a house, while under one in four rent or lease an apartment or single family home (*Figure 7*). When asked about their household income, almost half of respondents refused to answer or indicated that they were unsure (*Figure 8*). However, of those who answered, approximately one in four respondent households earned less than \$20,000, one-fourth earned \$20,000 to less than \$40,000 and similarly, over one-fourth earned \$40,000 to less than \$80,000 (*Figure 8*). Nearly one in five respondents have lived in the City of El Paso 10 years or less, while the same amount have lived in the City 51 years or more (*Figure 9*). The majority of resident have lived in the City for at least 11 years, but not more than 50 years.

Finally, respondents were asked for their zip code. After recoding zip codes into areas of town, the largest proportion of respondents, or about one-third, indicated that they live on the East side of town, while one in five lives in the lower valley area (*Figure 10*). The remaining respondents are nearly equally distributed among the Northeast, Central, and West sides of town.

Figure 1. Gender

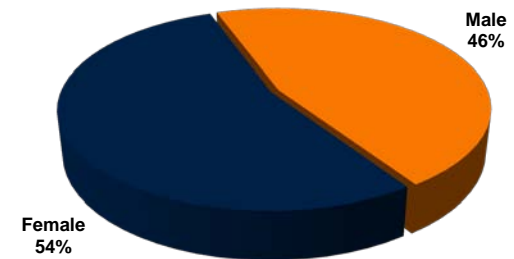


Figure 2. Age

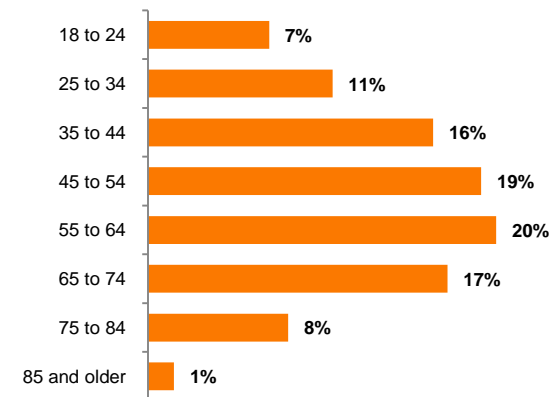


Figure 3. Educational Attainment

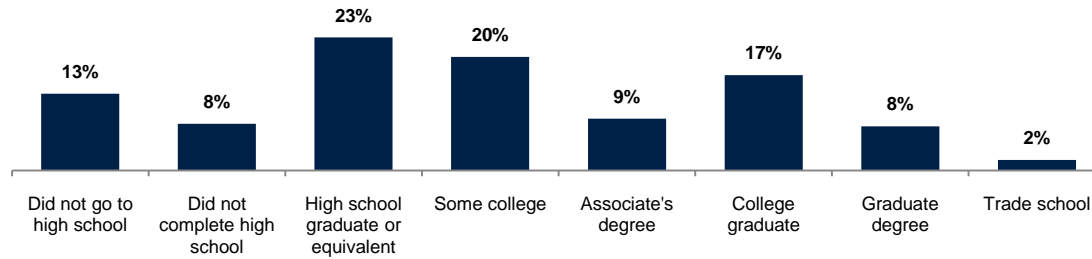


Figure 4. Ethnicity

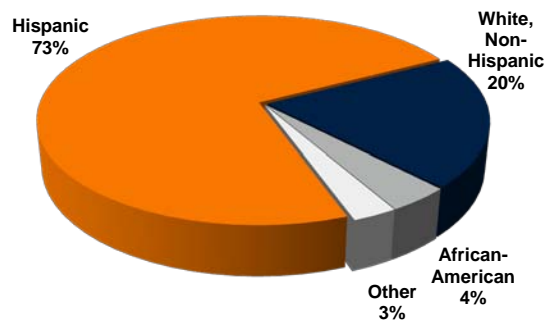


Figure 5. Occupation

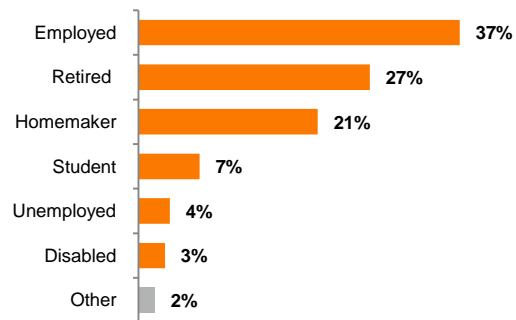
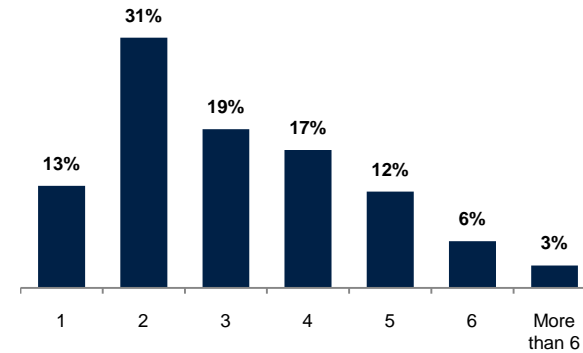


Figure 6. Household Size

How many individuals live in your household?



How many children under 18 live in your household?

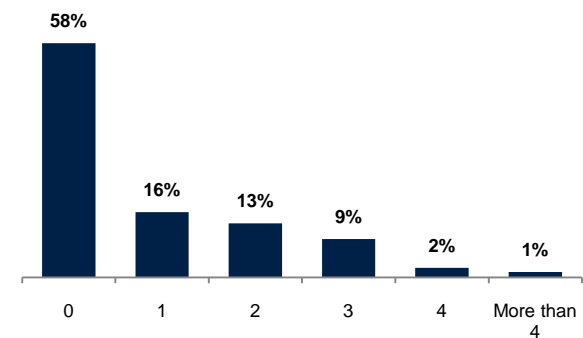


Figure 7. Type of Residence

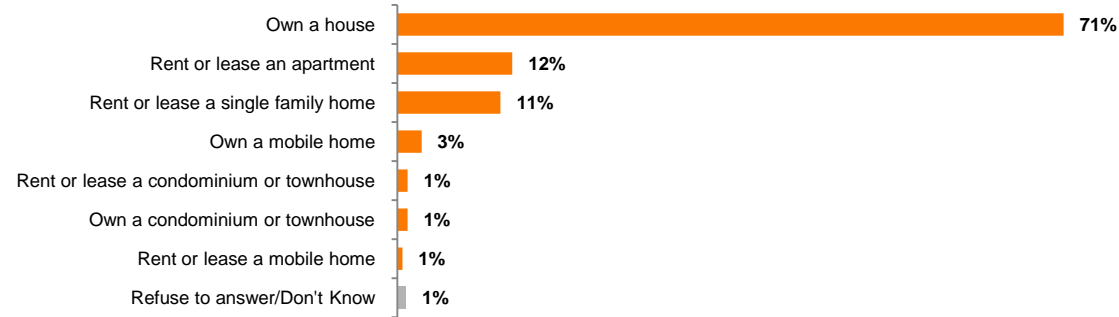
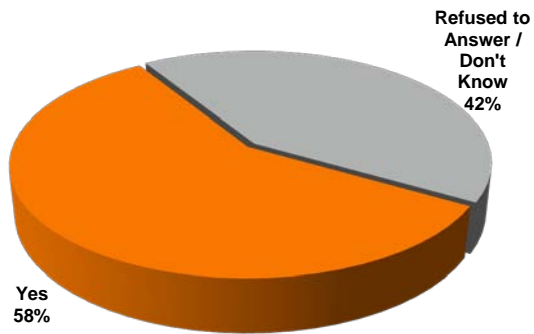


Figure 8. Household Income

Answered the Household Income Question



Household Income for Those Who Chose to Answer

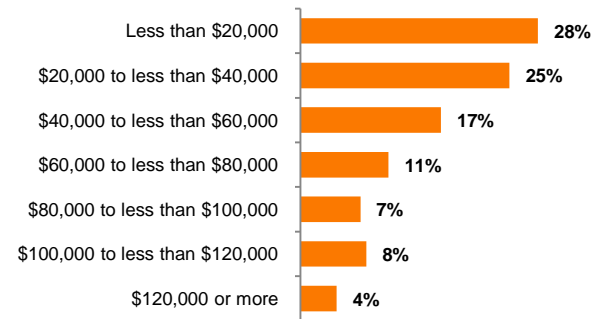


Figure 9. Length of Residence in the City of El Paso

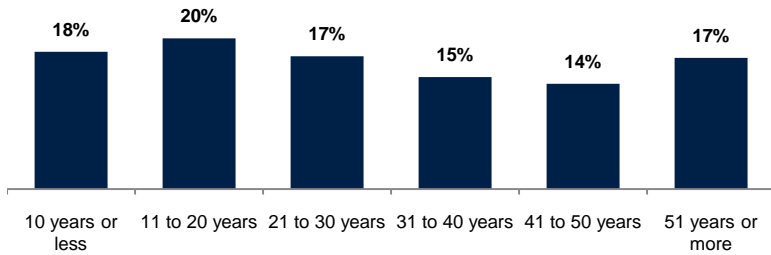
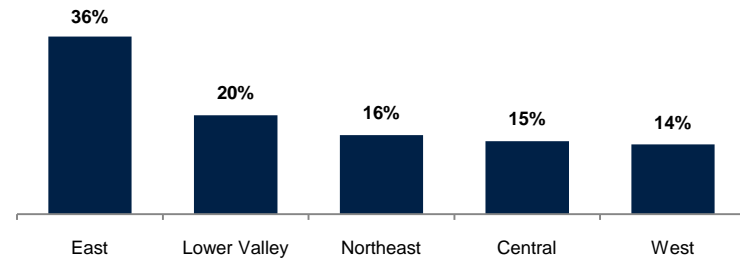


Figure 10. Area of Town of Residence



SECTION IV

Detailed Findings

Section IV of this report outlines the detailed findings of the 2011 City of El Paso Citizen Survey. Using frequencies, the feelings and opinions of City of El Paso citizens are described on a question-by-question basis. In addition to a complete description of the current survey's findings, direct and indirect comparisons to the 2008 City of El Paso Citizen Survey, as well as the 2006 and 2004 versions of the City of El Paso Citizen surveys are made where possible. Section IV is organized into six subsections which correspond to the six City initiatives identified in the 2011 survey. Each subsection, or initiative, is listed in Table 3 below along with the number of questions asked for that particular topic.

Table 3. Number of Questions Asked by City Initiative

City Initiative	Number of Questions
1) Community Development	6
2) Law Enforcement	3
3) Transportation	3
4) Economic Development	4
5) Fiscal Initiatives	4
6) Customer Service & Citizen Involvement	7

COMMUNITY DEVELOPMENT

Similar to previous Citizen surveys, the 2011 survey respondents were first asked several open-ended questions about the City of El Paso's images and its strengths. Like the 2004, 2006, and 2008 surveys, when thinking about the City of El Paso, the top two positive images that come to mind are the tranquility, peacefulness, and security of the City, followed by its climate and weather (*Figure 11*). Much like the 2008 survey, the Franklin Mountains ranked at a distant third, closely followed by the City's friendliness and lack of racial tensions, its diversity and multiculturalism, and in general, the City's people. These findings suggest that the City's most important assets lie in its local ambience and natural resources.

Next, when asked about the first negative image that comes to mind when thinking about the City of El Paso, unlike previous survey years, the Border and international bridges ranked first, likely a result of the ongoing drug-related violence occurring south of the border in Ciudad Juárez (*Figure 12*). However, similar to previous surveys, the poor climate and hot and dusty weather and the lack of jobs and good salaries ranked within the top three negative images that came to mind. Additionally, unlike the 2008 and 2006 surveys, the lack of things to do within the City moved into the top five negative images. Results suggest that efforts to improve the local job climate and recreational/leisure activities available to El Paso citizens would improve the City's image.

Figure 11. First Positive Image that Comes to Mind when Thinking about El Paso

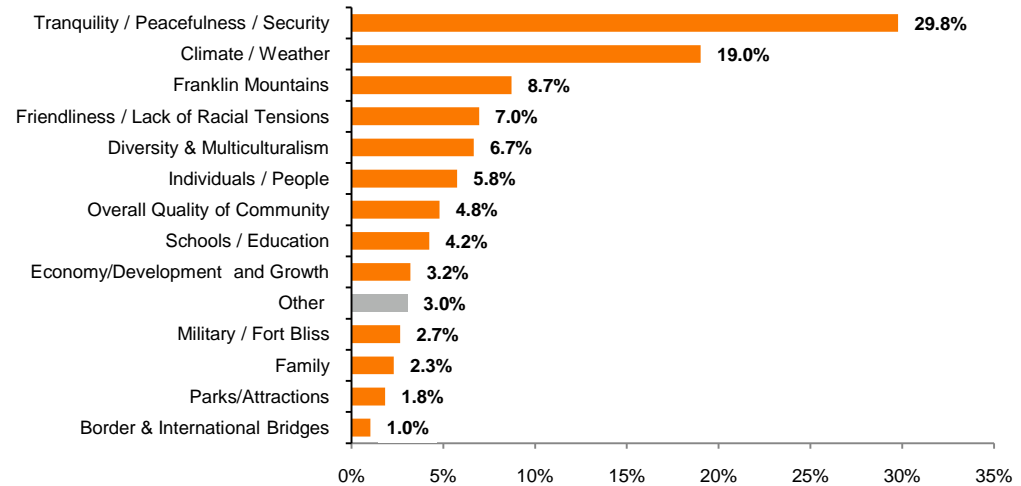


Figure 12. First Negative Image that Comes to Mind when Thinking about El Paso

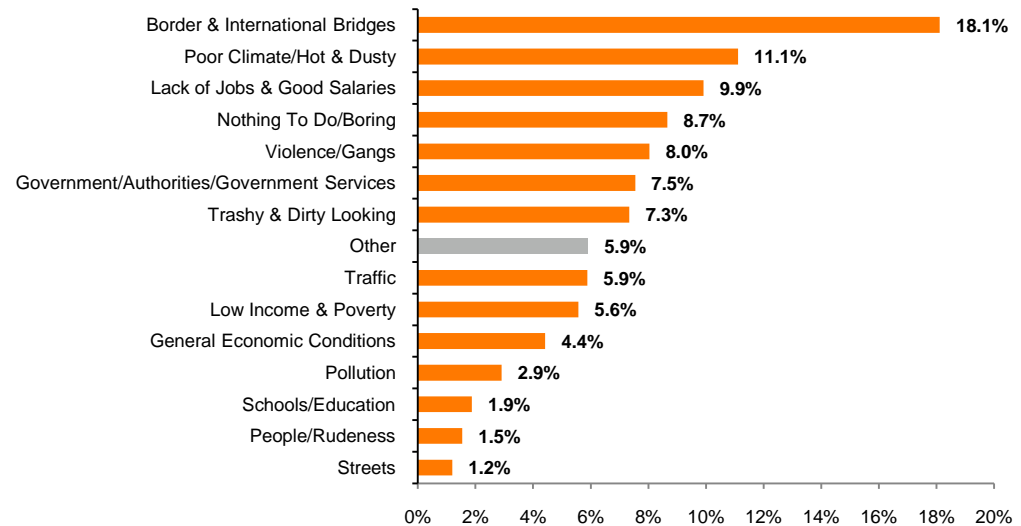
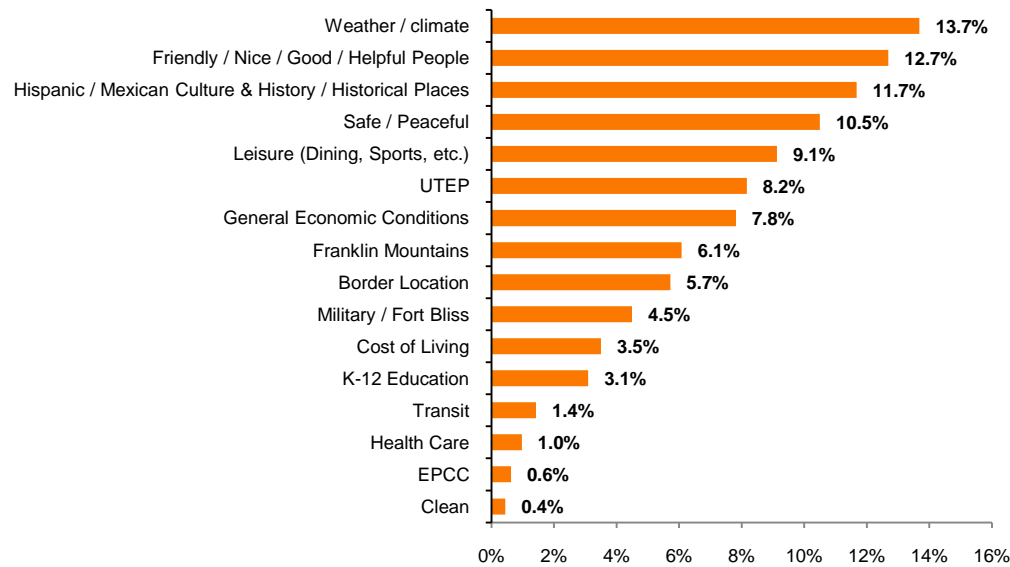


Figure 13. Biggest Strengths that Could Be Used to Promote El Paso

City of El Paso households were then asked to identify the City's two biggest strengths that could better be used to promote El Paso. Like previous surveys, the City's weather and climate is rated as the City's top strength (*Figure 13*). Also comparable to past surveys and following closely behind El Paso's weather and climate, the City's people and its history and culture were among other leading strengths. Unlike previous surveys, however, the City's border location fell in its strength rating, once again, likely a reflection of current drug-related violence in Mexico. The safety and peacefulness of the City, on the other hand, rose in its relative importance as a promotion tool. This is unsurprising given that El Paso was ranked as the safest city in the U.S. with a population of 500,000 or more based on its 2009 crime statistics.¹

Next, households were asked to rate the City of El Paso in five areas: (1) as a place to live, (2) as a place to visit, (3) as a place for recreation and entertainment, (4) as a place to raise children, and (5) as a place overall (*Figure 14*). Over half of respondents rated El Paso "excellent" as a place to live and as a place to raise children. Almost one-third of respondents said El Paso was an excellent place to visit, while less than one in five households agreed that El Paso was an excellent place for recreation and entertainment. Finally, nearly half of respondents rated the City of El Paso as excellent overall.

An index score is provided for each of the five questions, and ranges from 0 to 100, with 0 being worst and 100 being best. The score is calculated from the mean (or average) response to each question. In addition to providing a single number that summarizes how respondents feel about a given topic, the index score is a useful indicator for making comparisons across questions, as well as for tracking improvements achieved across time. Index scores are used throughout this analysis to summarize and compare findings. Index scores for each of the five variables in this question are reported in *Figure 14*. El Paso as a place to raise children was given the highest rating with an index score of 76, while El Paso as a place for recreation and entertainment fared the worst with a score of 40. El Paso as a place to live and as a place overall fell closely behind El Paso as a place to raise children with scores of 74 and 70, respectively.

Results indicate that improvements to El Paso's recreational and entertainment opportunities would likely boost the overall score of the City. Additionally, it is worth noting that a relatively large proportion of households rated El Paso as average in each of the five areas, suggesting that small improvements may be needed to increase the City's ratings in each of the areas discussed.

¹ El Paso Regional Economic Development Corporation, "Quality of Life: El Paso, Texas," <http://www.elpasoredco.org>.

City of El Paso households were then asked a series of questions regarding environmental topics and policies. First, respondents were asked whether they felt five environmentally related issues were important, which included: (1) recycling opportunities, (2) saving energy in the home, (3) saving energy on transportation, (4) improving air quality, and (5) climate change. As indicated in *Figure 15*, the overwhelming majority of respondents felt that each of these issues was important.

Next, if the respondent felt the topic was important, they were then asked to rate the level of adequacy of the information they had been receiving about that topic (*Figure 15*). Information adequacy was rated similarly across each of the five topics. Over one in two respondents felt the information they are currently receiving about recycling opportunities and saving energy in the home is adequate, while over one in four said that the information is inadequate. Additionally, over one in three respondents felt that the information they are receiving on saving energy on transportation, improving air quality, and climate change is inadequate.

Results suggest that the environmental issues addressed by this survey are important to City households. However, while a relatively larger proportion of respondents feel that the current information they are receiving about each of these topics is adequate, there is room for improvement considering that between 26 and 38 percent of respondents reported that the information they are currently receiving is inadequate.

Figure 14. How would you rate El Paso as a place to/for:

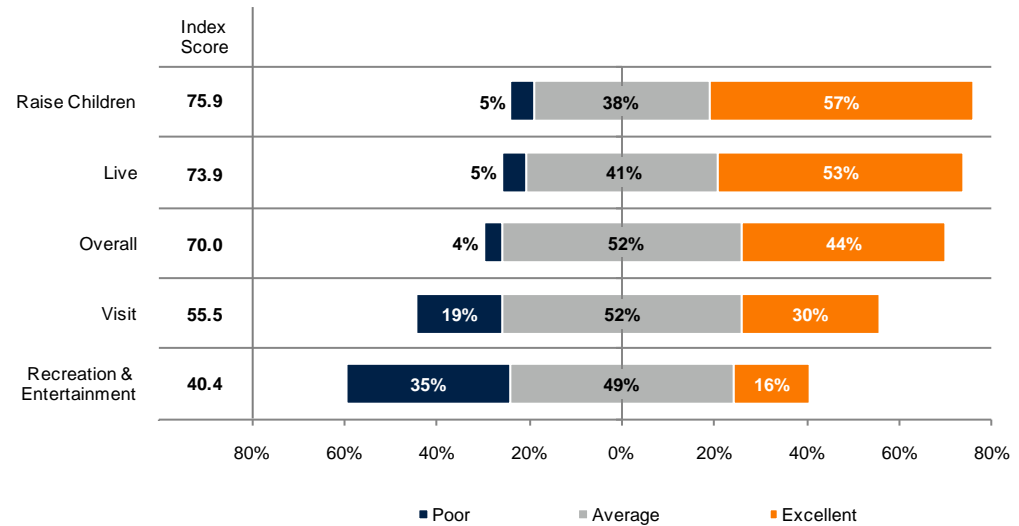


Figure 15. The Importance of and Adequacy of Information on Environmental Topics

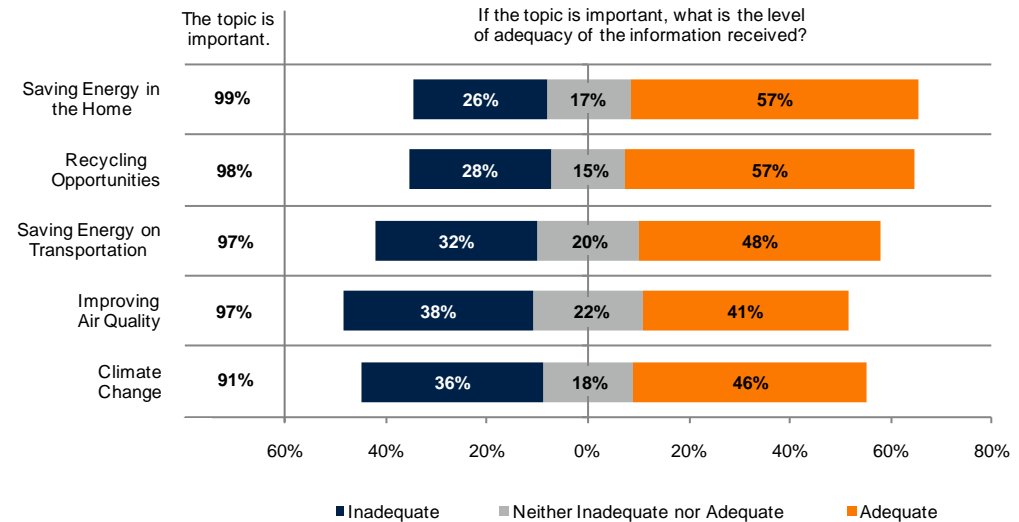
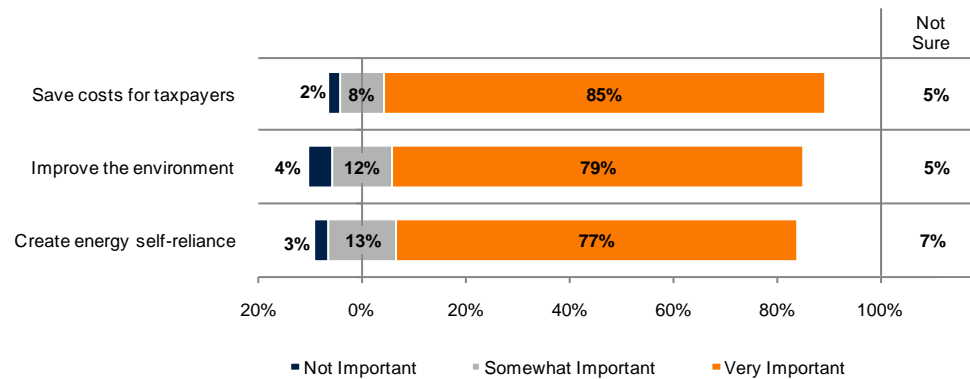


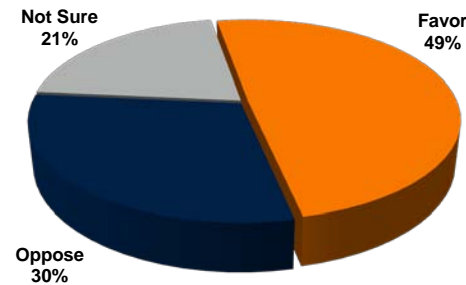
Figure 16. The Importance of City Involvement in Environmental Policies



To conclude the Community Development portion of the survey, households were finally asked to rate the importance of City involvement in three environmental initiatives that (1) improve the environment, (2) create energy self-reliance, and (3) save costs for taxpayers. Results were similar for each of the three variables, with the overwhelming majority of respondents (between 77 and 85 percent) feeling that City involvement is very important (Figure 16).

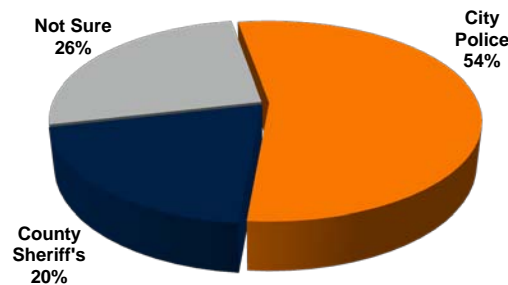
LAW ENFORCEMENT

Figure 17. Consolidation of the County Sheriff’s and the City’s Police Departments



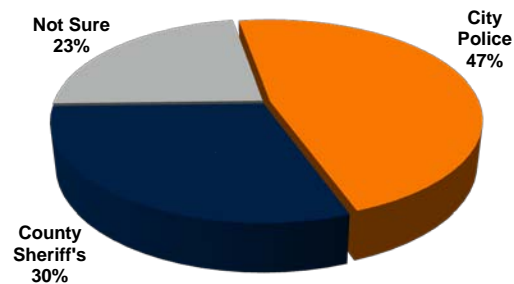
The next series of questions asked pertained to law enforcement issues. There has recently been discussion to combine some City and County services. One of the areas being considered for consolidation has been the County Sheriff’s Department and the City’s Police Department. Households were first asked if they favor or oppose consolidation of these two departments. Approximately one in two respondents favor consolidation, while nearly one in three oppose the merger; the remaining one in five is unsure about the initiative (Figure 17).

Figure 18. Which Department provides a higher level of services?



Next, households were asked which of the two departments provides a higher level of services. Over one in two believe the Police Department provides more services, while one in five felt the Sheriff’s Department provides a higher level of services; one in four reported being unsure (Figure 18).

Figure 19. Which Department should be in charge if consolidation does occur?



Finally, respondents were asked which of the two departments should be in charge if a consolidation were to occur. Slightly less than one-half (or 47 percent) of households feel the City Police Department should assume command if consolidation did occur, while less than one-third (or 30 percent) feel the Sheriff's Department should take charge (*Figure 19*). On the other hand, nearly one-fourth (or 23 percent) responded that they are unsure about which department should be in charge.

The relatively large proportion of households indicating they were unsure about consolidation of law enforcement services indicates that more information about the potential merger of the two departments is needed before the group responding "not sure" is able to make an informed decision in favor of or against the initiative. Additionally, information regarding what the merger would mean for the continued provision of law enforcement services within the region would likely further help residents decide whether or not they approve consolidation. Finally, it should be noted that these responses reflect the opinions of City residents; a survey of households living outside of the City, but within the County regarding this issue may result in different responses given that the County Sheriff's Department is responsible for law enforcement services in that area.

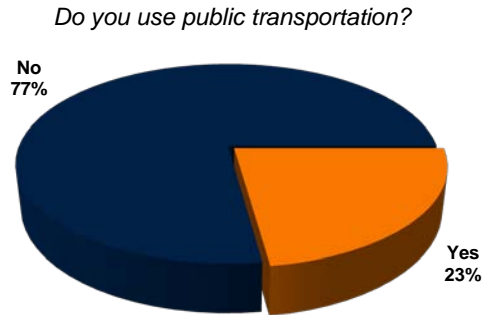
TRANSPORTATION

In the third section of the survey, several issues regarding transportation were discussed. Households were first asked about their use of the City's public transit system. The majority or 77 percent of respondents indicated that they never use public transportation, while 23 percent said that they use the service at least several times a year (*Figure 20*). When compared to the previous survey, ridership appears to have slightly increased, with four percent more respondents using public transportation in 2011 relative to 2008. This increase may be a result of capital and service improvements to the El Paso bus system since 2008, which include the addition of new buses, the expansion of service hours and trip frequency, as well as the construction and improvement of new and current transfer centers, and the implementation of express bus service routes. Of those respondents that indicated that they use public transportation, two-thirds reported using the service several times a month or less, while the remaining one-third use it several times a week or more (*Figure 20*).

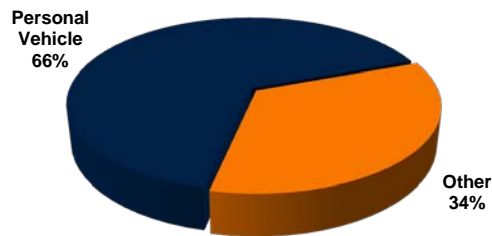
Next, respondents indicating that they use public transportation at least several times a year were asked whether they use the service to go to Downtown El Paso. One in two said that they sometimes use public transportation to visit Downtown, while one in three said they always use the service to go Downtown (*Figure 20*). One in seven said they never use public transportation to go Downtown. These findings are similar to those of the 2008 survey.

Additionally, respondents who reported that they never use public transportation were asked why they do not use the service. Of the responses given for not using the service, the majority or two out of three cited preference for a personal vehicle, while the remaining responses cited some other reason (*Figure 20*). Of the other reasons listed for not using public transportation, the top reason pertained to limited service in the respondent's area (*Figure 20*). In addition, the punctuality and reliability of the public transit system in El Paso was referred to as another principal reason for not using the service. These findings suggest that an expansion of the City's transit system and improvements made to its promptness and reliability may increase citizen ridership and ridership frequency.

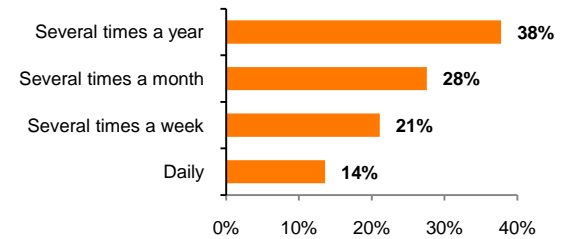
Figure 20. City of El Paso Citizen use of Public Transportation



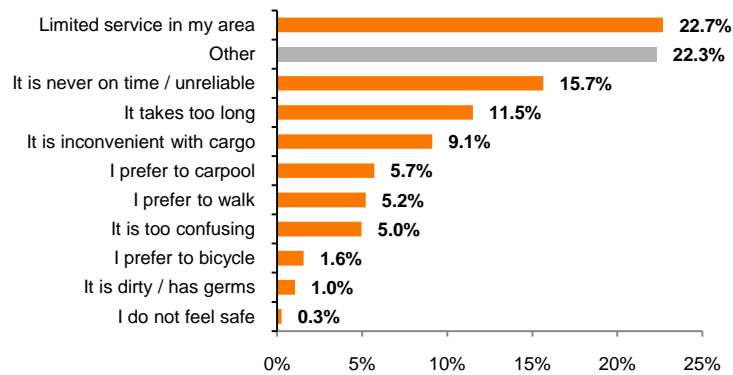
If you do not use public transportation, why not?



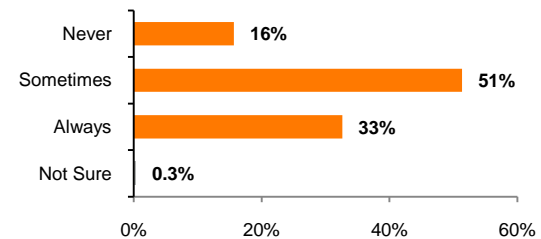
If you use public transportation, how often do you use it?



If there is another reason why you do not use public transportation, what is that reason?

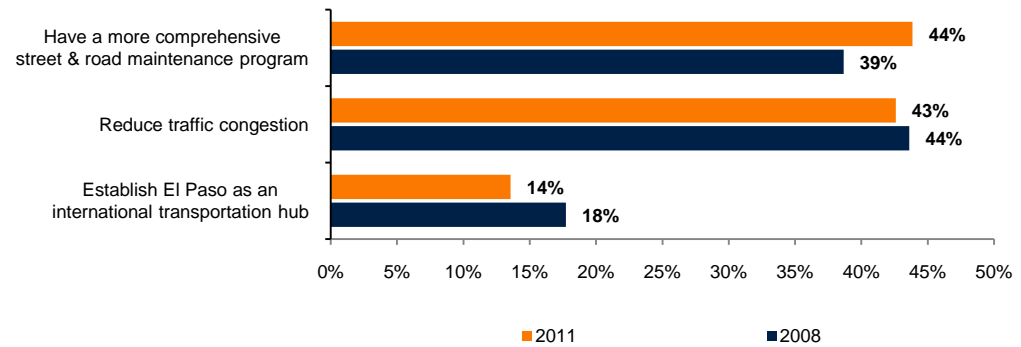


If you use public transportation, do you use it to go to Downtown El Paso?



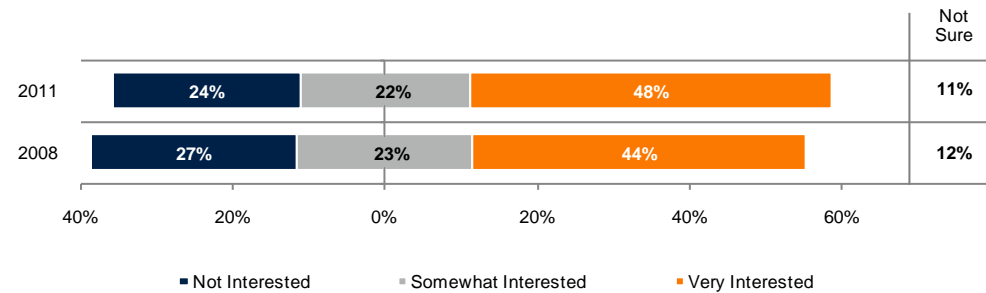
Respondents were then given a list of three transportation initiatives and asked which should be most important for the City over the next five years. Having a more comprehensive street and road maintenance program became the most important transportation initiative to City of El Paso citizens with 44 percent of respondents choosing this option, while reducing traffic congestion followed closely behind with 43 percent of respondents selecting this initiative (Figure 21). Like the 2008 survey, establishing El Paso as an international transportation hub was ranked at a distant third. The consistently high ranked street and road maintenance program and traffic congestion issue suggest that the City needs to focus resources on making improvements in each of these areas.

Figure 21. Which transportation initiative is most important for the City over the next five years?



Finally, respondents were asked how they feel about bicycles as an alternate method of transportation. Respondents appear to be slightly more interested relative to 2008, with 48 percent of this year's respondents indicating that they are very interested in bicycles as an alternate form of transportation (Figure 22). Also similar to the previous survey, a relatively large proportion of respondents are somewhat interested in bicycles, suggesting that increased information about this mode of transportation and improvements to bike lanes within the City may boost the interest level among City households. Additionally increased information and improvements to infrastructure supporting bicycles may reduce the percentage of respondents that are unsure about this mode of transportation.

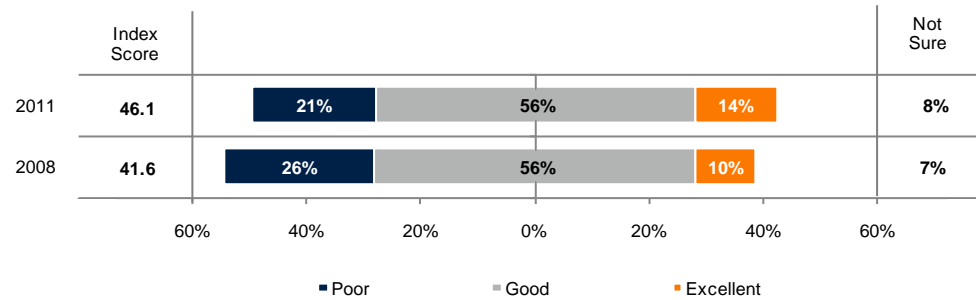
Figure 22. Bicycles as an Alternate Form of Transportation



ECONOMIC DEVELOPMENT

Figure 23. El Paso as a Place to Work or Do Business

Please rate El Paso as a place to work or do business.



Is El Paso getting better, getting worse, or staying the same as a place to work or do business?

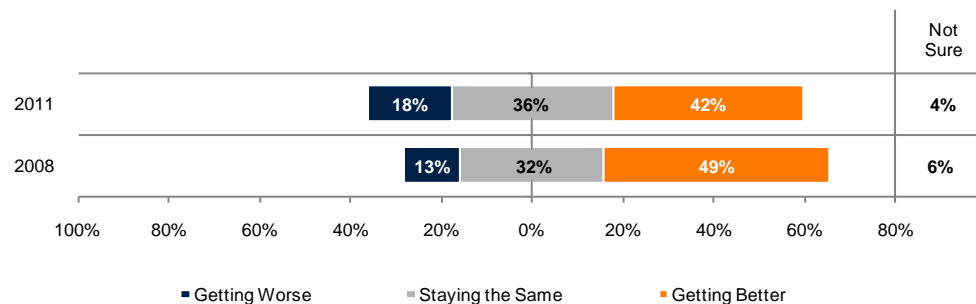
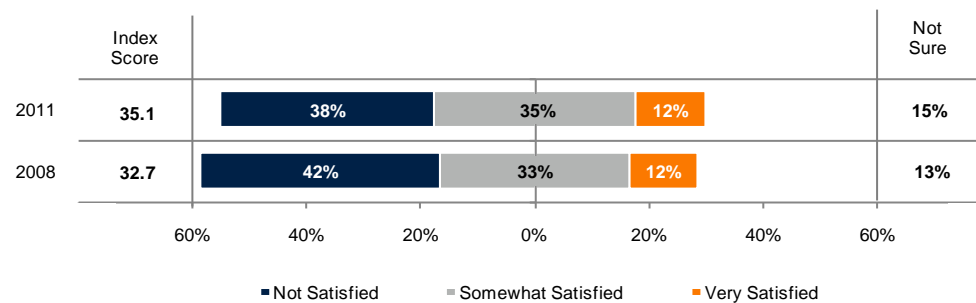


Figure 24. Satisfaction with El Paso’s Current Job Market



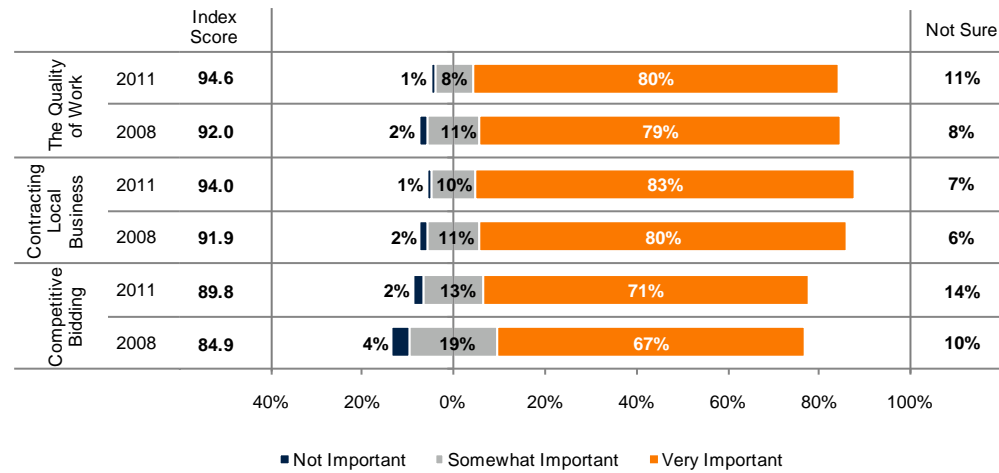
The next section of the survey asked respondents several questions regarding economic development within the City. First, households rated the City of El Paso as a place to work or do business. A small improvement was made as the index score increased from 42 in 2008 to 46 in 2011 (*Figure 23*). And while the percentage of respondents rating El Paso as a place to work or do business poorly fell from 26 percent to 21 percent, the percent of respondents choosing “good” remained the same. Although the improvement is modest, it is worth noting that this improvement was made in spite of poor economic conditions at the national level.

Households were then asked whether El Paso is getting better, getting worse, or staying the same as a place to work or do business. Forty-two percent of respondents feel that El Paso is getting better, a decrease from 2008’s 49 percent (*Figure 23*). Additionally, the percent of respondents indicating the City is getting worse increased from 13 percent in 2008 to 18 percent in 2011. These results likely reflect the impact of recent national economic trends.

When asked about the City’s current job market, results were similar to 2008 results, with 35 percent of respondents indicating they are somewhat satisfied with present employment conditions, while 38 percent reported that they are not satisfied (*Figure 24*). Results suggest that continued recruitment efforts within the City are needed to improve employment opportunities.

To conclude the economic development section of the survey, households were asked to rate the importance of three areas when the City contracts with private businesses for services. Similar to the 2008 survey findings, the quality of the contractor's work and contracting with local businesses are almost equally important to City of El Paso households (Figure 25). Also like the previous 2008 survey, the availability of competitive bidding ranked third in importance. Finally, it is worth noting that the overwhelming majority of citizens feel that each of these areas is very important when the City contracts with private businesses for services.

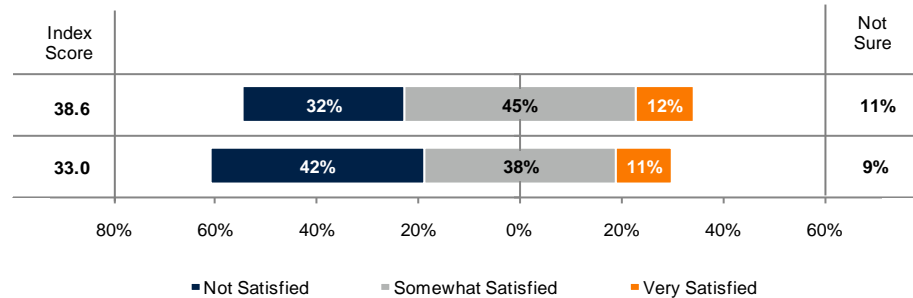
Figure 25. Importance when City Government Contracts with Private Businesses



FISCAL INITIATIVES

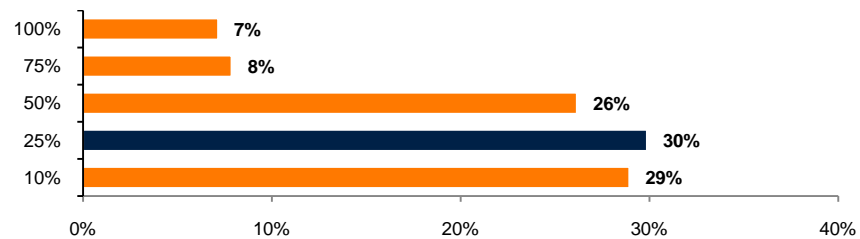
The fifth section of the survey corresponds to fiscal issues within the City. Households were first asked how satisfied they are with the City's use of their tax dollars. A comparison to 2008 survey results indicates that satisfaction with the City's use of households' tax dollars has increased slightly (Figure 26). Nearly one-half of respondents feel somewhat satisfied, while one-third are not satisfied. Alternatively, just over one in ten are very satisfied with the City's use of taxes.

Figure 26. Satisfaction with the City's use of Tax Dollars



Next, households were asked what portion of their tax bill they believe is allocated to the City. Similar to the previous year, 30 percent of respondents are aware that 25 percent of their total tax bill is payable to the City (Figure 27). Twenty-nine percent of respondents think 10 percent of their taxes go to the City, while 41 percent think half or more is allocated to the City.

Figure 27. Knowledge that the City accounts for 25% of the Total Tax Bill



Survey respondents were then asked if they would support a moderate increase in property taxes to preserve existing services. The majority of respondents or 61 percent said that they would not support a property tax increase, while the remaining 39 percent said that they would support an increase to preserve existing services (*Figure 28*).

Households that said they would support a moderate property tax increase were then asked to prioritize ten City services. Eight of the ten services were ranked as a high priority by the majority of respondents (*Figure 29*). Additionally, a priority index score was calculated for each of the services based on household responses. Overall, the index score did not vary much across services. Nonetheless, City clean-up efforts and recycling ranked as the top priority for households willing to accept an increase in property taxes to preserve existing services. Fire prevention, inspection, and education and street cleaning, repair, and right-of-way maintenance followed closely in second and third place, respectively. Animal regulation and enforcement and police response to non-emergencies were given the lowest relative priority, although it should be noted that over three in four respondents, nonetheless feel that these services are at least a medium priority.

Households indicating that they would not support an increase in property taxes to preserve existing services were then asked which of the ten City services they would be willing to cut. The majority of respondents indicated that they were unwilling to cut any of the services (*Figure 30*). Once again, street cleaning, repair, and right-of-way maintenance, city clean-up efforts and recycling, and fire prevention, inspection, and education received the highest percentages of respondents indicating that they are unwilling to cut these services. Additionally, animal regulation and enforcement and police response to non-emergencies are least important to City households with approximately one in three respondents who do not support a moderate increase in property taxes indicating that they are more willing to cut these services.

Findings suggest that, while nearly two in three respondents do not support a moderate increase in property taxes to preserve existing services, they are also unwilling to cut any of the ten services discussed in this survey and currently provided by the City of El Paso. Of the over one in three respondents who are willing to support a moderate increase in property taxes, the overwhelming majority feel that each of the ten services is a medium to high priority. Consequently, future surveys that measure the responsiveness of citizen demand for each of these services to an increase in service price, via an increase in property taxes, are likely to provide the City of El Paso with a more enhanced gauge of which services are most and least important to its citizens.

Figure 28. Do you support a moderate increase in property taxes to preserve existing services?

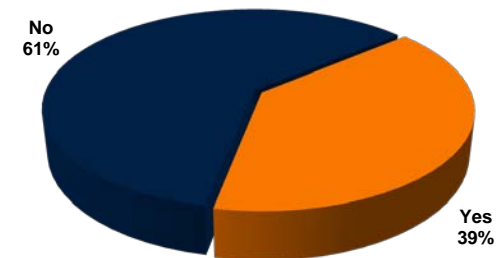


Figure 29. If you support a moderate increase in property taxes, how would you prioritize each of the following services?

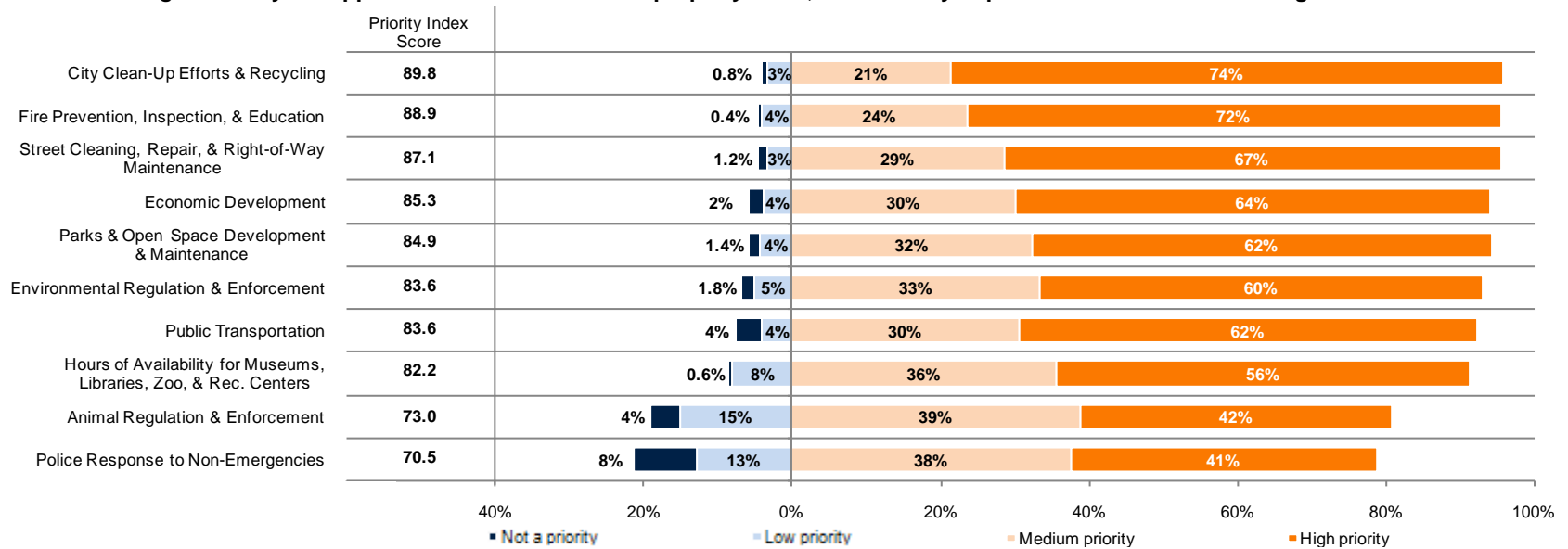


Figure 30. If you do not support a moderate increase in property taxes, which of the following services are you willing to cut?

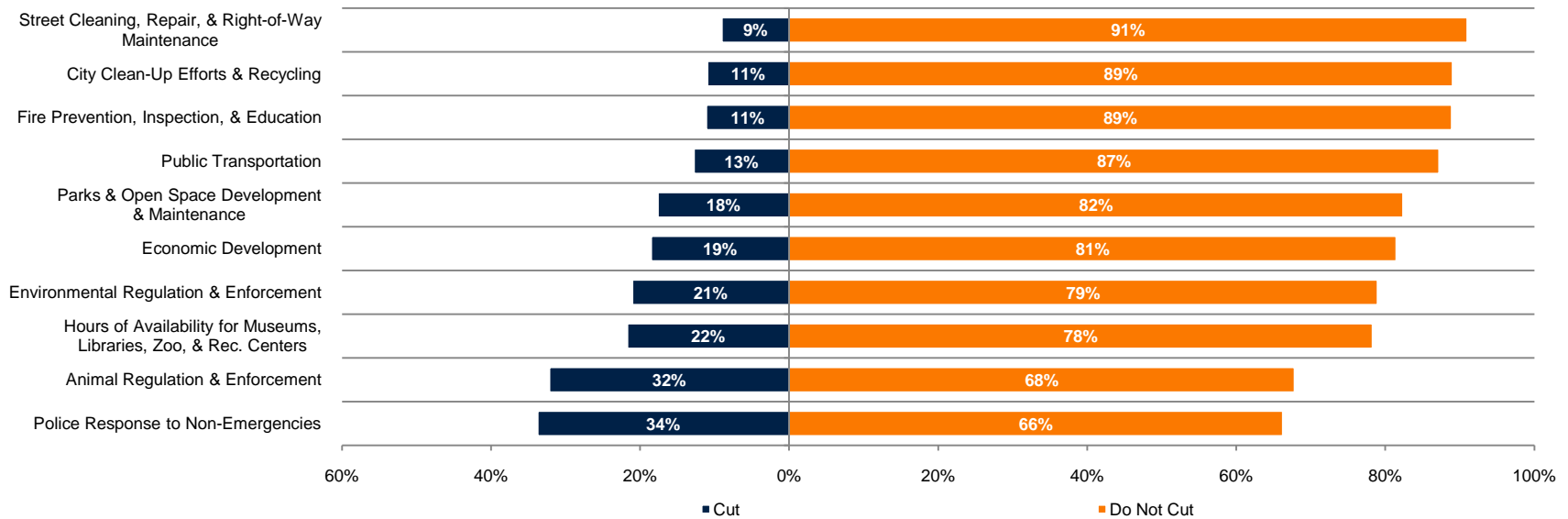
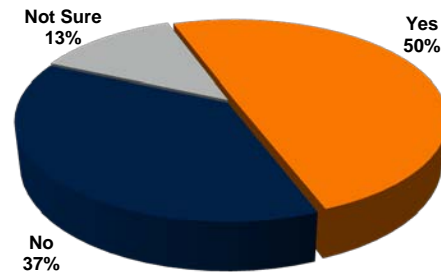


Figure 31. Would you be willing to pay an additional \$20 vehicle registration fee if it was used exclusively for street repair?



Finally, City households were asked if they would be willing to pay an additional annual \$20 vehicle registration fee if it was used exclusively for street repair. One-half of respondents said that they would be willing to pay the fee, while over one-third said they would not be willing to pay the additional registration fee (*Figure 31*). Despite street repair being a top issue for El Paso citizens, as indicated by Figures 21, 29, and 31, one-half of households are nonetheless, unwilling to or not sure about paying an additional fee that would be dedicated exclusively to this issue.

CUSTOMER SERVICE & CITIZEN INVOLVEMENT

The final section of the 2011 survey asked households about their satisfaction with various City funded departments and services, as well as about citizen involvement in and contact with City government employees and officials. First, households were asked to rate their satisfaction with the City in 18 of its funded areas. Similar to both the 2006 and 2008 surveys, the Fire Department was rated highest, with nearly three in four households indicating that they were very satisfied with his department (*Figure 32*). Also like previous surveys, the City's airport, its libraries, and its Police Department were highly rated with over half of the 2011 respondents indicating that they are very satisfied with each of these services. Alternatively, City streets ranked lowest with only one in four respondents being very satisfied with this City funded area, while one in three indicated that they are not satisfied with El Paso streets; streets also ranked lowest in 2006 and 2008, although it is worth noting that households were relatively more satisfied with City streets in 2011 relative to 2008. Also similar to previous surveys, households were relatively dissatisfied with the City's economic development efforts, its building permits and inspections services, and its planning and development efforts when compared to other services.

A 2008 and 2011 satisfaction index score was calculated for each of the City's 18 areas in order to evaluate satisfaction improvements made across years. A comparison of the index scores reveals that the City of El Paso made improvements between 2008 and 2011 in all but one of its 18 funded areas (*Figure 32*). Sun Metro made the greatest improvement, increasing its satisfaction index score from 46 in 2008 to 69 in 2011 for a 23 point increase. This increase in citizen satisfaction is likely due to capital and service improvements made to the public transit system since 2008. Satisfaction with the City of El Paso Zoo also increased considerably within the three year time period, with a 21 point increase in its index score, from 50 in 2008 to 71 in 2011. Greater satisfaction with the Zoo is also likely the result of capital improvements such as the addition of the Africa exhibit. Satisfaction with City funded initiatives in the following areas also increased considerably: community development, streets, parks and recreation, and museums and cultural affairs. The only City funded service area that declined in satisfaction rating was recycling services, with a less than three point fall in its index score between 2008 and 2011.

Figure 32. Satisfaction with the City's Following Areas

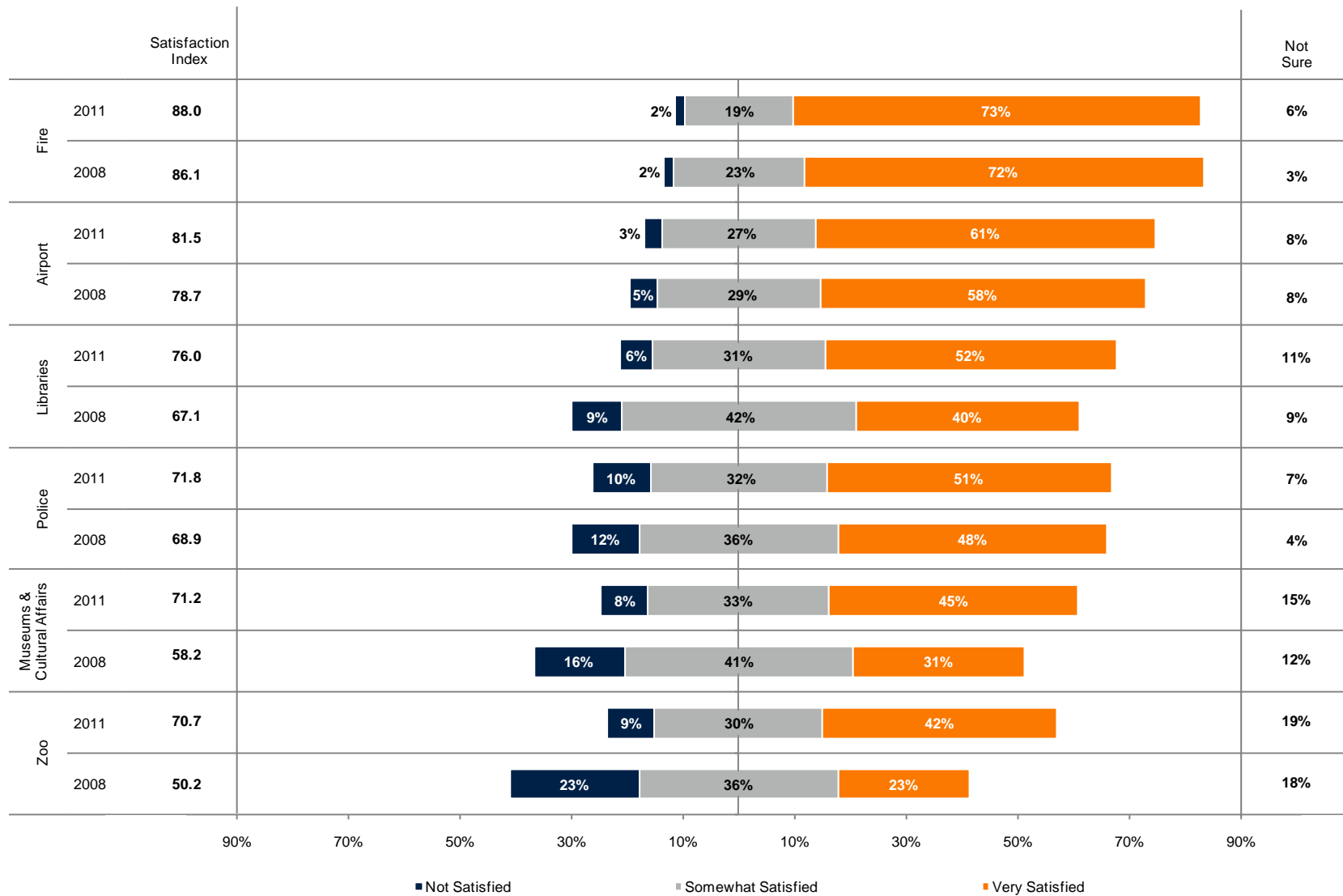


Figure 32. Satisfaction with the City's Following Areas, continued

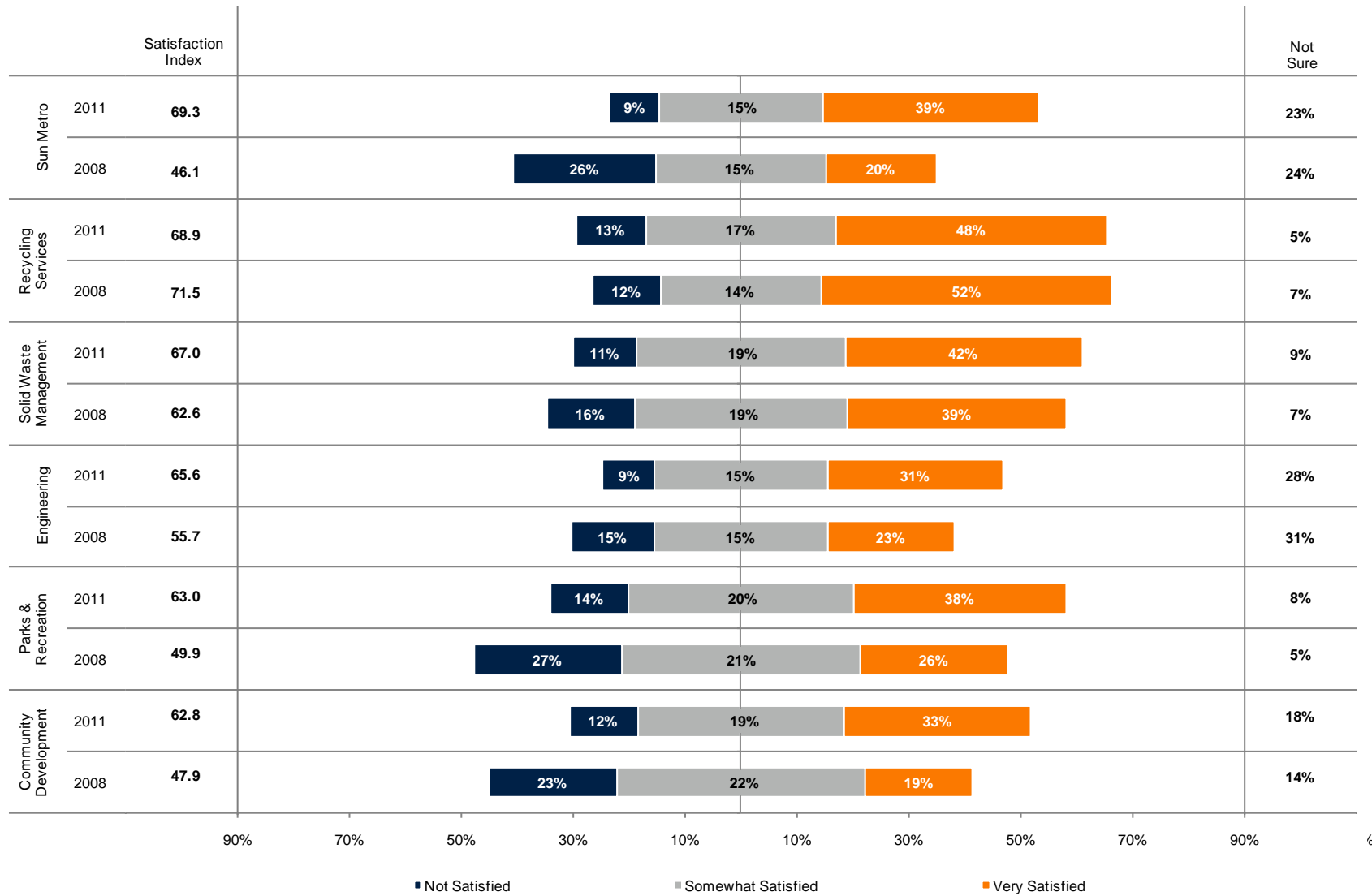


Figure 32. Satisfaction with the City's Following Areas, continued

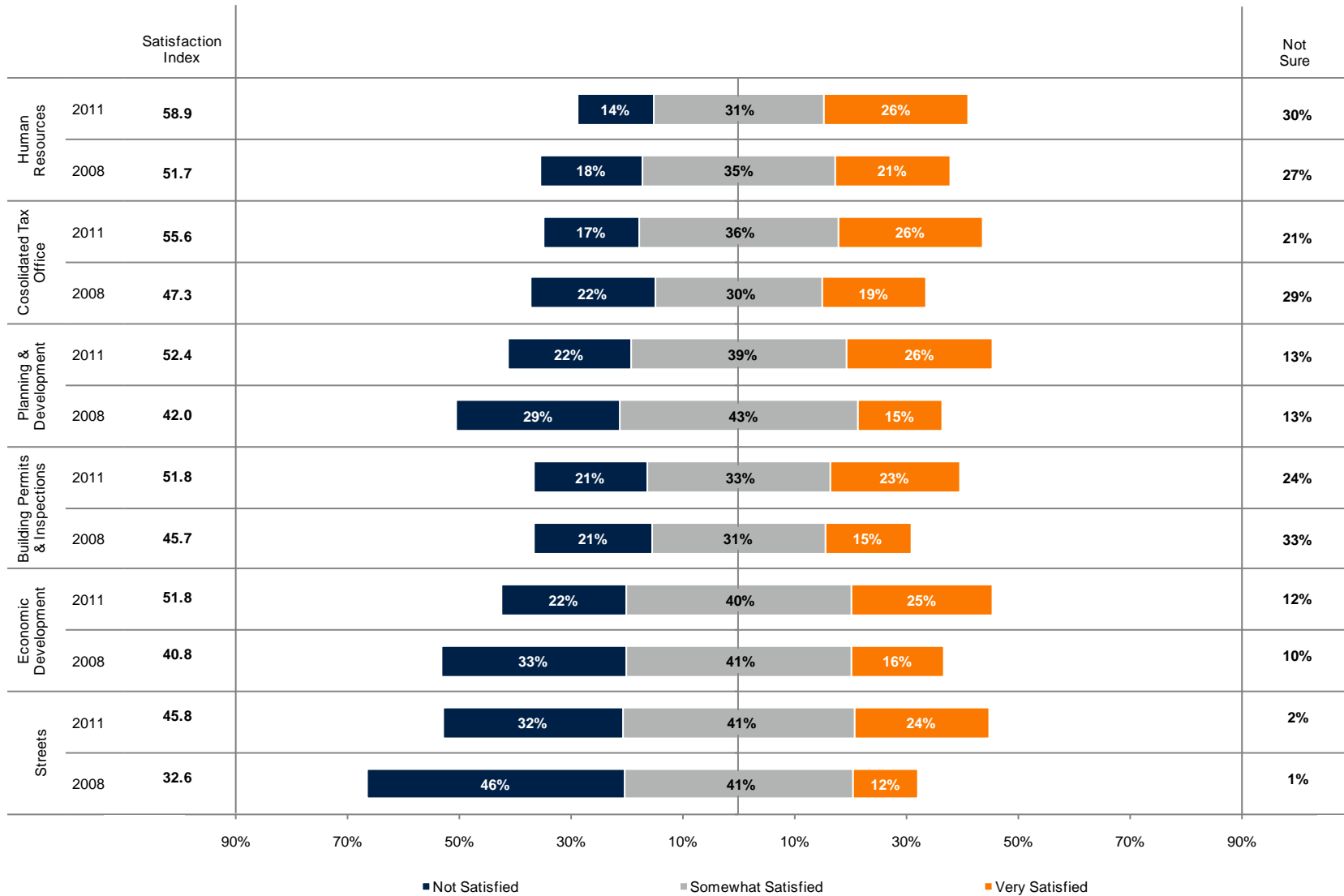
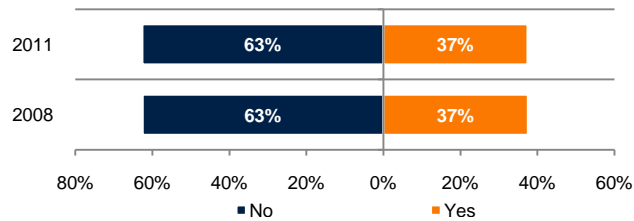


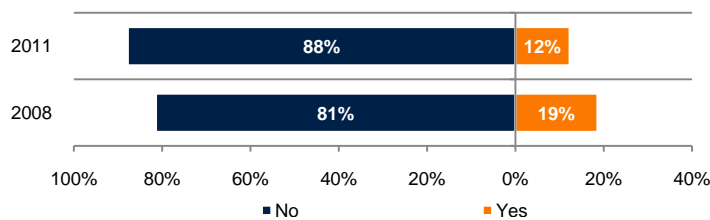
Figure 33. Have you ever visited the City's website?



Households were then asked if they had ever visited the City's website. Identical to the previous survey, nearly two in three or 63 percent of respondents indicated that they had never accessed the City of El Paso website, while the remaining one-third (or 37 percent) said that they had accessed the site (Figure 33).

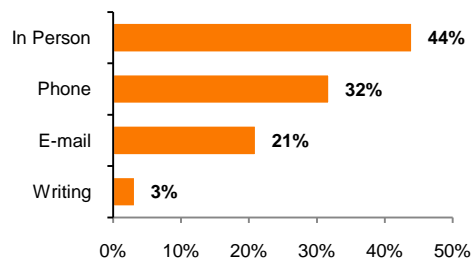
Figure 34. Contact with an Elected City Official

Have you had contact with an elected City official in the last year?

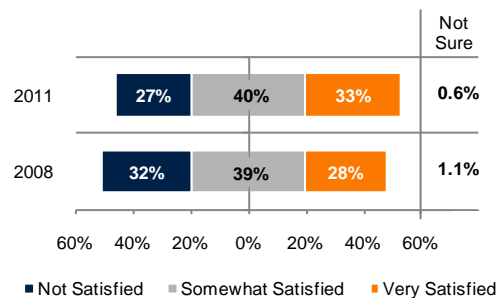


Next, households were asked about their contact with elected City officials within the last year. The majority of respondents or 88 percent said that they had not contacted a City official within the last year, a seven percentage point increase relative to the previous year (Figure 34).

If you have had contact, how was your contact most often made?



If you have had contact, how satisfied were you with the experience?



Respondents who indicated that they had contacted an elected official in the last year were then asked how that contact was most often made. Much like the previous 2008 survey, 44 percent of respondents who had communicated with an elected official in the last year said their contact was made in-person, 32 percent made contact over the phone, and 21 percent through email (Figure 34).

Additionally, respondents who had interacted with an elected official were asked to rate their satisfaction level with that experience. Satisfaction increased slightly relative to the previous 2008 survey, with one in three respondents indicating that they were very satisfied with their interaction experience, while one in four said they were not satisfied (Figure 34).

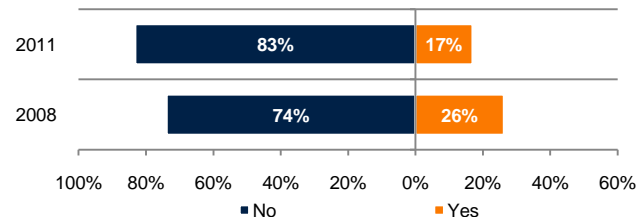
Respondents were also asked if they had made contact with any of the City Departments or personnel, excluding elected officials within the last year. Once again, the majority of households or 83 percent said that they had not made contact with City Departments or personnel, a nine percentage point increase from the previous 2008 survey (Figure 35).

Respondents who indicated that they had interacted with a City Department or City personnel other than elected officials were then asked how they would rate their experience in five customer service areas, including: (1) the respectful personal treatment received, (2) the helpfulness of the City employee, (3) the employees' knowledge, (4) the promptness with which issues were resolved, and finally, (5) the overall interaction experience. Over half of the respondents were very satisfied with the performance of the City Departments and personnel in each of these five areas (Figure 35).

Furthermore, the satisfaction rating improved for each of these five customer service areas between 2008 and 2011, suggesting that City employees are doing a better job of providing El Paso citizens with prompt and well-informed assistance in a respectful and helpful manner (Figure 35). Households' overall interaction experience made the greatest improvement from an index score of 60 in 2008 to 68 in 2011, suggesting that households contacting City employees are generally more satisfied with that interaction. Similarly, the helpfulness of City Departments and personnel also improved its index score by 8 points.

Figure 35. Contact with City Departments or Personnel

Have you had contact with City Departments or personnel, excluding elected officials in the last year?



If you have had contact with City Departments or personnel, how would you rate your experience?

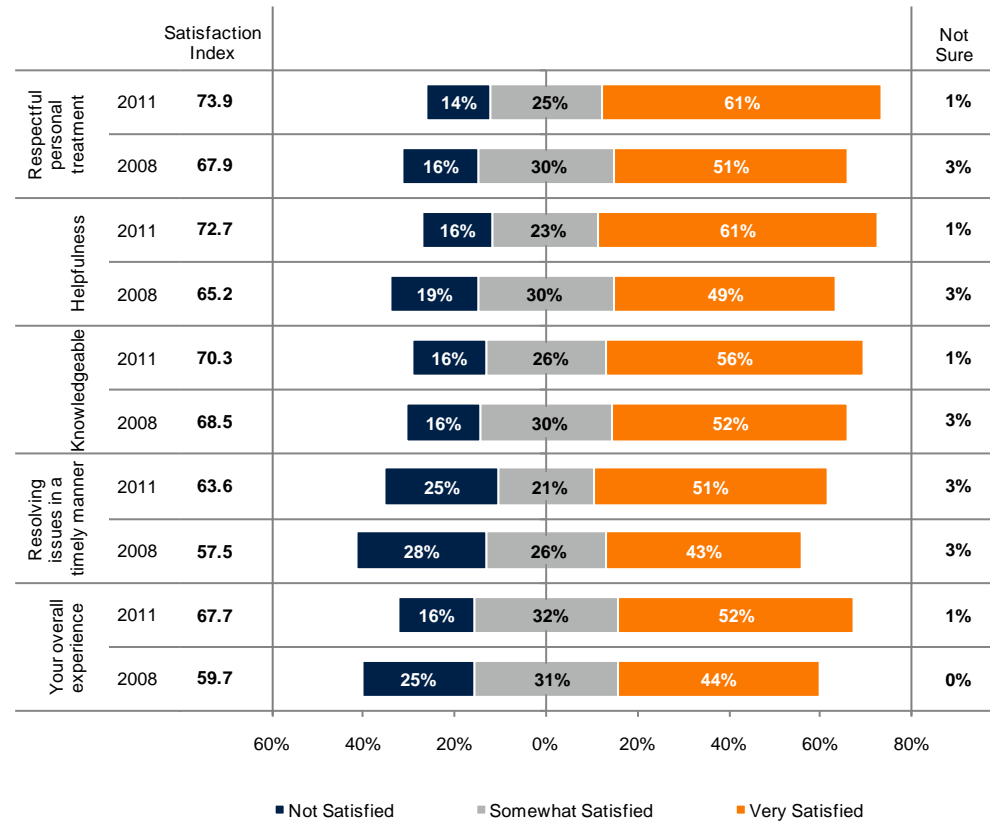
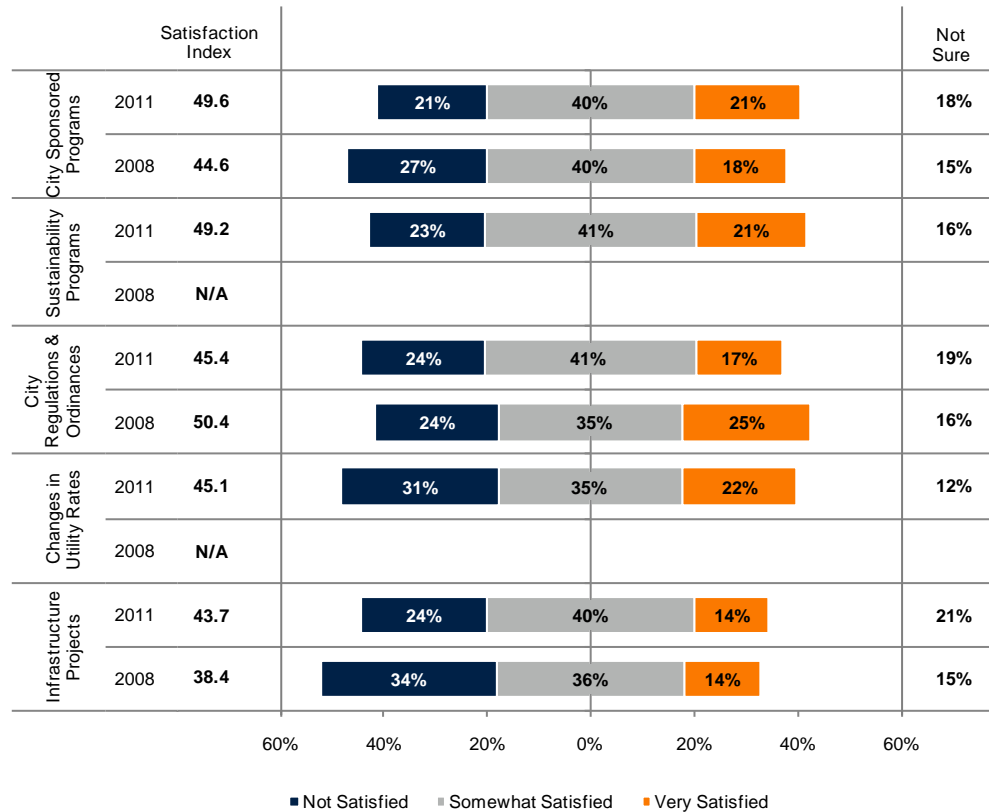


Figure 36. The City’s Ability to Communicate with its Citizens



City households were then asked about the City’s ability to successfully communicate with its citizens about various City programs and initiatives. Results indicate that in most cases, a greater percentage of households are not satisfied with the City’s communication efforts when compared to those that are very satisfied (*Figure 36*). Citizens appear to be most satisfied with the City’s ability to communicate about City sponsored projects such as zoo and cultural events, as well as sustainability programs such as resource conservation initiatives.

Despite the relatively large proportions of households being dissatisfied with City communication efforts, communication regarding infrastructure projects and City sponsored programs improved from 2008 to 2011 (*Figure 36*). Conversely, households are less satisfied with communication about City regulations and ordinances. No satisfaction comparisons with regard to changes in utility rates and sustainability programs could be made as these questions are new to the 2011 survey.

Figure 37. Adequate Opportunities to Participate in Local Government

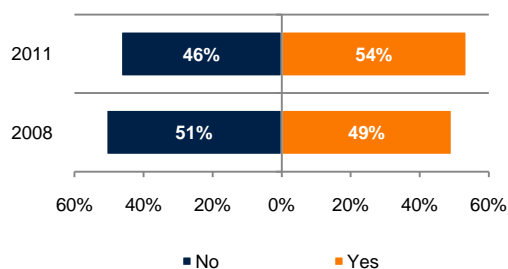
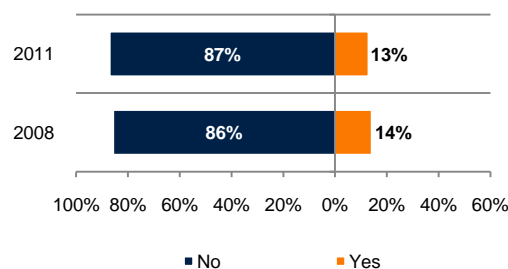


Figure 38. Involved in a Neighborhood Association



The final two questions asked about the opportunity for citizen involvement in City governance. Fifty-four percent of respondents indicated that they believe the City provides adequate opportunities for its citizens to be involved in local government, a small increase relative to 2008 (*Figure 37*). Finally, much like the previous survey, the large majority of respondents said that they do not participate in a neighborhood association (*Figure 38*).

SECTION V

Cross tabulations

Section V of this report analyzes differences in perceptions among subgroups of the 2011 City of El Paso Citizen Survey respondents using a cross tabulation procedure. Cross tabulations, provided in Appendix D, are performed in conjunction with Chi-square tests of independence to determine whether two factors are statistically related or not. For example, if there is no relationship between (1) sample age cohorts and (2) satisfaction with El Paso as a place to live, then the two variables are said to be independent. Alternatively, if the members of one age cohort differ in their response to a question relative to members of the other age cohorts, then the two factors (age cohort and the response to a specific question) are said to be related or dependent.

If for example, members from one age cohort are consistently more satisfied with El Paso than members of other age cohorts, then a large majority of responses given by the members of the more satisfied age cohort are expected to show up as “very satisfied”, while responses from members of the other age cohorts are expected to be spread across all levels of satisfaction instead of primarily being “very satisfied”. The benefit of understanding whether or not two variables are statistically related (dependent) is that the City of El Paso personnel and elected officials are provided an opportunity to better understand the perceptions of their citizens and how those perceptions vary across subgroups.

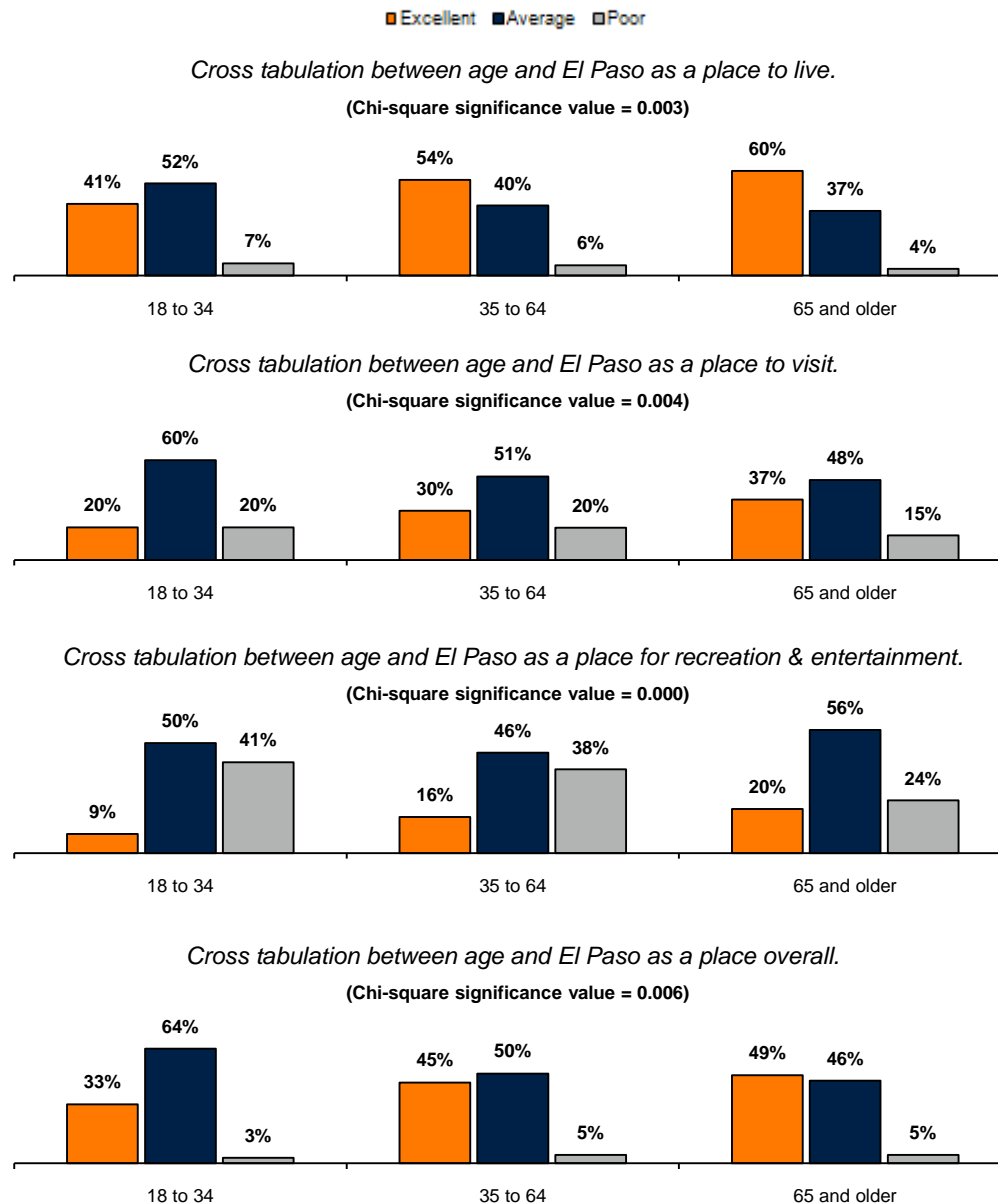
Table 4 below lists the survey questions for which cross tabulations and related chi-square tests of independence were performed to determine if significantly differing perceptions exist among: (1) age cohorts, (2) lengths of residency, (3) gender, and (4) the area of town in which respondents reside. This section describes those cross tabulations whose chi-square statistic suggests that the differing opinions among subgroups are unlikely to have occurred by chance or are statistically significant. The specific threshold used to determine statistical significance is the one percent level. While this section addresses only those cross tabulations yielding statistically significant results at the one percent level, Appendix D contains results from all cross tabulations and chi-square tests performed.

Table 4. Survey Questions used in Cross tabulations

Question Number	Question
1) 4	How would you rate El Paso as a place: to live, to visit, for recreation and entertainment, to raise children, overall?
2) 6	How important to you is it that the City of El Paso engages in environmental policies that improve the environment, create energy self-reliance, save costs for taxpayers?
3) 7	Do you favor or oppose the consolidation of the City's Police Department and the County Sheriff's Department?
4) 10	Do you use public transportation?
5) 12	How do you feel about using bicycles as alternative transportation?
6) 13	How would you rate El Paso as a place to work or do business?
7) 14	Is El Paso getting better, getting worse, or staying the same as a place to work or do business?
8) 15	How satisfied are you with El Paso's current job market?
9) 17	How satisfied are you with the City's use of your tax dollars?
10) 19	Would you support a moderate increase in property taxes to preserve existing services?
11) 22	Have you ever visited the City's website?
12) 23	Have you initiated contact with elected City officials in the last year?
13) 24	Have you had contact with the City departments or personnel, excluding elected officials, in the last year?
14) 26	Do you think the City provides adequate opportunities to its citizens to be involved in local government?
15) 27	Are you currently involved in a neighborhood association?

AGE COHORT CROSS TABULATIONS

Figure 39. Cross tabulation between age cohorts and satisfaction with El Paso.



First, cross tabulations between three age cohorts and satisfaction rating with the City of El Paso as a place to live, to visit, for recreation and entertainment, to raise children, and overall were performed. In all cases, except El Paso as a place to raise children, cross tabulations produced significant chi-square statistics suggesting that opinions about El Paso differ among citizen age groups in four out of five of these topics. *Figure 39* illustrates how respondents within each of the age groups rated El Paso for the four topics that yielded significant results.

When rating El Paso as a place to live or a place to visit, the 18 to 34 age group is more likely than expected to rate the City as average, while respondents 65 and older are more likely to say it is an excellent place to live or visit (*Figure 39*). When asked about El Paso as a place for recreation and entertainment, respondents 18 to 64 are more likely to rate El Paso poorly, while those that are 65 and older more often give an average rating (*Figure 39*). Finally, the younger age cohort more often feels that El Paso as a place overall rates average, while citizens 65 and older are more likely than expected to give El Paso, overall, an excellent rating (*Figure 39*).

In general, results indicate that the 65 and older subgroup is most satisfied with El Paso relative to the other cohorts. However, it is worth noting that except in the case of recreation and entertainment, a comparatively small proportion of respondents, regardless of age group, give the City a poor rating.

Cross tabulations were then performed between the three age cohorts and the survey question asking households to rate the importance of the City's participation in environmental policies that improve the environment, create energy self-reliance, and save costs for taxpayers. In this instance, analysis did not reveal significant differences at the one percent level among citizen perceptions. Similarly, no significant differences are found between age cohorts and opinions about whether the City's Police Department and the County Sheriff's Department should be consolidated.

However, a cross tabulation between respondent age subgroups and use of public transportation reveals that the younger age cohort, ages 18 to 34, is comparatively more likely to use the public transit system than are the two other age groups (*Figure 40*). More specifically, over one in three respondents between the ages of 18 and 34 say that they use public transportation in El Paso, while one in five respondents 35 and older use the system.

When asked about the level of interest in using bicycles as an alternative form of transportation, citizens in the middle age group, between 35 and 64 were more likely to indicate that they are very interested in bicycles as an alternate form of transportation with one in two answering this way (*Figure 41*). Citizens 65 and older, on the other hand, more often indicated that they are uninterested in this type of transportation.

Figure 40. Cross tabulation between age cohorts and use of public transportation.

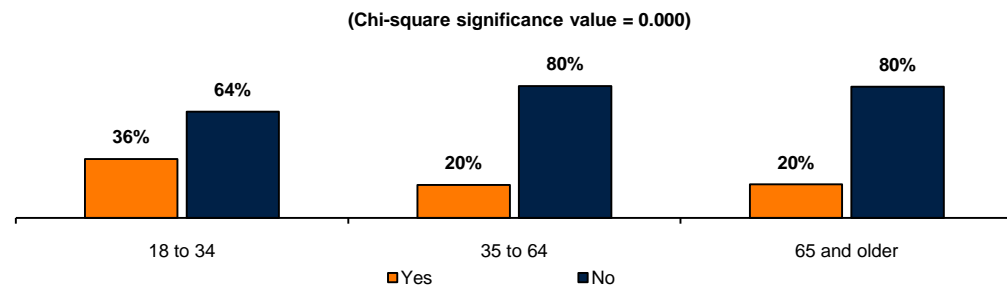


Figure 41. Cross tabulation between age cohorts and level of interest in using bicycles as alternative transportation.

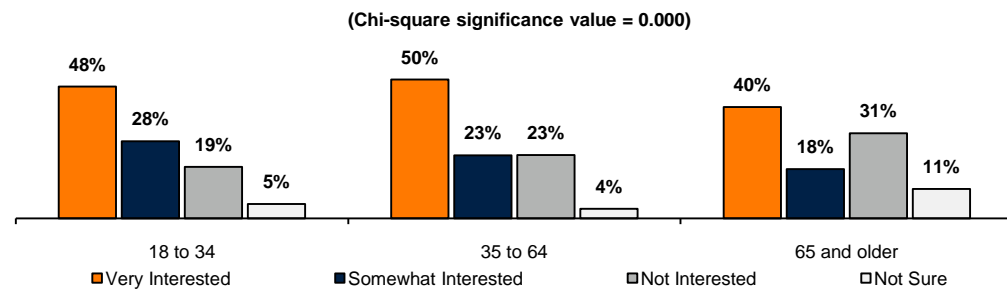
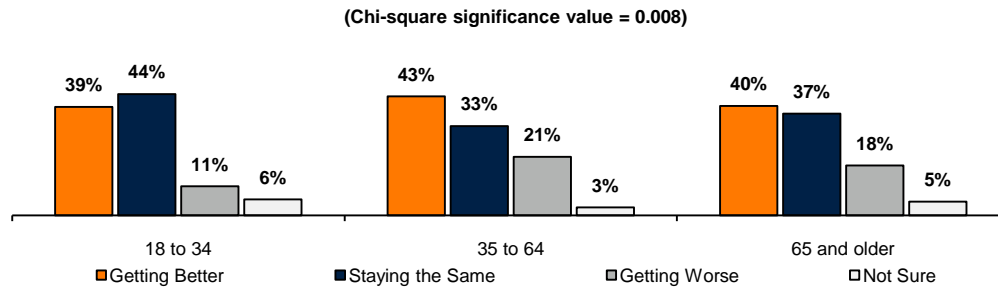
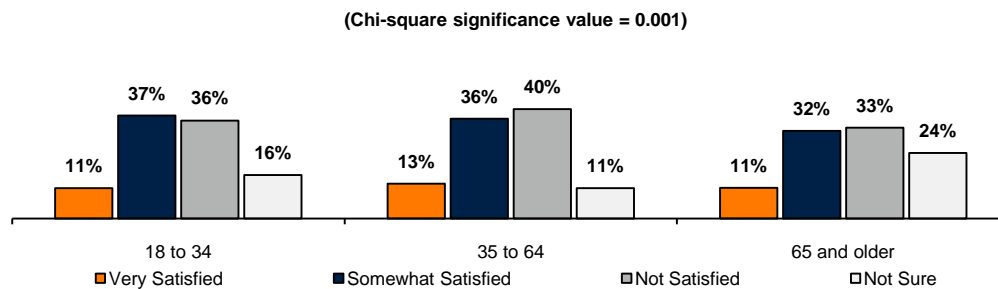


Figure 42. Cross tabulation between age cohorts and whether El Paso as a place to work or do business is getting better, staying the same, or getting worse.



Cross tabulations between age cohorts and a series of questions about El Paso’s economy were then performed. No significant differences among citizen age groups were found regarding El Paso’s rating as a place to work or do business. However, when asked if El Paso as a place to work or do business is getting better, getting worse, or staying the same, the youngest age group is more likely than expected to say it is staying the same, while the middle and oldest age group is comparatively more likely to say it is getting worse (Figure 42). An additional important observation, however, is that despite the state of the national economy, respondents in each age category are somewhat split between saying that El Paso is staying the same or getting better as a place to work or do business, with the smallest proportions saying that it is getting worse.

Figure 43. Cross tabulation between age cohorts and satisfaction with the El Paso job market.



When asked to rate El Paso’s job market, the middle age group was somewhat more likely to say it is not satisfied, while similar proportions of respondents in each age group, or just over one in ten indicated that they are very satisfied with the market (Figure 43). The largest differences among age cohorts exists between the percentage of respondents 65 and older saying that they are unsure about their satisfaction with the job market relative to those in the middle group. Nearly one in four citizens 65 and older reported being unsure, while one in ten between 35 and 64 answered the same way. This difference is likely due to citizens in the older group being of retirement age and thus less familiar with conditions in the current job market.

When asked about the satisfaction with the City's use of tax dollars, those 65 and older were somewhat more likely to say that they are very satisfied compared to the other age cohorts, while respondents between 35 and 64 more often report being dissatisfied (Figure 44). However, when respondents were asked whether they would support a moderate increase in property taxes to preserve existing services, no significant differences among perceptions at the one percent level were found.

The next series of cross tabulations examined relationships between age cohorts and citizen involvement in City government and citizen contact with City elected officials and employees. Perhaps unsurprisingly, respondents between 18 and 64 more often than expected indicated that they have accessed the City website, while the opposite is true of those respondents aged 65 and older (Figure 45).

In terms of contact with elected City officials such as a City Council representative or the Mayor, statistically significant differences among age subgroups at the chosen threshold were not found. However, responses from citizens aged 35 to 64 indicated that this group was more likely to have had contact with a City department or personnel within the last year than were the other groups (Figure 46). Nonetheless, the overwhelming majority of respondents in each group indicated that they had never made contact with City departments or personnel in the past year.

Figure 44. Cross tabulation between age cohorts and satisfaction with the City's use of tax dollars.

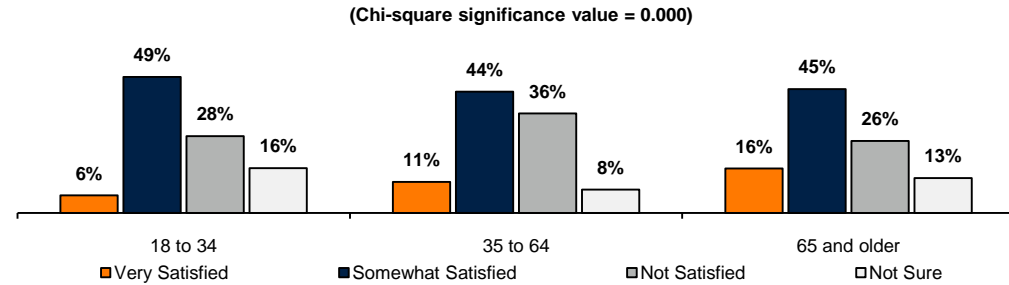


Figure 45. Cross tabulation between age cohort and whether the respondent has ever visited the City's website.

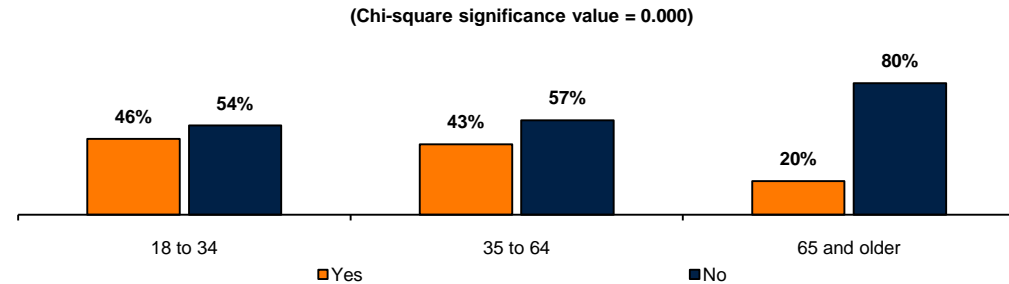
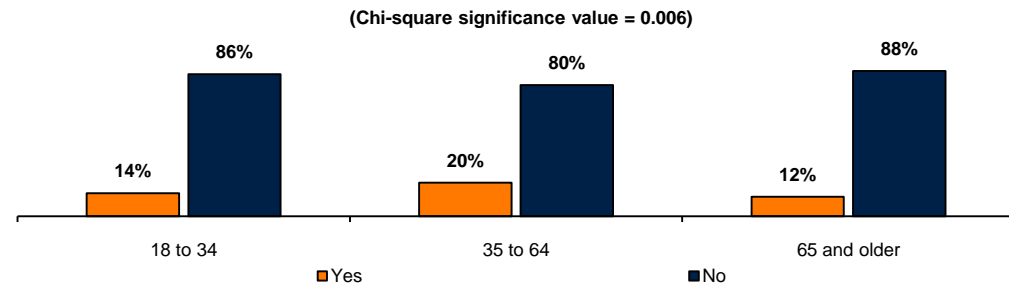


Figure 46. Cross tabulation between age cohort and whether contact with a City department or personnel was made within the last year.



Finally, cross tabulations examining differences among age cohorts and whether respondents felt the City provides its citizens adequate opportunities to participate in local government and whether respondents are involved in a neighborhood association did not yield any statistically significant results at the chosen significance level.

GENDER CROSS TABULATIONS

Next, cross tabulations between respondent gender group and the fifteen selected survey questions were completed. No differences between gender and satisfaction with El Paso as a place to live, to visit, for recreation and entertainment, to raise children, or overall were found at the one percent significance level. However, when asked to rate the importance of the City's engagement in policies that improve the environment, a higher percentage of women responded that this participation is very important (*Figure 47*). Despite this difference, however, the large majority of each gender believes it is very important that the City participates in policies that improve the environment.

When asked about consolidation of the City's Police Department and the County Sheriff's Department, men more often opposed consolidation than did women (*Figure 48*). Additionally, women more often indicated that they were unsure about the initiative, while men were less likely to be unsure. Nonetheless, approximately half of respondents from each gender are in favor of consolidation.

Figure 47. Cross tabulation between gender and the importance of the City's engagement in environmental policies that improve the environment.

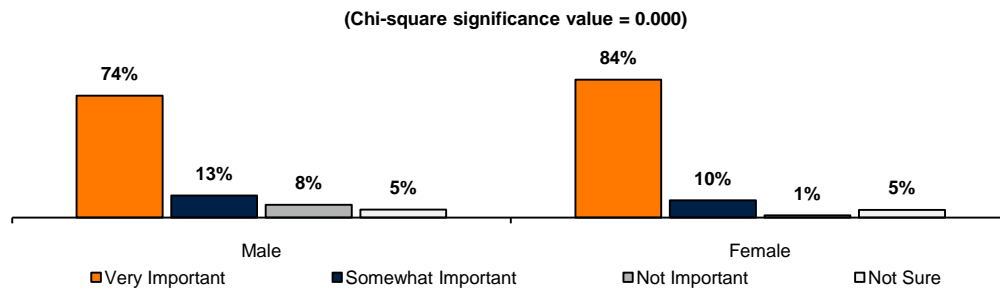
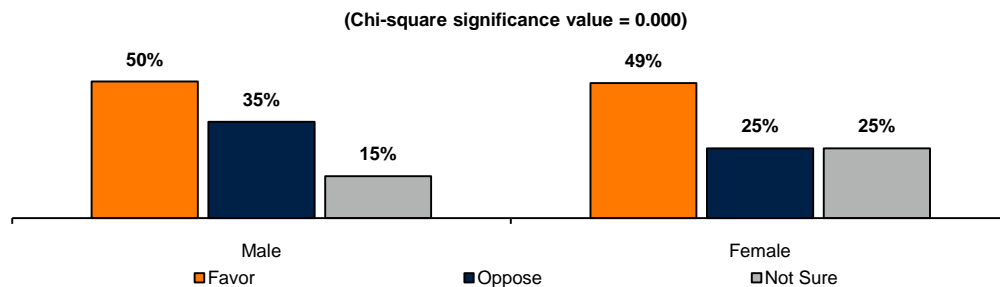


Figure 48. Cross tabulation between gender and support for consolidation of the City's Police Department and the County Sheriff's Department.



In terms of transportation, no significant differences exist between gender and use of the public transit system. However, women were comparatively more likely to say that they are very interested in bicycles as alternative transportation, while men were more likely to say that they are uninterested (Figure 49).

When asked the various questions about El Paso as a place to work or do business and about El Paso's job market, no significant differences between male and female perceptions were found. Similarly, differences between the opinions of men and women regarding satisfaction with the City's use of citizen tax dollars were not found to be statistically significant at the one percent level, while differences in opinion regarding support of a moderate increase in property taxes to preserve existing services were not found to be statistically significant at any acceptable level.

In terms of involvement and contact with the City government, some variation was found between men and women. Men were more likely to have visited the City's website and to have initiated contact with an elected City official in the last year than women (Figures 50 and 51). However, no statistically significant differences between whether male respondents more often made contact with City employees within the past year versus females were found to exist. Additionally, men and women residing in the City feel nearly the same regarding the adequacy of opportunities to be involved in local government and are equally involved or uninvolved in neighborhood associations.

Figure 49. Cross tabulation between gender and level of interest in using of bicycles as alternative transportation.

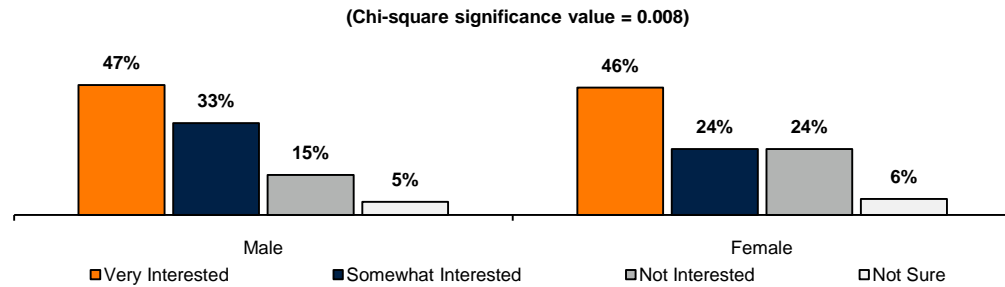


Figure 50. Cross tabulation between gender and whether the respondent has ever visited the City's website.

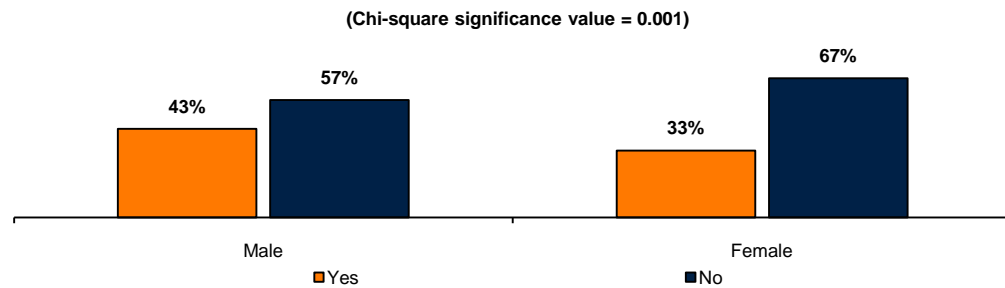
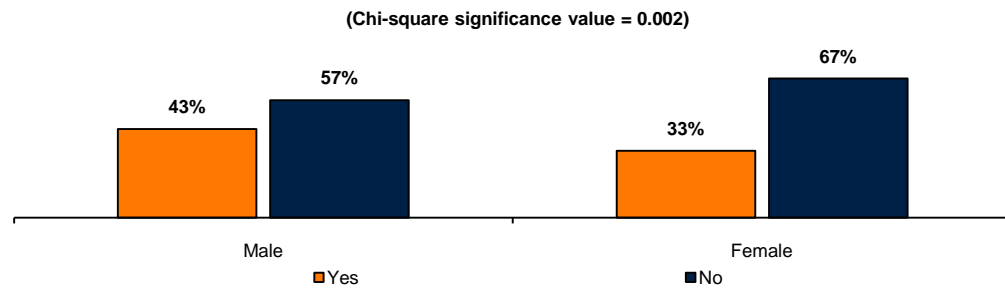


Figure 51. Cross tabulation between gender and whether contact with a City elected official was initiated within the last year.



AREA OF TOWN CROSS TABULATIONS

Figure 52. Cross tabulation between area of town and satisfaction with El Paso.

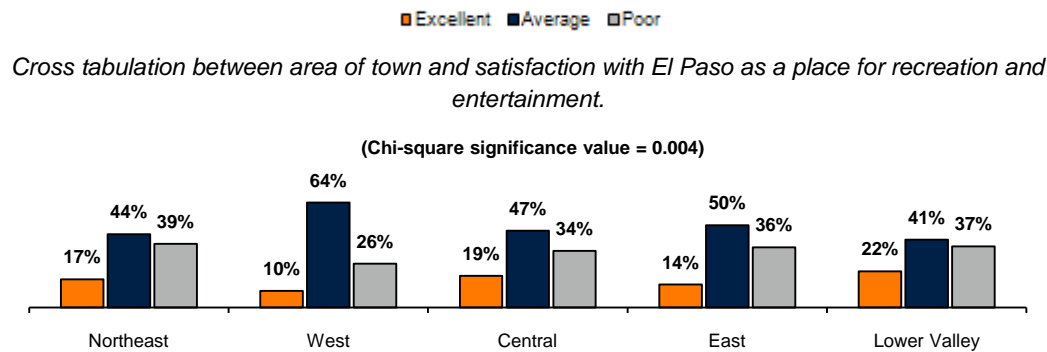
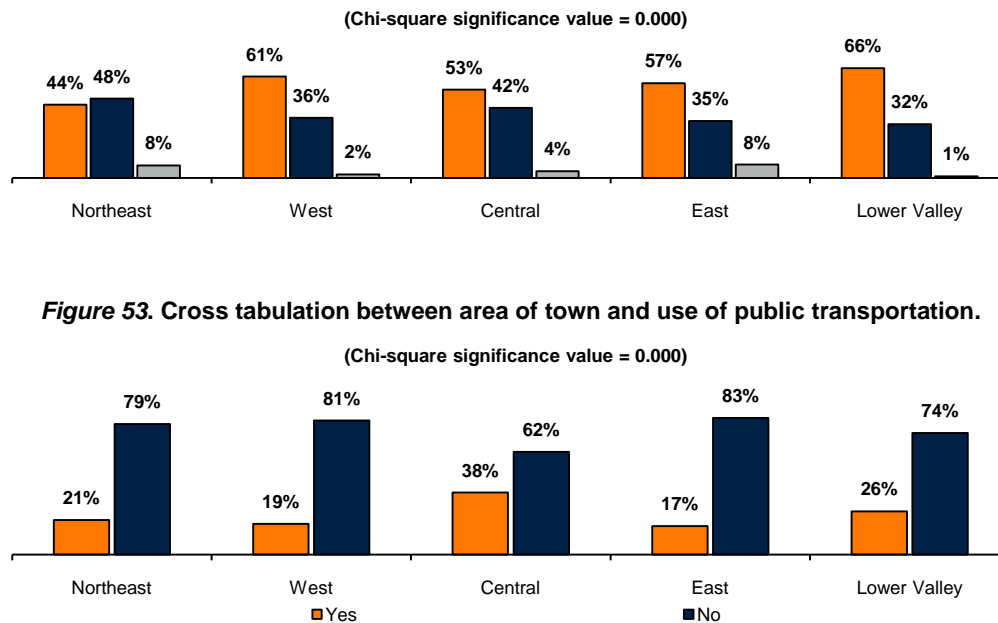


Figure 53. Cross tabulation between area of town and use of public transportation.



The third series of cross tabulations examined relationships between the area of town in which respondents reside and their opinions regarding the fifteen questions listed in Table 4 at the beginning of this section.

While respondents living in different areas of town did not have significantly differing opinions regarding El Paso as a place to live, visit, or overall, opinions did statistically differ regarding El Paso as a place for entertainment and recreation and to raise children. Citizens from the West side of town are comparatively more likely to give El Paso an average rating when it comes to recreation and entertainment than are citizens from other areas of town, while citizens living in the Northeast are relatively more likely to say El Paso is average as a place to raise children (Figure 52). Lower Valley residents, however, are more likely to say El Paso is an excellent place to raise children.

When asked about public transportation, respondents living in Central El Paso were more likely to say that they use the public transit system, while those living on the East side of town were less likely to use the system (Figure 53). However, when asked to rate their level of interest in bicycles as an alternate form of transportation, respondents from one area of town were not more likely to answer a certain way than respondents from other parts of the City.

In terms of the economy, Lower Valley residents more often indicated that they believe El Paso is an excellent place to work or do business relative to residents from other areas of town (Figure 54). Residents from the West and East side, however, were more likely than residents from other areas to say that El Paso is a good place to work or do business. With regard to the job market, East side residents are somewhat more dissatisfied than are respondents living elsewhere in the City (Figure 55). Additionally, Northeast residents were more likely to be unsure about the job market, perhaps reflecting the large military presence on this side of town who are employed as soldiers with the federal government. East side residents, on the other hand, were less likely to say that they are unsure about the job market in the City; this may be a reflection of a large proportion of respondents of working age living in this part of El Paso.

In terms of citizen involvement, West side residents appear to be relatively more involved in the local government. West side residents indicated that they are more likely to have visited the City's website, while Lower Valley residents are less likely to have accessed the site (Figure 56). Similarly, West side residents are more likely to have had contact with a City department or City personnel within the past year, while Lower Valley residents are less likely to have interacted with City employees (Figure 57). Finally, West side residents are relatively more involved in neighborhood associations, while Lower Valley residents are comparatively less involved (Figure 58).

Figure 54. Cross tabulation between area of town and rating of El Paso as a place to work or do business.

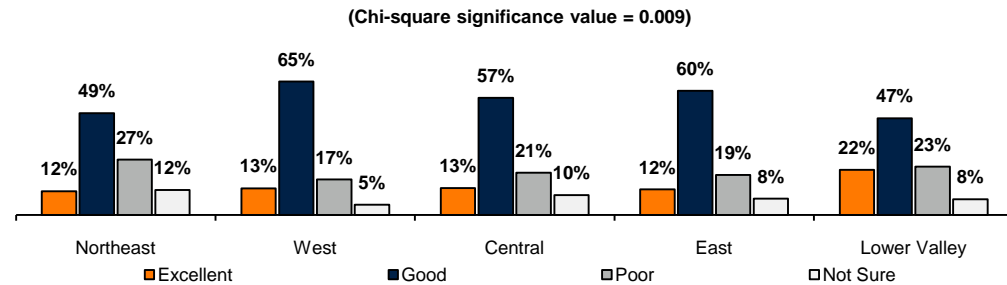


Figure 55. Cross tabulation between area of town and satisfaction with El Paso's job market.

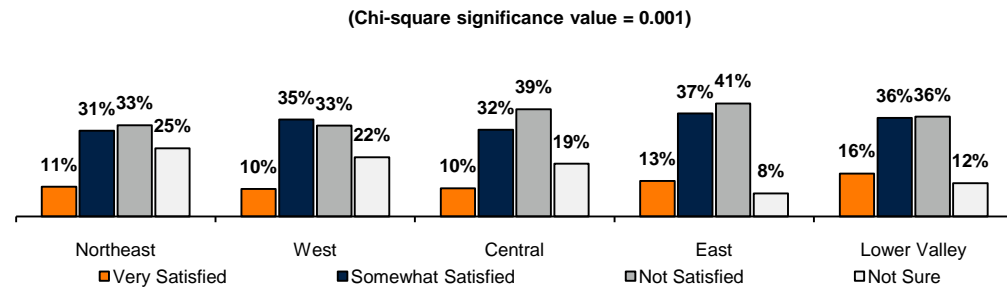


Figure 56. Cross tabulation between area of town and whether the respondent has ever visited the City's website.

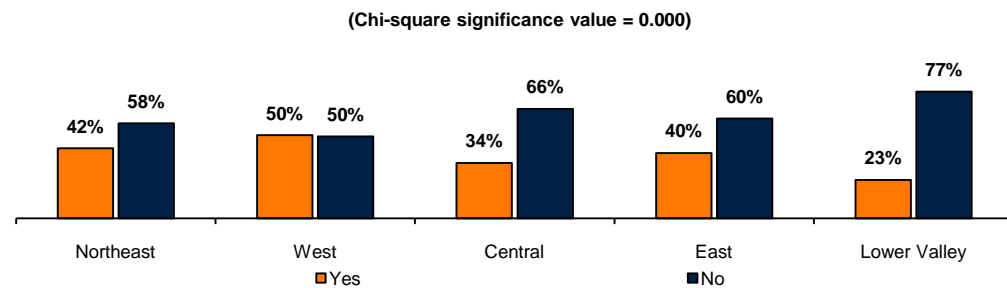


Figure 57. Cross tabulation between area of town and whether contact with a City department or personnel was made within the last year.

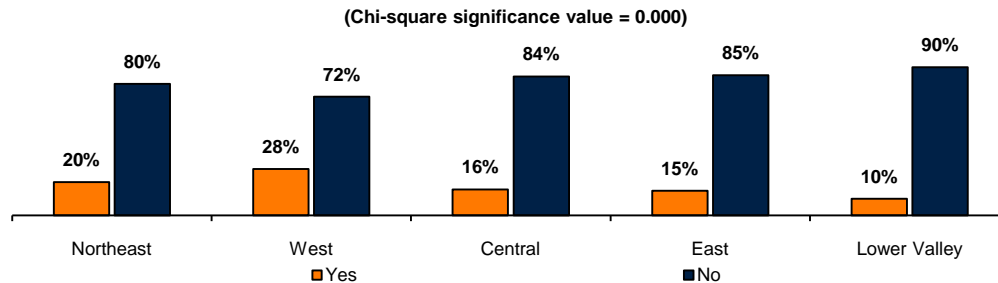
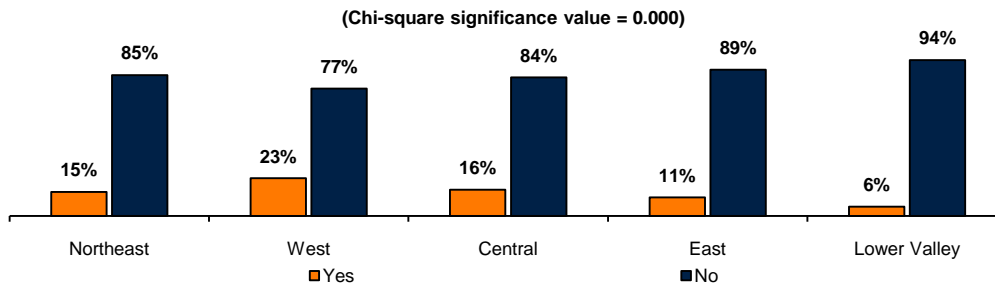


Figure 58. Cross tabulation between area of town and involvement in a neighborhood association.



LENGTH OF RESIDENCE CROSS TABULATIONS

The final series of cross tabulations analyzes relationships between respondents' length of residence in the City of El Paso and their perceptions regarding each of the 15 questions listed in Table 4 above. Cross tabulations for length of residence yielded the fewest statistically significant relationships at the selected significance threshold when compared to age cohorts, gender, and area of town.

To begin, when asked to rate their satisfaction with El Paso as a place for recreation and entertainment, respondents living in El Paso for 20 years or less were comparatively more likely than other groups to rate El Paso as average (*Figure 59*). Additionally, the group of respondents who have lived in El Paso between 41 and 50 years were most satisfied with El Paso's recreation and entertainment opportunities relative to the other subgroups, with one in four giving an excellent rating.

Respondents who have lived in the City of El Paso for ten years or less more often indicated that they are very interested in using bicycles as an alternative form of transportation than did respondents living in El Paso for more than ten years (Figure 60). The group having lived in El Paso for between 41 and 50 years more often indicated that they are not interested in using bicycles.

While significant differences between the way citizens of El Paso who have lived in the City for varying lengths feel about El Paso as a place to work or do business, there are some statistical differences in opinion regarding the City's current job market. Those respondents who have lived in El Paso 20 years or less are relatively more satisfied than residents who have lived in El Paso longer (Figure 61).

When it comes to accessing the City's website, results are mixed across residency lengths. Citizens who have lived in El Paso for ten years or less, those who have lived in the City between 21 and 30 years, and those who have lived in El Paso between 41 and 50 years are more likely to have visited the City's site than the other residents who have lived in El Paso for other lengths of time (Figure 62).

Finally, residents who have lived in El Paso for more than 40 years are most likely to have initiated contact with elected City officials within the last year, while citizens who have resided in El Paso for 20 years or less are least likely to have interacted with an elected official in the past year (Figure 63).

Figure 59. Cross tabulation between length of residency and El Paso as a place for recreation and entertainment.

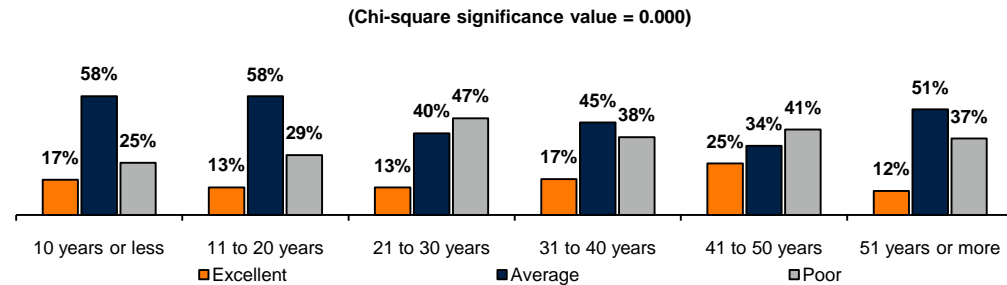


Figure 60. Cross tabulation between length of residency and level of interest in bicycles as an alternative form of transportation.

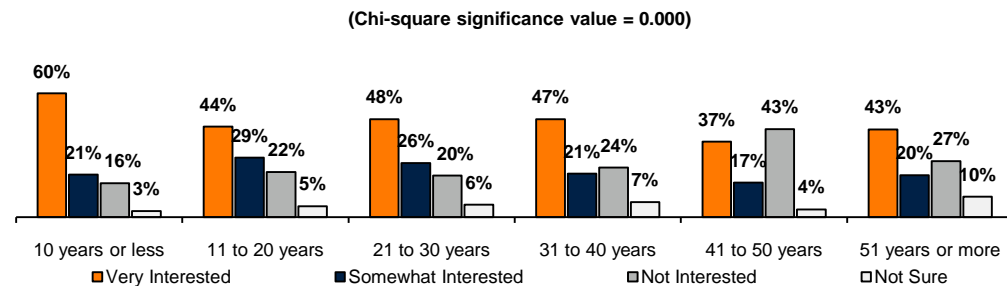


Figure 61. Cross tabulation between length of residency and satisfaction with El Paso's current job market.

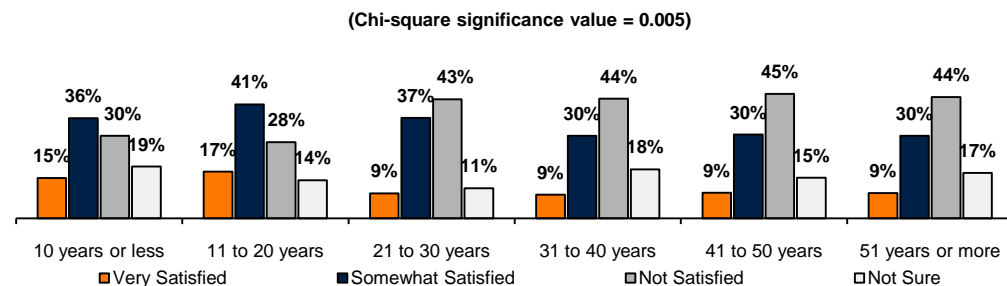


Figure 62. Cross tabulation between length of residency and whether the respondent has ever visited the City's website.

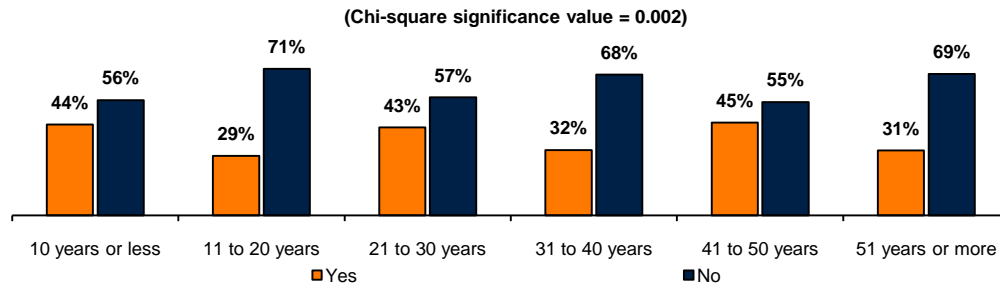
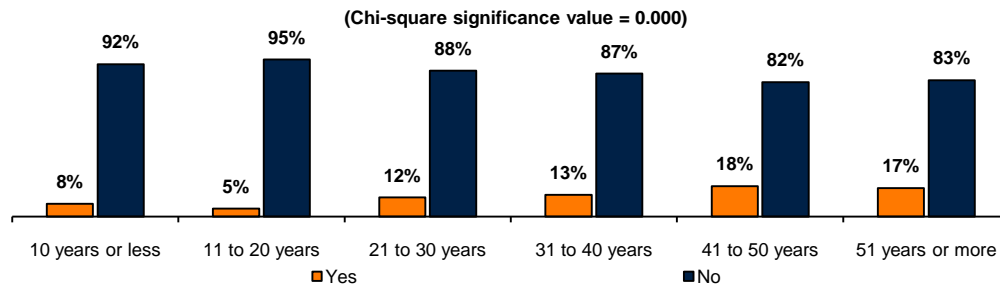


Figure 63. Cross tabulation between length of residency and whether contact with a City elected official was made within the last year.



APPENDIX A

Survey Instrument – English

THE 2011 CITY OF EL PASO CITIZEN SURVEY (English Version)

{Surveyor: The two fields below must be entered in order to begin the survey.}

1) Phone Number: _____ 2) Surveyor Name: _____

Surveyor Introduction

Good Morning / Afternoon / Evening. May I please speak to the head of the household or someone over the age of 18?

I'm calling from the Institute for Policy and Economic Development at UTEP. We are conducting a survey about your opinions on the City of El Paso and the services it provides. Your participation is completely voluntary and confidential. The survey will take approximately 10 to 15 minutes of your time. Your help is greatly appreciated; would you like to participate?

{Surveyor: If they have any questions, ask them to contact **Roberto Tinajero** at **915.747.5096**.}

{Surveyor: If they are not willing to participate, then politely thank them and hang up.}

Section One: Community Development

I will begin by asking several questions regarding the City of El Paso's Community Development Initiative.

1. What positive image first comes to mind when you think of El Paso?

{Surveyor: Do not read the list below: let the person answer without providing any options. Based on the person's response, select **ONE** of the options below. If the answer is not on the list, then select "Other" and type in the answer.}

[1]	Tranquility / Peacefulness / Security	[7]	Schools / Education
[2]	Climate / Weather	[8]	Overall Quality of Community
[3]	Individuals / People	[9]	Border & International Bridges
[4]	Diversity & Multiculturalism	[10]	Family
[5]	Friendliness/Lack of Racial Tensions	[11]	Military / Fort Bliss
[6]	Franklin Mountains	[12]	Other _____

2. What negative image first comes to mind when you think of El Paso?

{Surveyor: Do not read the list below: let the person answer without providing any options. Based on the person's response, select **ONE** of the options below. If the answer is not on the list, then select "Other" and type in the answer.}

[1]	Lack of Jobs & Good Salaries	[7]	Border & International Bridges
[2]	Trashy & Dirty Looking	[8]	General Economic Conditions
[3]	Poor Climate / Hot & Dusty	[9]	Low Income & Poverty
[4]	Violence / Gangs	[10]	Traffic
[5]	Nothing To Do / Boring	[11]	Schools / Education
[6]	Pollution	[12]	Other _____

3. What would you say are El Paso's two biggest strengths that can be better utilized to promote the City?

{Surveyor: Do not read the list below: let the person answer without providing any options. Based on the person's response, select **TWO** of the options below. If the answer is not on the list, then select "Other" and type in the answer.}

[1]	Weather / Climate	[8]	Cost of Living
[2]	Border Location	[9]	General Economic Conditions
[3]	Friendly/Nice/Good/Helpful People	[10]	Safe / Peaceful
[4]	UTEP	[11]	Military / Fort Bliss
[5]	K-12 Education	[12]	Franklin Mountains
[6]	EPCC	[13]	Leisure (Dining, Sports, etc.)
[7]	Hispanic / Mexican Culture & History / Historical Places	[14]	Other _____
		[15]	Other _____

4. How would you rate El Paso {insert topic} – excellent, average, or poor?

		Excellent	Average	Poor
4a.	As a place to live	[1]	[2]	[3]
4b.	As a place to visit	[1]	[2]	[3]
4c.	As a place for recreation and entertainment	[1]	[2]	[3]
4d.	As a place to raise children	[1]	[2]	[3]
4e.	Overall	[1]	[2]	[3]

5. {Surveyor: Please note that the following is a two-step question. STEP ONE: Ask the respondent if they feel a topic is important. STEP TWO: Ask the respondent to rate the adequacy of the information they are currently receiving on that topic.}

	Do you feel {topic} is/are important?		Do you feel the information you are currently receiving about {insert topic} is inadequate, adequate or neither?			
	Yes	No	Inadequate	Neither Inadequate nor Adequate	Adequate	
5a. Recycling Opportunities	[1]	[2]	5a1	[1]	[2]	[3]
5b. Saving energy in the home	[1]	[2]	5b1	[1]	[2]	[3]
5c. Saving energy on transportation	[1]	[2]	5c1	[1]	[2]	[3]
5d. Improving air quality	[1]	[2]	5d1	[1]	[2]	[3]
5e. Climate change	[1]	[2]	5e1	[1]	[2]	[3]

6. How important to you is it that the City of El Paso engages in environmental policies that {insert topic} – not important, somewhat important, extremely important, or not sure?

	Not Important	Somewhat Important	Very Important	Not Sure
6a. Improve the environment	[1]	[2]	[3]	[4]
6b. Create energy self-reliance	[1]	[2]	[3]	[4]
6c. Save costs for taxpayers	[1]	[2]	[3]	[4]

Section Two: Law Enforcement

The following questions I ask are related to Law Enforcement services.

7. Recently, there has been discussion to combine some City and County services. One of the areas being considered for consolidation has been the County Sheriff's Department and the City's Police Department. Do you favor or oppose the consolidation of these two departments?

[1]	I favor consolidation	[3]	Not Sure
[2]	I oppose consolidation		

8. Which Department do you think provides a higher level of services, the City's Police Department or the County Sheriff's Department?

[1] City Police Department	[3] Not Sure
[2] County Sheriff's Department	

9. If consolidation does occur, which Department would you favor to be in charge of the consolidated department, the County Sheriff's Department or the City's Police Department?

[1] City Police Department	[3] Not Sure
[2] County Sheriff's Department	

Section Three: Transportation

The next questions are related to transportation in the City of El Paso.

10. How often do you use public transportation?

[1] Never {go to Q10c}	[4] Several times a week {go to Q10a}
[2] Several times a year {go to Q10a}	[5] Daily {go to Q10a}
[3] Several times a month {go to Q10a}	

10a. Do you use public transportation to go Downtown?

[1] Never	[3] Always
[2] Sometimes	[4] Not Sure

{Surveyor: go to Q11}

10b. What is the main reason why you do not use public transportation?

{Surveyor: Do not read the list below. Let the respondent answer without providing any options. Based on the person's response, select all of the options that apply.}

[1] I prefer my personal vehicle	[8] Limited service in my area / too far to walk to a bus stop
[2] I prefer to walk	[9] Takes too long to get to my destination / faster in my car
[3] I prefer to carpool	[10] Public transportation is dirty / germs
[4] I prefer to bicycle	[11] I do not feel safe using public transportation
[5] It is too confusing / which line/time?	[12] Other _____
[6] Never on time / unreliable	
[7] Inconvenient when carrying cargo (groceries, shopping bags, etc.)	

11. I am going to read some transportation initiatives, please tell me which one you feel should be the MOST important for the City over the next five years.

- | | |
|-------|---|
| [1] | Reduce traffic congestion |
| [2] | Establish El Paso as an international transportation hub |
| [3] | Have a more comprehensive street & road maintenance program |

12. How do you feel about using bicycles as alternative transportation?

- | | | | |
|-------|---------------------|-------|-----------------|
| [1] | Not Interested | [3] | Very Interested |
| [2] | Somewhat Interested | [4] | Not Sure |

Section Four: Economic Development

The following questions are related to economic development in the City of El Paso.

13. How would you rate El Paso as a place to work or do business?

- | | | | |
|-------|------|-------|-----------|
| [1] | Poor | [3] | Excellent |
| [2] | Good | [4] | Not Sure |

14. Is El Paso getting better, getting worse, or staying the same as a place to work or do business?

- | | | | |
|-------|------------------|-------|----------------|
| [1] | Getting worse | [3] | Getting Better |
| [2] | Staying the same | [4] | Not Sure |

15. How satisfied are you with El Paso's current job market?

- | | | | |
|-------|--------------------|-------|----------------|
| [1] | Not Satisfied | [3] | Very Satisfied |
| [2] | Somewhat Satisfied | [4] | Not Sure |

16. When the City government contracts private companies, how important is {insert topic}?

		Not Important	Somewhat Important	Very Important	Not Sure
16a	Quality of Work	[1]	[2]	[3]	[4]
16b	Competitive Bidding	[1]	[2]	[3]	[4]
16c	Contracting with Local Business	[1]	[2]	[3]	[4]

Section Five: Fiscal

Next, I will ask several questions related to fiscal initiatives.

17. How satisfied are you with the City’s use of your tax dollars?

[1]	Not Satisfied	[3]	Very Satisfied
[2]	Somewhat Satisfied	[4]	Not Sure

18. How much of your total property tax bill do you believe is allocated to the City of El Paso?

[1]	10%	[4]	75%
[2]	25%	[5]	100%
[3]	50%		

19. Would you support a moderate increase in property taxes to preserve existing services?

[1]	Yes	{Surveyor: go to Q19a}	[2]	No	{Surveyor: go to Q19b}
-------	-----	------------------------	-------	----	------------------------

19a. Do you feel {insert topic} is not a priority, a low priority, a medium priority, or a high priority?

		Not a Priority	Low Priority	Medium Priority	High Priority
19a1.	Animal regulation and enforcement (Patrol and pick-up of unlicensed or stray animals)	[1]	[2]	[3]	[4]
19a2.	Environmental regulation and enforcement (Building inspection, weeds, junk cars, etc.)	[1]	[2]	[3]	[4]
19a3.	City clean-up efforts and recycling	[1]	[2]	[3]	[4]
19a4.	Police response to non-emergencies	[1]	[2]	[3]	[4]
19a5.	Fire prevention, inspection and education	[1]	[2]	[3]	[4]
19a6.	Hours of availability for libraries, museums, zoo and recreation centers	[1]	[2]	[3]	[4]
19a7.	Street cleaning, repair and right-of-way maintenance	[1]	[2]	[3]	[4]
19a8.	Public transportation (Improvements to scheduling, service, facilities, equipment)	[1]	[2]	[3]	[4]
19a9.	Economic development efforts (business incentives, downtown development)	[1]	[2]	[3]	[4]
19a10.	Parks and open space development and maintenance	[1]	[2]	[3]	[4]

{Surveyor: go to Q20}

19b. Of the services that the City provides, which ones would you be willing to cut?

	Cut	Do Not Cut
19b1. Animal regulation and enforcement (Patrol and pick-up of unlicensed or stray animals)	[1]	[2]
19b2. Environmental regulation and enforcement (Building inspection, weeds, junk cars, etc.)	[1]	[2]
19b3. City clean-up efforts and recycling	[1]	[2]
19b4. Police response to non-emergencies	[1]	[2]
19b5. Fire prevention, inspection and education	[1]	[2]
19b6. Hours of availability for libraries, museums, zoo and recreation centers	[1]	[2]
19b7. Street cleaning, repair and right-of-way maintenance	[1]	[2]
19b8. Public transportation (Improvements to scheduling, service, facilities, equipment)	[1]	[2]
19b9. Economic development efforts (business incentives, downtown development)	[1]	[2]
19b10. Parks and open space development and maintenance	[1]	[2]

20. Would you be willing to pay an additional annual vehicle registration fee of \$20 if the fee was dedicated exclusively to street repair or improvement?

[1]	Yes	[3]	Not Sure
[2]	No		

Section Six: Customer Service and Citizen Involvement

I will now ask several questions regarding the City's customer service and a few about citizen participation.

21. How satisfied are you with the City in the following areas?

	Not Satisfied	Somewhat Satisfied	Very Satisfied	Not Sure
21a. Police Department	[1]	[2]	[3]	[4]
21b. Fire Department	[1]	[2]	[3]	[4]
21c. Parks and Recreation	[1]	[2]	[3]	[4]
21d. The Zoo	[1]	[2]	[3]	[4]

21. Continued

	Not Satisfied	Somewhat Satisfied	Very Satisfied	Not Sure
21e. Streets	[1]	[2]	[3]	[4]
21f. Planning & Development	[1]	[2]	[3]	[4]
21g. Solid Waste Management	[1]	[2]	[3]	[4]
21h. Libraries	[1]	[2]	[3]	[4]
21i. Museums & Cultural Affairs	[1]	[2]	[3]	[4]
21j. Economic Development	[1]	[2]	[3]	[4]
21k. Building Permits & Inspections	[1]	[2]	[3]	[4]
21l. Human Resources	[1]	[2]	[3]	[4]
21m. Recycling	[1]	[2]	[3]	[4]
21n. Engineering	[1]	[2]	[3]	[4]
21o. Airport	[1]	[2]	[3]	[4]
21p. Sun Metro	[1]	[2]	[3]	[4]
21q. Community Development	[1]	[2]	[3]	[4]
21r. Consolidated Tax Office	[1]	[2]	[3]	[4]

22. Have you ever visited the City’s website?

[1] Yes	[2] No
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23. Have you initiated contact with elected City officials (e.g. City Council Representative or Mayor) in the last year?

[1] Yes {Surveyor: go to Q23a}	[2] No {Surveyor: go to Q24}
----------------------------------	--------------------------------

23a. How is your contact most often made?

[1] Phone	[3] E-mail
[2] In Person	[4] Writing

23b. How would you rate your experience after interacting with elected officials?

[1]	Not Satisfied	[3]	Very Satisfied
[2]	Somewhat Satisfied	[4]	Not Sure

24. Have you had contact with the City departments or personnel, excluding elected officials, in the last year?

[1]	Yes (Surveyor: go to Q24a)	[2]	No (Surveyor: go to Q25)
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24a. How would you rate your experience after interacting with City employees in the following areas?

	Not Satisfied	Somewhat Satisfied	Very Satisfied	Not Sure
24a1. Respectful personal treatment	[1]	[2]	[3]	[4]
24a2. Helpfulness	[1]	[2]	[3]	[4]
24a3. Knowledgeable	[1]	[2]	[3]	[4]
24a4. Resolving issues in a timely manner	[1]	[2]	[3]	[4]
24a5. Your overall experience	[1]	[2]	[3]	[4]

25. How successful do you think the City is when communicating with its citizens about {insert topic} – not successful, somewhat successful, very successful, or not sure?

{Surveyor: Provide clarification in parentheses as needed.}

	Not Successful	Somewhat Successful	Very Successful	Not Sure
25a. Infrastructure Projects (e.g. building & road construction or damage repair)	[1]	[2]	[3]	[4]
25b. City Sponsored Programs (e.g. parks & recreation, zoo, or library & cultural events)	[1]	[2]	[3]	[4]
25c. City Regulations & Ordinances (e.g. environmental & construction guidelines)	[1]	[2]	[3]	[4]
25d. Changes in Utility Rates	[1]	[2]	[3]	[4]
25e. Sustainability Programs (e.g. promoting water, energy, and resource conservation)	[1]	[2]	[3]	[4]
25f. Overall City Policies	[1]	[2]	[3]	[4]

26. Do you think the City provides adequate opportunities to its citizens to be involved in local government?

[1] Yes	[2] No
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27. Are you currently involved in a neighborhood association?

[1] Yes	[2] No
-----------	----------

Section Seven: Demographics

This is the final section; I am going to ask you various questions about yourself. Please keep in mind that your responses are confidential and cannot be linked to you.

28. What year were you born? _____

29. How many years have you lived in El Paso? Years: _____ Months: _____

30. How many individuals live in your household? _____

31. How many children 18 years and younger live in your household? _____

32. What is your occupation? _____

33. Do you rent or own and what kind of residence is it? {Surveyor: Do not provide options.}

[1] Rent or lease a single family home	[5] Own a house
[2] Rent or lease a condominium or townhouse	[6] Own a condominium or townhouse
[3] Rent or lease an apartment	[7] Own a mobile home
[4] Rent or lease a mobile home	[8] Refuse to answer / Don't Know

34. What is the last grade or level you completed in school? {Surveyor: Do not provide options.}

[1] Did not go to high school	[5] Associate's degree
[2] Did not complete high school	[6] College graduate
[3] High school graduate or equivalent	[7] Graduate degree
[4] Some college	[8] Trade School

35. What is your ethnic affiliation? {Surveyor: Do not provide options.}

[1]	White, Non-Hispanic	[5]	Native American
[2]	African-American	[6]	Alaskan Native or Pacific Islander
[3]	Hispanic	[7]	Other _____
[4]	Asian-American		

36. What is your total HOUSEHOLD income before taxes?

[1]	Less than \$20,000	[5]	\$80,000 to less than \$100,000
[2]	\$20,000 to less than \$40,000	[6]	\$100,000 to less than \$120,000
[3]	\$40,000 to less than \$60,000	[7]	\$120,000 or more
[4]	\$60,000 to less than \$80,000	[8]	Refuse to answer / Don't Know

37. What is your gender?

[1]	Male	[2]	Female
-------	------	-------	--------

38. What is your ZIP code? _____

{Surveyor: Politely thank the respondent for his/her time and hang up.}



APPENDIX B

Survey Instrument – Spanish

LA ENCUESTA DE LA CIUDAD DE EL PASO DE 2011 (Versión Española)

{Encuestador: Los dos campos de abajo tienen que ser ingresados para poder comenzar con la encuesta.}

1) Número Telefónico : _____ 2) Nombre de Encuestador: _____

Introducción de Encuestador

Buenos Días / Tardes / Noche. ¿Podría hablar con el jefe de la familia o alguien mayor de 18 años?

Estoy llamando del Instituto de Políticas y Desarrollo Económico de UTEP. Estamos llevando a cabo una encuesta sobre su opinión de la Ciudad de El Paso y los servicios que provee. Su participación es completamente voluntaria y confidencial. La encuesta le tomará aproximadamente 15 minutos de su tiempo. Le agradecemos mucho su ayuda, ¿le gustaría participar?

{Encuestador: Si tienen alguna pregunta, pueden comunicarse con Roberto Tinajero al 915.747.5096}

{Encuestador: Si no están dispuestos a participar, dele las gracias amablemente y cuelgue.}

La Sección Uno: Desarrollo Comunitario

Voy a empezar haciéndole varias preguntas sobre la iniciativa de Desarrollo Económico de la Ciudad de El Paso.

1. ¿Qué imagen positiva se le viene primero a la mente cuando piensa en El Paso?

{Encuestador: No lea la lista de abajo: Déjenlos responder sin darles ninguna opción. Basándose en la respuesta de la persona, escoja **UNA** de las opciones de abajo. Si la respuesta no está en esta lista, seleccione "Otra" y escriba la respuesta.}

[1]	La Tranquilidad / Calma / Seguridad	[7]	Las Escuelas / La Educación
[2]	El Clima / Tiempo	[8]	La Calidad de la Comunidad en General
[3]	Las Personas / La Gente	[9]	La Frontera/ Puentes Internacionales
[4]	La Diversidad y Diversidad Cultural	[10]	La Familia
[5]	La Amabilidad/la falta de Tensiones Raciales	[11]	El Ejército / Fort Bliss
[6]	Las Montañas Franklin	[12]	Otra _____

2. ¿Qué imagen negativa se le viene primero a la mente cuando piensa en El Paso?

{Entrevistador: No lea la lista de abajo: Déjenlos responder sin darles ninguna opción. Basándose en la respuesta de la persona, escoja **UNA** de las opciones de abajo. Si la respuesta no está en esta lista, seleccione Otra y escriba la respuesta.}

[1]	La falta de Trabajos y Buenos Salarios	[7]	La Frontera/Puentes Internacionales
[2]	Mucha Basura y Se Ve Sucio	[8]	Las Condiciones Económicas en General
[3]	Mal Clima / Caluroso y Polvoso	[9]	Ingresos Bajos y Pobreza
[4]	Violencia / Pandillas	[10]	Tráfico
[5]	No hay nada que hacer / Aburrido	[11]	Escuelas / Educación
[6]	Contaminación	[12]	Otra _____

3. ¿Cuáles diría usted que son las DOS principales fortalezas de El Paso que se podrían utilizar mejor para promover a la ciudad?

{Entrevistador: No lea la lista de abajo: Déjenlos responder sin darles ninguna opción. Basándose en la respuesta de la persona, escoja **DOS** de las opciones de abajo. Si la respuesta no está en esta lista, seleccione Otra y escriba la respuesta.}

[1]	El Clima / El Tiempo	[8]	Costo de Vida
[2]	La Ubicación en la Frontera	[9]	Condiciones Económicas en General
[3]	La Gente Amigable/ Amable/ Buena	[10]	Seguridad/ Calma
[4]	UTEP	[11]	El Ejército/ Fort Bliss
[5]	Educación del Kinder a Preparatoria	[12]	Las Montañas Franklin
[6]	EPCC	[13]	Tiempo Libre (restaurantes, deportes, etc.)
[7]	Cultura Hispana/ Cultura Mexicana e Historia/ Lugares Históricos	[14]	Otra _____
		[15]	Otra _____

4. ¿Cómo calificaría a El Paso inserte el tema - excelente, normal, o malo?

		Excelente	Normal	Malo
4a.	Como lugar para vivir	[1]	[2]	[3]
4b.	Como lugar para visitar	[1]	[2]	[3]
4c.	Como lugar de recreación y entretenimiento	[1]	[2]	[3]
4d.	Como lugar para criar hijos	[1]	[2]	[3]
4e.	En general	[1]	[2]	[3]

5. {Entrevistador: Por favor tome en cuenta que la siguiente pregunta es de dos pasos. Primero, pregunte si el encuestado considera un tema importante. Entonces, pregunte acerca de lo adecuada que es la información que recibe actualmente respecto a ese tema.}

	¿Siente usted que {el tema} es/son importante(s)?		¿Siente usted que la información que recibe actualmente sobre {el tema} es inadecuada, adecuada, o ni inadecuada ni adecuada?		
	Sí	No	Inadecuada	Ni Inadecuada Ni Adecuada	Adecuada
5a. Las oportunidades de reciclaje	[1]	[2]	5a1 [1]	[2]	[3]
5b. El ahorro de energía en el hogar	[1]	[2]	5b1 [1]	[2]	[3]
5c. El ahorro de energía en el transporte	[1]	[2]	5c1 [1]	[2]	[3]
5d. Mejorar la calidad del aire	[1]	[2]	5d1 [1]	[2]	[3]
5e. El cambio climático	[1]	[2]	5e1 [1]	[2]	[3]

6. ¿Qué tan importante es para usted que la Ciudad de El Paso participe en políticas ambientales que {inserte el tema}?

	No es Importante	Algo Importante	Muy Importante	No está Seguro/a
6a. Mejoren el medio ambiente	[1]	[2]	[3]	[4]
6b. Generen auto-dependencia de energía	[1]	[2]	[3]	[4]
6c. Ahorren costos a los contribuyentes	[1]	[2]	[3]	[4]

La Sección Dos: Aplicación de La Ley

Las siguientes preguntas que le voy a hacer están relacionadas a los servicios de la aplicación de la ley.

7. Recientemente, se ha debatido consolidar algunos de los servicios de la Ciudad y el Condado. Una de las áreas que está siendo considerada para ser consolidada es el Departamento del Sheriff del Condado y el Departamento de Policía de la Ciudad. ¿Está a favor o en contra de la consolidación de estos dos departamentos?

[1]	Estoy a favor de la consolidación	[3]	No está seguro/a
[2]	Estoy en contra de la consolidación		

8. ¿Qué departamento cree usted que proporciona el más alto nivel de servicios, el Departamento de Policía de la Ciudad o el Departamento del Sheriff del Condado?

[1]	Departamento de Policía de la Ciudad	[3]	No está seguro/a
[2]	Departamento del Sheriff del Condado		

9. Si la consolidación ocurre, ¿qué Departamento estaría a favor para estar a cargo del departamento consolidado, el Departamento del Sheriff del Condado o el Departamento de Policía de la Ciudad?

[1]	Departamento de Policía de la Ciudad	[3]	No está seguro/a
[2]	Departamento del Sheriff del Condado		

La Sección Tres: Transporte

Las siguientes preguntas están relacionadas con el transporte en la Ciudad de El Paso.

10. ¿Qué tan seguido usa el transporte público?

[1]	Nunca	{pase a la P10c}	[4]	Varias veces a la semana	{pase a la P10a}
[2]	Varias veces al año	{pase a la P10a}	[5]	A diario	{pase a la P10a}
[3]	Varias veces al mes	{pase a la P10a}			

10a. ¿Usa el transporte público para ir al Centro?

[1]	Nunca	[3]	Siempre
[2]	A veces	[4]	No está seguro/a

{Entrevistador: pase a la p11}

10b. ¿Cuál es la razón principal por la cual no usa el transporte público?

{Encuestador: No lea la lista de abajo. Déjenlos responder sin darles ninguna opción. Basándose en la respuesta, seleccione todas las opciones que correspondan.}

[1]	Prefiero mi vehículo particular	[8]	El servicio es limitado en mi área/está muy lejos a la parada a autobús
[2]	Prefiero caminar	[9]	Tardo demasiado tiempo en llegar a mi destino/es más rápido usar mi carro
[3]	Prefiero viajar compartiendo el auto	[10]	El transporte público está sucio/gérmenes
[4]	Prefiero andar en bicicleta	[11]	No me siento seguro/a usando el transporte público
[5]	Es muy confuso/No sé el costo/rutas	[12]	Otra _____
[6]	Nunca llega a tiempo/poco confiable		
[7]	Inconveniente cuando uno está cargando algo (el mandado/bolsas)		

11. Voy a leer algunas iniciativas de transporte, por favor dígame ¿cuál siente usted que debería ser la MÁS importante para la Ciudad en los próximos cinco años?

- | | |
|-------|--|
| [1] | Reducir la congestión de tráfico |
| [2] | Establecer a El Paso como un centro de transporte internacional |
| [3] | Tener un programa de mantenimiento de calles y caminos más comprehensivo |

12. ¿Qué piensa usted acerca de usar bicicletas como una alternativa de transporte?

- | | | | |
|-------|-----------------------|-------|------------------|
| [1] | No estoy interesado/a | [3] | Muy Interesado/a |
| [2] | Poco Interesado/a | [4] | No está seguro/a |

La Sección Cuatro: Desarrollo Económico

Las siguientes preguntas están relacionadas con el desarrollo económico de la Ciudad.

13. ¿Cómo clarificaría a El Paso como lugar para trabajar o hacer negocios?

- | | | | |
|-------|-------|-------|------------------|
| [1] | Malo | [3] | Excelente |
| [2] | Bueno | [4] | No está seguro/a |

14. ¿El Paso está mejorando, empeorando, o se mantiene igual como lugar para trabajar o hacer negocios?

- | | | | |
|-------|-------------------|-------|------------------|
| [1] | Empeorando | [3] | Mejorando |
| [2] | Se mantiene igual | [4] | No está seguro/a |

15. ¿Qué tan satisfecho/a está con el mercado laboral actual en El Paso?

- | | | | |
|-------|----------------------|-------|------------------|
| [1] | No está satisfecho/a | [3] | Muy satisfecho/a |
| [2] | Algo satisfecho/a | [4] | No está seguro/a |

16. Cuando el gobierno de la Ciudad contrata compañías privada, ¿qué tan importante es {inserte el tema}?

		No es Importante	Algo Importante	Muy Importante	No está seguro/a
16a	La Calidad del Trabajo	[1]	[2]	[3]	[4]
16b	Que la Subasta de Contratos sea Competitiva	[1]	[2]	[3]	[4]
16c	Contratar a Negocios Locales	[1]	[2]	[3]	[4]

La Sección Cinco: Fiscal

A continuación, le voy a hacer varias preguntas relacionadas con iniciativas fiscales.

17. ¿Qué tan satisfecho/a está con la forma en que la Ciudad usa el dinero de los impuestos que le cobra?

[1]	No está satisfecho/a	[3]	Muy satisfecho/a
[2]	Algo satisfecho/a	[4]	No está seguro/a

18. ¿Qué parte del total de sus impuestos de la propiedad cree usted que sea para la Ciudad de El Paso?

[1]	10%	[2]	25%	[3]	50%	[4]	75%	[5]	100%
-------	-----	-------	-----	-------	-----	-------	-----	-------	------

19. ¿Apoyaría un aumento moderado a los impuestos de la propiedad para conservar los servicios existentes?

[1]	Sí {Encuestador: pase a la P19a}	[2]	No {Encuestador: pase a la P19b}
-------	----------------------------------	-------	----------------------------------

19a. ¿Piensa usted que {inserte el tema} no es una prioridad, es una prioridad baja, una prioridad media, o una prioridad alta?

	No es Prioridad	Prioridad Baja	Prioridad Media	Prioridad Alta
19a1. La reglamentación para animales y su aplicación (Patrullar y recoger animales)	[1]	[2]	[3]	[4]
19a2. La reglamentación ambiental y su aplicación (Inspección de construcciones)	[1]	[2]	[3]	[4]
19a3. Los esfuerzos para limpiar la Ciudad y el Reciclaje	[1]	[2]	[3]	[4]
19a4. La respuesta de la policía cuando no hay una emergencia	[1]	[2]	[3]	[4]
19a5. La prevención, inspección y educación contra incendios	[1]	[2]	[3]	[4]
19a6. La disponibilidad de horas para bibliotecas, museos, zoológico y centros de recreación	[1]	[2]	[3]	[4]
19a7. La limpieza de calles, reparación y mantenimiento de caminos	[1]	[2]	[3]	[4]
19a8. El transporte público (Mejores horarios, servicio, instalaciones y equipo)	[1]	[2]	[3]	[4]
19a9. Los esfuerzos de desarrollo económico (Nuevos incentivos para negocios)	[1]	[2]	[3]	[4]
19a10. El desarrollo y mantenimiento de parques y espacios abiertos	[1]	[2]	[3]	[4]

{Encuestador: pase a la P20}

19b. ¿De los servicios que la Ciudad provee, cuáles estaría dispuesto/a recortar?

		Corte	No Corte
19b1.	La reglamentación para animales y su aplicación (Patrullar y recoger animales)	[1]	[2]
19b2.	La reglamentación ambiental y su aplicación (Inspección de construcciones)	[1]	[2]
19b3.	Los esfuerzos para limpiar la Ciudad y el Reciclaje	[1]	[2]
19b4.	La respuesta de la policía cuando no hay una emergencia	[1]	[2]
19b5.	La prevención, inspección y educación contra incendios	[1]	[2]
19b6.	La disponibilidad de horas para bibliotecas, museos, zoológico y centros de recreación	[1]	[2]
19b7.	La limpieza de calles, reparación y mantenimiento de caminos	[1]	[2]
19b8.	El transporte público (Mejores horarios, servicio, instalaciones y equipo)	[1]	[2]
19b9.	Los esfuerzos de desarrollo económico (Nuevos incentivos para negocios)	[1]	[2]
19b10.	El desarrollo y mantenimiento de parques y espacios abiertos	[1]	[2]

20. ¿Estaría dispuesto/a a pagar un cargo adicional de \$20 para el registro anual de su vehículo, si el dinero fuera destinado exclusivamente al mejoramiento o reparación de calles?

[1]	Sí	[2]	No	[3]	No está seguro/a
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La Sección Seis: Servicio al Cliente y Participación de Ciudadano

Ahora le voy a hacer varias preguntas sobre el servicio al cliente de la Ciudad.

21. ¿Qué tan satisfecho/a está usted con las siguientes áreas de la Ciudad?

		No está Satisfecho/a	Algo Satisfecho/a	Muy Satisfecho/a	No está seguro/a
21a.	Policía	[1]	[2]	[3]	[4]
21b.	Bomberos	[1]	[2]	[3]	[4]
21c.	Parques y Recreación	[1]	[2]	[3]	[4]
21d.	Zoológico	[1]	[2]	[3]	[4]

21. Continuoado

	No está Satisfecho/a	Algo Satisfecho/a	Muy Satisfecho/a	No está seguro/a
21e. Calles	[1]	[2]	[3]	[4]
21f. Planeación y Desarrollo	[1]	[2]	[3]	[4]
21g. Manejo del Drenaje	[1]	[2]	[3]	[4]
21h. Bibliotecas	[1]	[2]	[3]	[4]
21i. Museos y Asuntos Culturales	[1]	[2]	[3]	[4]
21j. Desarrollo Económico	[1]	[2]	[3]	[4]
21k. Permisos de Construcción e Inspecciones	[1]	[2]	[3]	[4]
21l. Recursos Humanos	[1]	[2]	[3]	[4]
21m. Reciclaje	[1]	[2]	[3]	[4]
21n. Ingeniería	[1]	[2]	[3]	[4]
21o. Aeropuerto	[1]	[2]	[3]	[4]
21p. Sun Metro	[1]	[2]	[3]	[4]
21q. Desarrollo Comunitario	[1]	[2]	[3]	[4]
21r. Oficina de Recaudación de Impuestos	[1]	[2]	[3]	[4]

22. ¿Ha visitado alguna vez el sitio de internet de la Ciudad?

[1]	Sí	[2]	No
-------	----	-------	----

23. ¿Ha iniciado el contacto con algún representante electo municipal (p.ej. algún Representante del Consejo Municipal o Alcalde durante el último año?)

[1]	Sí	{Encuestador: pase a la P23a}	[2]	No	{Encuestador: pase a la P24}
-------	----	-------------------------------	-------	----	------------------------------

23a. ¿De qué manera se comunica con el/ellos con más frecuencia?

[1]	Teléfono	[3]	Correo Electrónico
[2]	En Persona	[4]	Por Escrito

23b. ¿Cómo calificaría su experiencia después de haber interactuado con algún representante electo?

[1]	No está satisfecho/a	[3]	Muy satisfecho/a
[2]	Algo satisfecho/a	[4]	No está seguro/a

24. ¿Ha tenido contacto con algún departamento o personal de la Ciudad, excluyendo a los representantes electos, durante el último año?

[1]	Sí (Encuestador: pase a la P24b)	[2]	No (Encuestador: pase a la P25)
-------	----------------------------------	-------	---------------------------------

24a. ¿Cómo calificaría su experiencia después de haber interactuado con empleados de la Ciudad en las siguientes áreas?

	No está satisfecho/a	Algo satisfecho/a	Muy satisfecho/a	No está seguro/a
24a1. Trato personal y respetuoso	[1]	[2]	[3]	[4]
24a2. Serviciales	[1]	[2]	[3]	[4]
24a3. Saben lo que hacen	[1]	[2]	[3]	[4]
24a4. Resuelven asuntos de manera eficiente	[1]	[2]	[3]	[4]
24a5. Su experiencia en general	[1]	[2]	[3]	[4]

25. ¿Qué tan exitosa cree usted que es la Ciudad cuando se comunica con sus ciudadanos sobre {inserte el tema} – nada exitosa, algo exitosa, muy exitosa, o no está seguro/a?

	Nada Exitosa	Algo Exitosa	Muy Exitosa	No está seguro/a
25a. Los Proyectos de Infraestructura (construcción de edificios y caminos)	[1]	[2]	[3]	[4]
25b. Los Programas Patrocinados por la Ciudad (parques y recreación, zoológico, biblioteca)	[1]	[2]	[3]	[4]
25c. Los Reglamentos de la Ciudad, Políticas y Estatutos (normas ambientales)	[1]	[2]	[3]	[4]
25d. El Cambio de Tarifas en los Servicios Públicos (tarifas de agua)	[1]	[2]	[3]	[4]
25e. Los Programas Sustentables (que promueven la conservación, energía)	[1]	[2]	[3]	[4]
25f. Las Políticas de la Ciudad en General	[1]	[2]	[3]	[4]

26. ¿Cree que la Ciudad ofrece oportunidades adecuadas a sus ciudadanos para participar en el gobierno local?

[1]	Sí	[2]	No
-------	----	-------	----

27. ¿Participa actualmente en alguna asociación de vecinos?

[1]	Sí	[2]	No
-------	----	-------	----

La Sección Siete: Demografía

Esta es la sección final; le voy a hacer varias preguntas sobre usted. Por favor tome en cuenta que sus respuestas son confidenciales y no podrán ser vinculadas a usted.

28. ¿En qué año nació? _____

29. ¿Cuántos años ha vivido en El Paso? Años: _____ Meses: _____

30. ¿Cuántas personas viven en su hogar? _____

31. ¿Cuántos niños 18 años y menores viven en su hogar? _____

32. ¿Cuál es su profesión? _____

33. ¿Renta o es dueño/a del lugar donde vive y de qué tipo? {Encuestador: No proporcione las respuestas.}

[1]	Renta o alquila una casa	[5]	Es dueño/a de una casa
[2]	Renta o alquila un condominio o unifamiliar	[6]	Es dueño/a de un condominio o unifamiliar
[3]	Renta o alquila un departamento	[7]	Es dueño/a de una casa móvil
[4]	Renta o alquila una casa móvil	[8]	Se niega a contestar/ No sabe

34. ¿Cuál fue el último año o nivel que termino en la escuela? {Encuestador: No proporcione las respuestas.}

[1]	No fue a la preparatoria	[5]	Título Asociado
[2]	No termino la preparatoria	[6]	Graduado de la Universidad
[3]	Graduado de preparatoria o equivalente	[7]	Posgrado
[4]	Algo de universidad	[8]	Escuela Técnica/Vocacional

35. ¿Cuál es su afiliación étnica? {Encuestador: No proporcione las respuestas.}

[1]	Blanca, No-Hispana	[5]	Nativo-americano
[2]	Afroamericana	[6]	Nativo de Alaska o las Islas del Pacífico
[3]	Hispana	[7]	Otra _____
[4]	Asiático-americana		

36. ¿Cuál es el ingreso FAMILIAR total antes de impuestos?

[1]	Menos de \$20,000	[5]	De \$80,000 a menos de \$100,000
[2]	De \$20,000 a menos de \$40,000	[6]	De \$100,000 a menos de \$120,000
[3]	De \$40,000 a menos de \$60,000	[7]	\$120,000 o más
[4]	De \$60,000 a menos de \$80,000	[8]	Si niega a contestar / No sabe

37. ¿Cuál es su género?

[1]	Masculino	[2]	Femenino
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38. ¿Cuál es su código postal? _____

{Entrevistador: Dé gracias cortésmente al respondiente para su tiempo y cuelgue el teléfono.}

APPENDIX C

Gender Weighted Frequencies

SECTION ONE: COMMUNITY DEVELOPMENT

Q1. What positive image first comes to mind when you think of El Paso? Recoded

	Frequency	Valid Percent
Tranquility / Peacefulness / Security	287	29.8
Climate / Weather	184	19.0
Individuals / People	56	5.8
Diversity & Multiculturalism	64	6.7
Friendliness / Lack of Racial Tensions	67	7.0
Franklin Mountains	84	8.7
Schools / Education	41	4.2
Overall Quality of Community	46	4.8
Border & International Bridges	10	1.0
Family	22	2.3
Military / Fort Bliss	26	2.7
Economy/Development and Growth	31	3.2
Parks/Attractions	18	1.8
Other	29	3.0
Total	965	100.0
Missing	31	
Total	996	

Q2. What negative image first comes to mind when you think of El Paso? Recoded

	Frequency	Valid Percent
Lack of Jobs & Good Salaries	89	9.9
Trashy & Dirty Looking	66	7.3
Poor Climate/Hot & Dusty	100	11.1
Violence/Gangs	73	8.0
Nothing To Do/Boring	78	8.7
Pollution	26	2.9
Border & International Bridges	164	18.1
General Economic Conditions	40	4.4
Low Income & Poverty	50	5.6
Traffic	53	5.9
Schools/Education	17	1.9
Government/Authorities/Government Services	68	7.5
People/Rudeness	14	1.5
Streets	11	1.2
Other	53	5.9
Total	903	100.0
Missing	93	
Total	996	

Q3a. Would you say the weather/climate is one of El Paso's biggest strengths that can be better utilized to promote the City? Recoded

	Frequency	Valid Percent
Yes	238	100.0
Total	238	100.0
Missing	758	
Total	996	

Q3b. Would you say the border location is one of El Paso's biggest strengths that can be better utilized to promote the City? Recoded

	Frequency	Valid Percent
Yes	100	100.0
Total	100	100.0
Missing	896	
Total	996	

Q3c. Would you say friendly/nice/good/helpful people are one of El Paso's biggest strengths that can be better utilized to promote the City? Recoded

	Frequency	Valid Percent
Yes	221	100.0
Total	221	100.0
Missing	775	
Total	996	

Q3d. Would you say UTEP is one of El Paso's biggest strengths that can be better utilized to promote the City? Recoded

	Frequency	Valid Percent
Yes	142	100.0
Total	142	100.0
Missing	854	
Total	996	

Q3e. Would you say K-12 education is one of El Paso's biggest strengths that can be better utilized to promote the City? Recoded

	Frequency	Valid Percent
Yes	54	100.0
Total	54	100.0
Missing	942	
Total	996	

Q3g. Would you say Hispanic/Mexican culture and history/historical places are one of El Paso's biggest strengths that can be better utilized to promote the City? Recoded

	Frequency	Valid Percent
Yes	203	100.0
Total	203	100.0
Missing	793	
Total	996	

Q3i. Would you say general economic conditions are one of El Paso's biggest strengths that can be better utilized to promote the City? Recoded

	Frequency	Valid Percent
Yes	136	100.0
Total	136	100.0
Missing	860	
Total	996	

Q3k. Would you say the military/Fort Bliss is one of El Paso's biggest strengths that can be better utilized to promote the City? Recoded

	Frequency	Valid Percent
Yes	78	100.0
Total	78	100.0
Missing	918	
Total	996	

Q3m. Would you say leisure (dining, sports, etc.) is one of El Paso's biggest strengths that can be better utilized to promote the City? Recoded

	Frequency	Valid Percent
Yes	159	100.0
Total	159	100.0
Missing	837	
Total	996	

Q3f. Would you say EPCC is one of El Paso's biggest strengths that can be better utilized to promote the City? Recoded

	Frequency	Valid Percent
Yes	11	100.0
Total	11	100.0
Missing	985	
Total	996	

Q3h. Would you say the cost of living is one of El Paso's biggest strengths that can be better utilized to promote the City? Recoded

	Frequency	Valid Percent
Yes	61	100.0
Total	61	100.0
Missing	935	
Total	996	

Q3j. Would you say the safe/peaceful environment is one of El Paso's biggest strengths that can be better utilized to promote the City? Recoded

	Frequency	Valid Percent
Yes	183	100.0
Total	183	100.0
Missing	813	
Total	996	

Q3l. Would you say the Franklin Mountains are one of El Paso's biggest strengths that can be better utilized to promote the City? Recoded

	Frequency	Valid Percent
Yes	106	100.0
Total	106	100.0
Missing	890	
Total	996	

Q3n. Would you say something else is one of El Paso's biggest strengths that can be better utilized to promote the City? Recoded

	Frequency	Valid Percent
Yes	36	100.0
Total	36	100.0
Missing	960	
Total	996	

Q3o. Would you say something else is one of El Paso's biggest strengths that can be better utilized to promote the City? Recoded

	Frequency	Valid Percent
Yes	14	100.0
Total	14	100.0
Missing	982	
Total	996	

Q4a. How would you rate El Paso as a place to live?

	Frequency	Valid Percent
Excellent	530	53.2
Average	412	41.4
Poor	54	5.4
Total	996	100.0
Missing	0	
Total	996	

Q4b. How would you rate El Paso as a place to visit?

	Frequency	Valid Percent
Excellent	296	29.7
Average	513	51.5
Poor	187	18.8
Total	996	100.0
Missing	0	
Total	996	

Q4c. How would you rate El Paso as a place for recreation and entertainment?

	Frequency	Valid Percent
Excellent	160	16.1
Average	483	48.6
Poor	351	35.3
Total	994	100.0
Missing	2	
Total	996	

Q4d. How would you rate El Paso as a place to raise children?

	Frequency	Valid Percent
Excellent	568	57.1
Average	375	37.7
Poor	52	5.3
Total	996	100.0
Missing	0	
Total	996	

Q4e. How would you rate El Paso overall?

	Frequency	Valid Percent
Excellent	437	44.2
Average	512	51.7
Poor	41	4.1
Total	990	100.0
Missing	6	
Total	996	

Q5a. Do you feel recycling opportunities are important?

	Frequency	Valid Percent
Yes	973	97.7
No	23	2.3
Total	996	100.0
Missing	0	
Total	996	

Q5b. Do you feel saving energy in the home is important?

	Frequency	Valid Percent
Yes	984	98.9
No	11	1.1
Total	994	100.0
Missing	2	
Total	996	

Q5c. Do you feel saving energy on transportation is important?

	Frequency	Valid Percent
Yes	967	97.4
No	26	2.6
Total	994	100.0
Missing	2	
Total	996	

Q5d. Do you feel improving air quality is important?

	Frequency	Valid Percent
Yes	961	96.7
No	33	3.3
Total	994	100.0
Missing	2	
Total	996	

Q5a1. Do you feel the information you are currently receiving about recycling opportunities is inadequate, adequate, or neither inadequate nor adequate?

	Frequency	Valid Percent
Inadequate	274	28.2
Neither Inadequate nor Adequate	144	14.8
Adequate	555	57.1
Total	973	100.0
Missing	1	
Total	973	

Q5b1. Do you feel the information you are currently receiving about saving energy in the home is inadequate, adequate, or neither inadequate nor adequate?

	Frequency	Valid Percent
Inadequate	257	26.2
Neither Inadequate nor Adequate	163	16.6
Adequate	563	57.3
Total	983	100.0
Missing	1	
Total	984	

Q5c1. Do you feel the information you are currently receiving about saving energy on transportation is inadequate, adequate, or neither inadequate nor adequate?

	Frequency	Valid Percent
Inadequate	309	32.1
Neither Inadequate nor Adequate	194	20.2
Adequate	460	47.7
Total	963	100.0
Missing	5	
Total	967	

Q5d1. Do you feel the information you are currently receiving about improving air quality is inadequate, adequate, or neither inadequate nor adequate?

	Frequency	Valid Percent
Inadequate	363	37.9
Neither Inadequate nor Adequate	206	21.5
Adequate	389	40.6
Total	957	100.0
Missing	4	
Total	961	

Q5e. Do you feel climate change is important?

	Frequency	Valid Percent
Yes	891	90.6
No	93	9.4
Total	984	100.0
Missing	12	
Total	996	

Q5e1. Do you feel the information you are currently receiving about climate change is inadequate, adequate, or neither inadequate nor adequate?

	Frequency	Valid Percent
Inadequate	315	35.7
Neither Inadequate nor Adequate	159	18.0
Adequate	408	46.3
Total	881	100.0
Missing	9	
Total	891	

Q6a. How important to you is it that the City of El Paso engages in environmental policies that improve the environment?

	Frequency	Valid Percent
Not Important	43	4.3
Somewhat Important	118	11.9
Very Important	787	79.1
Not Sure	47	4.7
Total	995	100.0
Missing	1	
Total	996	

Q6b. How important to you is it that the City of El Paso engages in environmental policies that create energy self-reliance?

	Frequency	Valid Percent
Not Important	26	2.6
Somewhat Important	129	12.9
Very Important	771	77.4
Not Sure	70	7.0
Total	996	100.0
Missing	0	
Total	996	100.0

Q6c. How important to you is it that the City of El Paso engages in environmental policies that save costs for taxpayers?

	Frequency	Valid Percent
Not Important	22	2.3
Somewhat Important	81	8.2
Very Important	841	85.0
Not Sure	45	4.5
Total	989	100.0
Missing	7	
Total	996	

SECTION TWO: LAW ENFORCEMENT

Q7. Do you favor or oppose the consolidation of the City's Police Department and the County Sheriff's Department?

	Frequency	Valid Percent
I favor consolidation	491	49.4
I oppose consolidation	297	29.9
Not Sure	206	20.8
Total	994	100.0
Missing	2	
Total	996	

Q8. Which Department do you think provides a higher level of services?

	Frequency	Valid Percent
City Police Department	539	54.2
County Sheriff's Department	198	19.9
Not Sure	257	25.9
Total	993	100.0
Missing	3	
Total	996	

Q9. If consolidation does occur, which Department would you favor to be in charge of the consolidated department?

	Frequency	Valid Percent
City Police Department	471	47.2
County Sheriff's Department	300	30.1
Not Sure	226	22.7
Total	996	100.0
Missing	0	
Total	996	100.0

SECTION THREE: TRANSPORTATION

Q10. How often do you use public transportation?

	Frequency	Valid Percent
Never	768	77.2
Several times a year	86	8.6
Several times a month	62	6.3
Several times a week	48	4.8
Daily	31	3.1
Total	995	100.0
Missing	1	
Total	996	

Q10a. Do you use public transportation to go Downtown?

	Frequency	Valid Percent
Never	36	15.7
Sometimes	117	51.4
Always	74	32.6
Not Sure	1	0.3
Total	227	100.0
Missing	0	
Total	227	100.0

Q10b1. Do you not use public transportation because you prefer your personal vehicle?

	Frequency	Valid Percent
Yes	575	100.0
Total	575	100.0
Missing	194	
Total	768	

Q10b2. Do you not use public transportation because you prefer to walk?

	Frequency	Valid Percent
Yes	15	100.0
Total	15	100.0
Missing	753	
Total	768	

Q10b3. Do you not use public transportation because you prefer to carpool?

	Frequency	Valid Percent
Yes	17	100.0
Total	17	100.0
Missing	752	
Total	768	

Q10b4. Do you not use public transportation because you prefer to bicycle?

	Frequency	Valid Percent
Yes	5	100.0
Total	5	100.0
Missing	764	
Total	768	

Q10b5. Do you not use public transportation because it is too confusing/you don't know which line, times, cost, etc.?

	Frequency	Valid Percent
Yes	15	100.0
Total	15	100.0
Missing	754	
Total	768	

Q10b6. Do you not use public transportation because public transportation is never on time/unreliable?

	Frequency	Valid Percent
Yes	46	100.0
Total	46	100.0
Missing	722	
Total	768	

Q10b7. Do you not use public transportation because it is inconvenient when carrying cargo (groceries, shopping bags, etc.)?

	Frequency	Valid Percent
Yes	27	100.0
Total	27	100.0
Missing	741	
Total	768	

Q10b8. Do you not use public transportation because there is limited service in your area/it is too far to walk to a bus stop?

	Frequency	Valid Percent
Yes	67	100.0
Total	67	100.0
Missing	701	
Total	768	

Q10b9. Do you not use public transportation because it takes too long to get to your destination/it is faster in your car?

	Frequency	Valid Percent
Yes	34	100.0
Total	34	100.0
Missing	734	
Total	768	

Q10b10. Do you not use public transportation because public transportation is dirty/has germs?

	Frequency	Valid Percent
Yes	3	100.0
Total	3	100.0
Missing	765	
Total	768	

Q10b11. Do you not use public transportation because you do not feel safe using public transportation?

	Frequency	Valid Percent
Yes	1	100.0
Total	1	100.0
Missing	768	
Total	768	

Q10b12. Do you not use public transportation because of some other reason?

	Frequency	Valid Percent
Yes	66	100.0
Total	66	100.0
Missing	702	
Total	768	

Q11. Which transportation initiative do you feel should be the most important for the City over the next five years?

	Frequency	Valid Percent
Reduce traffic congestion	422	42.6
Establish El Paso as an international transportation hub	134	13.6
Have a more comprehensive street & road maintenance program	435	43.9
Total	991	100.0
Missing	5	
Total	996	

Q12. How do you feel about using bicycles as alternative transportation?

	Frequency	Valid Percent
Not Interested	243	24.5
Somewhat Interested	222	22.4
Very Interested	472	47.5
Not Sure	56	5.7
Total	994	100.0
Missing	2	
Total	996	

SECTION FOUR: ECONOMIC DEVELOPMENT

Q13. How would you rate El Paso as a place to work or do business?

	Frequency	Valid Percent
Poor	212	21.3
Good	557	56.0
Excellent	142	14.3
Not Sure	83	8.4
Total	994	100.0
Missing	2	
Total	996	

Q14. Is El Paso getting better, getting worse, or staying the same as a place to work or do business?

	Frequency	Valid Percent
Getting worse	183	18.4
Staying the same	355	35.8
Getting better	414	41.7
Not sure	40	4.0
Total	991	100.0
Missing	5	
Total	996	

Q15. How satisfied are you with El Paso's current job market?

	Frequency	Valid Percent
Not Satisfied	373	37.5
Somewhat Satisfied	349	35.1
Very Satisfied	122	12.3
Not Sure	150	15.1
Total	994	100.0
Missing	2	
Total	996	

Q16a. When the City government contracts private companies, how important is the quality of work?

	Frequency	Valid Percent
Not Important	6	0.6
Somewhat Important	83	8.4
Very Important	794	80.0
Not Sure	109	11.0
Total	993	100.0
Missing	3	
Total	996	

Q16b. When the City government contracts private companies, how important is competitive bidding?

	Frequency	Valid Percent
Not Important	23	2.3
Somewhat Important	128	12.9
Very Important	706	71.1
Not Sure	135	13.6
Total	993	100.0
Missing	3	
Total	996	

Q16c. When the City government contracts private companies, how important is contracting with local business?

	Frequency	Valid Percent
Not Important	8	0.8
Somewhat Important	96	9.7
Very Important	822	82.8
Not Sure	67	6.7
Total	992	100.0
Missing	4	
Total	996	

SECTION FIVE: FISCAL

Q17. How satisfied are you with the City's use of your tax dollars?

	Frequency	Valid Percent
Not Satisfied	317	31.9
Somewhat Satisfied	451	45.4
Very Satisfied	116	11.6
Not Sure	110	11.1
Total	994	100.0
Missing	2	
Total	996	

Q18. How much of your total property tax bill do you believe is allocated to the City of El Paso?

	Frequency	Valid Percent
10%	275	28.9
25%	283	29.9
50%	248	26.2
75%	75	7.9
100%	68	7.2
Total	949	100.0
Missing	47	
Total	996	

Q19. Would you support a moderate increase in property taxes to preserve existing services?

	Frequency	Valid Percent
Yes	388	39.2
No	602	60.8
Total	990	100.0
Missing	6	
Total	996	

Q19a1. How much of a priority is animal regulation and enforcement?

	Frequency	Valid Percent
Not a priority	15	4.0
Low priority	59	15.1
Medium priority	150	38.8
High priority	163	42.1
Total	388	100.0
Missing	0	
Total	388	100.0

Q19a2. How much of a priority is environmental regulation and enforcement?

	Frequency	Valid Percent
Not a priority	7	1.8
Low priority	20	5.2
Medium priority	129	33.4
High priority	231	59.6
Total	387	100.0
Missing	1	
Total	388	

Q19a3. How much of a priority is city clean-up efforts and recycling?

	Frequency	Valid Percent
Not a priority	3	0.8
Low priority	13	3.4
Medium priority	83	21.4
High priority	288	74.4
Total	386	100.0
Missing	2	
Total	388	

Q19a4. How much of a priority is police response to non-emergencies?

	Frequency	Valid Percent
Not a priority	32	8.4
Low priority	50	12.9
Medium priority	146	37.5
High priority	160	41.2
Total	388	100.0
Missing	0	
Total	388	100.0

Q19a5. How much of a priority is fire prevention, inspection and education?

	Frequency	Valid Percent
Not a priority	2	0.4
Low priority	16	4.2
Medium priority	91	23.6
High priority	278	71.8
Total	386	100.0
Missing	2	
Total	388	

Q19a6. How much of a priority are hours of availability for libraries, museums, zoo and recreation centers?

	Frequency	Valid Percent
Not a priority	2	0.6
Low priority	31	8.0
Medium priority	137	35.6
High priority	215	55.8
Total	386	100.0
Missing	2	
Total	388	

Q19a7. How much of a priority is street cleaning, repair and right-of-way maintenance?

	Frequency	Valid Percent
Not a priority	5	1.2
Low priority	13	3.4
Medium priority	110	28.5
High priority	259	66.9
Total	387	100.0
Missing	1	
Total	388	

Q19a8. How much of a priority is public transportation?

	Frequency	Valid Percent
Not a priority	14	3.6
Low priority	15	4.0
Medium priority	117	30.5
High priority	238	61.9
Total	385	100.0
Missing	3	
Total	388	

Q19a9. How much of a priority are economic development efforts?

	Frequency	Valid Percent
Not a priority	8	2.0
Low priority	15	4.0
Medium priority	116	30.1
High priority	248	63.9
Total	387	100.0
Missing	1	
Total	388	

Q19a10. How much of a priority are parks and open space development and maintenance?

	Frequency	Valid Percent
Not a priority	5	1.4
Low priority	17	4.4
Medium priority	125	32.3
High priority	239	61.9
Total	386	100.0
Missing	2	
Total	388	

Q19b1. Would you be willing to cut animal regulation and enforcement services?

	Frequency	Valid Percent
Cut	192	32.2
Do Not Cut	404	67.8
Total	596	100.0
Missing	6	
Total	602	

Q19b2. Would you be willing to cut environmental regulation and enforcement services?

	Frequency	Valid Percent
Cut	126	21.0
Do Not Cut	473	79.0
Total	600	100.0
Missing	2	
Total	602	

Q19b3. Would you be willing to cut city clean-up efforts and recycling services?

	Frequency	Valid Percent
Cut	66	11.0
Do Not Cut	534	89.0
Total	600	100.0
Missing	2	
Total	602	

Q19b4. Would you be willing to cut police response to non-emergencies services?

	Frequency	Valid Percent
Cut	202	33.8
Do Not Cut	397	66.2
Total	600	100.0
Missing	2	
Total	602	

Q19b5. Would you be willing to cut fire prevention, inspection and education services?

	Frequency	Valid Percent
Cut	66	11.1
Do Not Cut	532	88.9
Total	599	100.0
Missing	3	
Total	602	

Q19b6. Would you be willing to cut hours of availability for libraries, museums, zoo and recreation centers?

	Frequency	Valid Percent
Cut	130	21.7
Do Not Cut	468	78.3
Total	598	100.0
Missing	4	
Total	602	

Q19b7. Would you be willing to cut street cleaning, repair and right-of-way maintenance services?

	Frequency	Valid Percent
Cut	54	9.0
Do Not Cut	546	91.0
Total	600	100.0
Missing	2	
Total	602	

Q19b8. Would you be willing to cut public transportation services?

	Frequency	Valid Percent
Cut	76	12.8
Do Not Cut	522	87.2
Total	599	100.0
Missing	3	
Total	602	

Q19b9. Would you be willing to cut economic development efforts?

	Frequency	Valid Percent
Cut	110	18.5
Do Not Cut	486	81.5
Total	596	100.0
Missing	5	
Total	602	

Q19b10. Would you be willing to cut parks and open space development and maintenance?

	Frequency	Valid Percent
Cut	105	17.6
Do Not Cut	492	82.4
Total	597	100.0
Missing	5	
Total	602	

Q20. Would you be willing to pay an additional annual vehicle registration fee of \$20 if the fee was dedicated exclusively to street repair or improvement?

	Frequency	Valid Percent
Yes	495	49.8
No	373	37.5
Not Sure	127	12.8
Total	995	100.0
Missing	1	
Total	996	

SECTION SIX: CUSTOMER SATISFACTION AND CITIZEN INVOLVEMENT

Q21a. How satisfied are you with the City's Police Department?

	Frequency	Valid Percent
Not Satisfied	104	10.4
Somewhat Satisfied	315	31.6
Very Satisfied	507	51.0
Not Sure	70	7.0
Total	996	100.0
Missing	0	
Total	996	

Q21b. How satisfied are you with the City's Fire Department?

	Frequency	Valid Percent
Not Satisfied	16	1.6
Somewhat Satisfied	192	19.3
Very Satisfied	727	73.1
Not Sure	59	6.0
Total	994	100.0
Missing	2	
Total	996	

Q21c. How satisfied are you with the City's Parks and Recreation Department?

	Frequency	Valid Percent
Not Satisfied	137	13.8
Somewhat Satisfied	402	40.4
Very Satisfied	376	37.8
Not Sure	79	7.9
Total	994	100.0
Missing	2	
Total	996	

Q21d. How satisfied are you with the City's Zoo?

	Frequency	Valid Percent
Not Satisfied	85	8.6
Somewhat Satisfied	299	30.1
Very Satisfied	417	42.0
Not Sure	192	19.4
Total	994	100.0
Missing	2	
Total	996	

Q21e. How satisfied are you with the City's streets?

	Frequency	Valid Percent
Not Satisfied	321	32.3
Somewhat Satisfied	411	41.4
Very Satisfied	240	24.1
Not Sure	22	2.3
Total	994	100.0
Missing	2	
Total	996	

Q21f. How satisfied are you with the City's Planning and Development Department?

	Frequency	Valid Percent
Not Satisfied	217	21.9
Somewhat Satisfied	385	38.8
Very Satisfied	259	26.1
Not Sure	132	13.3
Total	993	100.0
Missing	3	
Total	996	

Q21g. How satisfied are you with the City's Solid Waste Management Department?

	Frequency	Valid Percent
Not Satisfied	113	11.4
Somewhat Satisfied	371	37.3
Very Satisfied	421	42.3
Not Sure	90	9.1
Total	994	100.0
Missing	2	
Total	996	

Q21h. How satisfied are you with the City's libraries?

	Frequency	Valid Percent
Not Satisfied	59	6.0
Somewhat Satisfied	307	30.9
Very Satisfied	520	52.2
Not Sure	109	10.9
Total	996	100.0
Missing	0	
Total	996	100.0

Q21i. How satisfied are you with the City's Museums and Cultural Affairs Department?

	Frequency	Valid Percent
Not Satisfied	83	8.4
Somewhat Satisfied	322	32.5
Very Satisfied	443	44.6
Not Sure	143	14.5
Total	991	100.0
Missing	5	
Total	996	

Q21j. How satisfied are you with the City's Economic Development Department?

	Frequency	Valid Percent
Not Satisfied	221	22.2
Somewhat Satisfied	400	40.3
Very Satisfied	252	25.4
Not Sure	120	12.1
Total	994	100.0
Missing	2	
Total	996	

Q21k. How satisfied are you with the City's Building Permits and Inspections ?

	Frequency	Valid Percent
Not Satisfied	204	20.5
Somewhat Satisfied	324	32.6
Very Satisfied	231	23.3
Not Sure	235	23.6
Total	994	100.0
Missing	2	
Total	996	

Q21l. How satisfied are you with the City's Human Resources Department?

	Frequency	Valid Percent
Not Satisfied	134	13.5
Somewhat Satisfied	303	30.5
Very Satisfied	257	25.9
Not Sure	299	30.0
Total	994	100.0
Missing	2	
Total	996	

Q21m. How satisfied are you with the City's recycling services?

	Frequency	Valid Percent
Not Satisfied	124	12.5
Somewhat Satisfied	337	34.0
Very Satisfied	479	48.4
Not Sure	50	5.1
Total	991	100.0
Missing	5	
Total	996	

Q21n. How satisfied are you with the City's Engineering Department?

	Frequency	Valid Percent
Not Satisfied	91	9.2
Somewhat Satisfied	307	30.9
Very Satisfied	313	31.5
Not Sure	283	28.4
Total	994	100.0
Missing	2	
Total	996	

Q21o. How satisfied are you with the City's airport?

	Frequency	Valid Percent
Not Satisfied	32	3.3
Somewhat Satisfied	272	27.4
Very Satisfied	606	61.0
Not Sure	82	8.3
Total	994	100.0
Missing	2	
Total	996	

Q21p. How satisfied are you with the City's Sun Metro?

	Frequency	Valid Percent
Not Satisfied	90	9.1
Somewhat Satisfied	290	29.1
Very Satisfied	385	38.7
Not Sure	230	23.1
Total	994	100.0
Missing	2	
Total	996	

Q21q. How satisfied are you with the City's Community Development Department?

	Frequency	Valid Percent
Not Satisfied	120	12.1
Somewhat Satisfied	368	37.1
Very Satisfied	330	33.3
Not Sure	174	17.5
Total	994	100.0
Missing	2	
Total	996	

Q21r. How satisfied are you with the City's consolidated tax office?

	Frequency	Valid Percent
Not Satisfied	171	17.2
Somewhat Satisfied	352	35.5
Very Satisfied	258	26.0
Not Sure	212	21.3
Total	993	100.0
Missing	3	
Total	996	

Q22. Have you ever visited the City's website?

	Frequency	Valid Percent
Yes	372	37.4
No	624	62.6
Total	996	100.0
Missing	0	
Total	996	

Q23. Have you initiated contact with elected City officials (e.g. a City Council Representative or the Mayor) in the last year?

	Frequency	Valid Percent
Yes	121	12.2
No	871	87.8
Total	993	100.0
Missing	3	
Total	996	

Q23a. How is your contact most often made?

	Frequency	Valid Percent
Phone	39	31.8
In Person	53	44.0
E-mail	26	21.0
Writing	4	3.2
Total	121	100.0
Missing	0	
Total	121	

Q23b. How would you rate your experience after interacting with elected officials?

	Frequency	Valid Percent
Not Satisfied	33	26.8
Somewhat Satisfied	48	39.5
Very Satisfied	40	33.1
Not Sure	1	0.6
Total	121	100.0
Missing	0	
Total	121	

Q24. Have you had contact with the City departments or personnel, excluding elected officials, in the last year?

	Frequency	Valid Percent
Yes	168	16.9
No	826	83.1
Total	994	100.0
Missing	2	
Total	996	

Q24a1. How would you rate the respectful personal treatment given to you by City employees?

	Frequency	Valid Percent
Not Satisfied	23	13.8
Somewhat Satisfied	41	24.5
Very Satisfied	103	61.3
Not Sure	1	0.5
Total	168	100.0
Missing	0	
Total	168	

Q24a2. How would you rate the helpfulness of City employees?

	Frequency	Valid Percent
Not Satisfied	26	15.6
Somewhat Satisfied	39	23.1
Very Satisfied	102	60.8
Not Sure	1	0.5
Total	168	100.0
Missing	0	
Total	168	

Q24a3. How would you rate the knowledge of City employees?

	Frequency	Valid Percent
Not Satisfied	27	16.1
Somewhat Satisfied	44	26.4
Very Satisfied	94	56.2
Not Sure	2	1.4
Total	168	100.0
Missing	0	
Total	168	

Q24a4. How would you rate City employees ability to resolve issues in a timely manner?

	Frequency	Valid Percent
Not Satisfied	42	24.8
Somewhat Satisfied	35	20.8
Very Satisfied	86	51.2
Not Sure	5	3.2
Total	168	100.0
Missing	0	
Total	168	

Q24a5. How would you rate your overall experience with City employees?

	Frequency	Valid Percent
Not Satisfied	27	16.2
Somewhat Satisfied	53	31.7
Very Satisfied	86	51.6
Not Sure	1	0.5
Total	166	100.0
Missing	2	
Total	168	

Q25a. How successful do you think the City is when communicating with its citizens about Infrastructure Projects?

	Frequency	Valid Percent
Not Successful	240	24.2
Somewhat Successful	401	40.4
Very Successful	141	14.2
Not Sure	211	21.2
Total	994	100.0
Missing	2	
Total	996	

Q25b. How successful do you think the City is when communicating with its citizens about City Sponsored Programs?

	Frequency	Valid Percent
Not Successful	212	21.4
Somewhat Successful	397	40.0
Very Successful	205	20.7
Not Sure	179	18.0
Total	993	100.0
Missing	3	
Total	996	

Q25c. How successful do you think the City is when communicating with its citizens about City Regulations and Ordinances?

	Frequency	Valid Percent
Not Successful	239	24.1
Somewhat Successful	403	40.6
Very Successful	164	16.6
Not Sure	185	18.7
Total	991	100.0
Missing	5	
Total	996	

Q25d. How successful do you think the City is when communicating with its citizens about Changes in Utility Rates?

	Frequency	Valid Percent
Not Successful	305	30.7
Somewhat Successful	352	35.4
Very Successful	220	22.1
Not Sure	117	11.8
Total	994	100.0
Missing	2	
Total	996	

Q25e. How successful do you think the City is when communicating with its citizens about Sustainability Programs?

	Frequency	Valid Percent
Not Successful	224	22.6
Somewhat Successful	403	40.6
Very Successful	211	21.3
Not Sure	153	15.5
Total	991	100.0
Missing	5	
Total	996	

Q25f. How successful do you think the City is when communicating with its citizens about Overall City Policies?

	Frequency	Valid Percent
Not Successful	210	21.2
Somewhat Successful	494	49.8
Very Successful	160	16.1
Not Sure	128	12.9
Total	992	100.0
Missing	4	
Total	996	

Q26. Do you think the City provides adequate opportunities to its citizens to be involved in local government?

	Frequency	Valid Percent
Yes	529	53.5
No	460	46.5
Total	989	100.0
Missing	7	
Total	996	

Q27. Are you currently involved in a neighborhood association?

	Frequency	Valid Percent
Yes	129	13.0
No	865	87.0
Total	994	100.0
Missing	2	
Total	996	

SECTION SEVEN: DEMOGRAPHICS

Q28. What year were you born? Recoded to How old are you?

	Frequency	Valid Percent
18 to 24	68	7.0
25 to 34	104	10.6
35 to 44	160	16.4
45 to 54	187	19.2
55 to 64	195	20.0
65 to 74	168	17.2
75 to 84	79	8.1
85 and older	15	1.5
Total	975	100.0
Missing	21	
Total	996	

Q29. How many years and how many months have you lived in El Paso, recoded to how long have you lived in El Paso?

	Frequency	Valid Percent
10 years or less	170	17.9
11 to 20 years	187	19.6
21 to 30 years	164	17.3
31 to 40 years	139	14.6
41 to 50 years	130	13.7
51 years or more	162	17.0
Total	953	100.0
Missing	43	
Total	996	

Q30. How many individuals live in your household?

	Frequency	Valid Percent
1	121	12.5
2	297	30.7
3	188	19.5
4	164	16.9
5	114	11.8
6	55	5.7
7	19	2.0
8	6	0.6
10	1	0.1
13	1	0.1
Total	966	100.0
Missing	30	
Total	996	

Q31. How many individuals 18 years and younger live in your household?

	Frequency	Valid Percent
0	554	57.5
1	154	16.0
2	128	13.3
3	91	9.5
4	23	2.4
5	10	1.0
6	2	0.2
8	1	0.1
18	1	0.1
Total	963	100.0
Missing	33	
Total	996	

Q32. What is your occupation? Recoded

	Frequency	Valid Percent
Homemaker	194	20.0
Retired	251	25.9
Student	66	6.8
Unemployed	34	3.5
Disabled	29	3.0
Management Occupations	47	4.8
Business and Financial Operations	20	2.1
Computer and Mathematical Occupations	19	1.9
Architecture and Engineering Occupations	2	0.2
Life, Physical, and Social Science Occupations	2	0.2
Community and Social Service Occupations	2	0.2
Education, Training, and Library Occupations	42	4.4
Arts, Design, Entertainment, Sports, and Media Occupations	9	1.0
Healthcare Practitioners and Technical Occupations	21	2.2
Healthcare Support Occupations	14	1.4
Protective Service Occupations	23	2.3
Food Preparation and Serving Related Occupations	12	1.2
Building and Grounds Cleaning and Maintenance Occupations	14	1.4
Sales and Related Occupations	32	3.3
Office and Administrative Support Occupations	36	3.7
Construction and Extraction Occupations	20	2.1
Installation, Maintenance, and repair Occupations	24	2.5
Production Occupations	11	1.1
Military Specific Occupations	26	2.7
Other	18	1.8
Total	968	100.0
Missing	28	
Total	996	

Q33. Do you rent or own and what kind of residence is it?

	Frequency	Valid Percent
Rent or lease a single family home	109	10.9
Rent or lease a condominium or townhouse	11	1.1
Rent or lease an apartment	121	12.2
Rent or lease a mobile home	5	0.5
Own a house	702	70.7
Own a condominium or townhouse	11	1.1
Own a mobile home	25	2.6
Refuse to answer/Don't Know	9	0.9
Total	993	100.0
Missing	3	
Total	996	

Q34. What is the last grade or level you completed in school?

	Frequency	Valid Percent
Did not go to high school	133	13.4
Did not complete high school	81	8.2
High school graduate or equivalent	230	23.2
Some college	196	19.8
Associate's degree	90	9.1
College graduate	165	16.6
Graduate degree	77	7.7
Trade school	18	1.9
Total	989	100.0
Missing	7	
Total	996	

Q35. What is your ethnic affiliation? Recoded

	Frequency	Valid Percent
White, Non-Hispanic	201	20.4
African-American	39	3.9
Hispanic	721	72.9
Asian-American	2	0.2
Native American	10	1.0
Alaskan Native or Pacific Islander	3	0.3
Other	13	1.3
Total	988	100.0
Missing	8	
Total	996	

Q36. What is your total HOUSEHOLD income before taxes?

	Frequency	Valid Percent
Less than \$20,000	162	16.4
\$20,000 to less than \$40,000	143	14.4
\$40,000 to less than \$60,000	96	9.7
\$60,000 to less than \$80,000	60	6.1
\$80,000 to less than \$100,000	41	4.1
\$100,000 to less than \$120,000	45	4.5
\$120,000 or more	25	2.5
Refuse to answer/Don't Know	418	42.2
Total	990	100.0
Missing	6	
Total	996	

Q37. What is your gender?

	Frequency	Valid Percent
Male	460	46.2
Female	536	53.8
Total	996	100.0
Missing	0	
Total	996	

Q38. In which area of town do you live? Recoded from What is your Zip Code?

	Frequency	Valid Percent
Northeast	158	15.9
West	140	14.0
Central	146	14.7
East/Far East	355	35.6
Lower Valley/Socorro	198	19.8
Total	996	100.0
Missing	0	
Total	996	

APPENDIX D

Cross Tabulations

AGE COHORT CROSS TABULATIONS

Age Cohort * How would you rate El Paso as a place to live?

		How would you rate El Paso as a place to live?			Total	
		Excellent	Average	Poor		
Age Cohort	18 to 34	Count	70	90	12	172
		Expected Count	91.7	70.8	9.5	172.0
		% within Age Cohort	40.7%	52.3%	7.0%	100.0%
	35 to 64	Count	295	216	32	543
		Expected Count	289.6	223.4	30.0	543.0
		% within Age Cohort	54.3%	39.8%	5.9%	100.0%
	65 and older	Count	156	96	10	262
		Expected Count	139.7	107.8	14.5	262.0
		% within Age Cohort	59.5%	36.6%	3.8%	100.0%
Total	Count	521	402	54	977	
	Expected Count	521.0	402.0	54.0	977.0	
	% within Age Cohort	53.3%	41.1%	5.5%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	16.080	4	0.003
N of Valid Cases	977		

Age Cohort * How would you rate El Paso as a place to visit?

		How would you rate El Paso as a place to visit?			Total	
		Excellent	Average	Poor		
Age Cohort	18 to 34	Count	34	104	34	172
		Expected Count	51.4	89.1	31.5	172.0
		% within Age Cohort	19.8%	60.5%	19.8%	100.0%
	35 to 64	Count	162	275	106	543
		Expected Count	162.3	281.2	99.5	543.0
		% within Age Cohort	29.8%	50.6%	19.5%	100.0%
	65 and older	Count	96	127	39	262
		Expected Count	78.3	135.7	48.0	262.0
		% within Age Cohort	36.6%	48.5%	14.9%	100.0%
Total	Count	292	506	179	977	
	Expected Count	292.0	506.0	179.0	977.0	
	% within Age Cohort	29.9%	51.8%	18.3%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	15.397	4	0.004
N of Valid Cases	977		

Age Recode for Crosstabs * How would you rate El Paso as a place for recreation and entertainment?

		How would you rate El Paso as a place for recreation and entertainment?			Total	
		Excellent	Average	Poor		
Age Cohort	18 to 34	Count	15	86	71	172
		Expected Count	27.6	84.5	59.9	172.0
		% within Age Cohort	8.7%	50.0%	41.3%	100.0%
	35 to 64	Count	89	247	206	542
		Expected Count	86.9	266.3	188.8	542.0
		% within Age Cohort	16.4%	45.6%	38.0%	100.0%
	65 and older	Count	52	145	62	259
		Expected Count	41.5	127.2	90.2	259.0
		% within Age Cohort	20.1%	56.0%	23.9%	100.0%
Total	Count	156	478	339	973	
	Expected Count	156.0	478.0	339.0	973.0	
	% within Age Cohort	16.0%	49.1%	34.8%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	24.772	4	0.000
N of Valid Cases	973		

Age Cohort * How would you rate El Paso as a place to raise children?

		Q4d. How would you rate El Paso as a place to raise children?			Total	
		Excellent	Average	Poor		
Age Cohort	18 to 34	Count	100	66	6	172
		Expected Count	98.0	64.9	9.2	172.0
		% within Age Cohort	58.1%	38.4%	3.5%	100.0%
	35 to 64	Count	312	200	31	543
		Expected Count	309.3	204.7	28.9	543.0
		% within Age Cohort	57.5%	36.8%	5.7%	100.0%
	65 and older	Count	144	102	15	261
		Expected Count	148.7	98.4	13.9	261.0
		% within Age Cohort	55.2%	39.1%	5.7%	100.0%
Total	Count	556	368	52	976	
	Expected Count	556.0	368.0	52.0	976.0	
	% within Age Cohort	57.0%	37.7%	5.3%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	1.800	4	0.773
N of Valid Cases	976		

Age Cohort * How would you rate El Paso overall?

		How would you rate El Paso overall?			Total	
		Excellent	Average	Poor		
Age Cohort	18 to 34	Count	56	109	5	170
		Expected Count	75.0	87.6	7.4	170.0
		% within Age Cohort	32.9%	64.1%	2.9%	100.0%
	35 to 64	Count	243	270	25	538
		Expected Count	237.4	277.3	23.3	538.0
		% within Age Cohort	45.2%	50.2%	4.6%	100.0%
	65 and older	Count	129	121	12	262
		Expected Count	115.6	135.1	11.3	262.0
		% within Age Cohort	49.2%	46.2%	4.6%	100.0%
Total	Count	428	500	42	970	
	Expected Count	428.0	500.0	42.0	970.0	
	% within Age Cohort	44.1%	51.5%	4.3%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	14.290	4	0.006
N of Valid Cases	970		

Age Cohort * How important to you is it that the City of El Paso engages in environmental policies that improve the environment?

		How important to you is it that the City of El Paso engages in environmental policies that improve the environment?				Total	
		Not Important	Somewhat Important	Very Important	Not Sure		
Age Cohort	18 to 34	Count	6	22	130	13	171
		Expected Count	7.4	20.4	135.6	7.6	171.0
		% within Age Cohort	3.5%	12.9%	76.0%	7.6%	100.0%
	35 to 64	Count	26	61	436	18	541
		Expected Count	23.4	64.6	429.1	23.9	541.0
		% within Age Cohort	4.8%	11.3%	80.6%	3.3%	100.0%
	65 and older	Count	10	33	205	12	260
		Expected Count	11.2	31.0	206.2	11.5	260.0
		% within Age Cohort	3.8%	12.7%	78.8%	4.6%	100.0%
Total	Count	42	116	771	43	972	
	Expected Count	42.0	116.0	771.0	43.0	972.0	
	% within Age Cohort	4.3%	11.9%	79.3%	4.4%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	6.887	6	0.331
N of Valid Cases	972		

Age Cohort * How important to you is it that the City of El Paso engages in environmental policies that create energy self-reliance?

		How important to you is it that the City of El Paso engages in environmental policies that create energy self-reliance?				Total	
		Not Important	Somewhat Important	Very Important	Not Sure		
Age Cohort	18 to 34	Count	2	33	124	13	172
		Expected Count	4.8	22.4	132.5	12.3	172.0
		% within Age Cohort	1.2%	19.2%	72.1%	7.6%	100.0%
	35 to 64	Count	14	65	430	34	543
		Expected Count	15.0	70.7	418.4	38.9	543.0
		% within Age Cohort	2.6%	12.0%	79.2%	6.3%	100.0%
	65 and older	Count	11	29	198	23	261
		Expected Count	7.2	34.0	201.1	18.7	261.0
		% within Age Cohort	4.2%	11.1%	75.9%	8.8%	100.0%
Total	Count	27	127	752	70	976	
	Expected Count	27.0	127.0	752.0	70.0	976.0	
	% within Age Cohort	2.8%	13.0%	77.0%	7.2%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	12.424	6	0.053
N of Valid Cases	976		

Age Cohort * How important to you is it that the City of El Paso engages in environmental policies that save costs for taxpayers?

		How important to you is it that the City of El Paso engages in environmental policies that save costs for taxpayers?				Total	
		Not Important	Somewhat Important	Very Important	Not Sure		
Age Cohort	18 to 34	Count	2	24	136	9	171
		Expected Count	4.1	14.1	144.8	8.1	171.0
		% within Age Cohort	1.2%	14.0%	79.5%	5.3%	100.0%
	35 to 64	Count	15	36	469	19	539
		Expected Count	12.8	44.4	456.3	25.5	539.0
		% within Age Cohort	2.8%	6.7%	87.0%	3.5%	100.0%
	65 and older	Count	6	20	217	18	261
		Expected Count	6.2	21.5	220.9	12.4	261.0
		% within Age Cohort	2.3%	7.7%	83.1%	6.9%	100.0%
Total	Count	23	80	822	46	971	
	Expected Count	23.0	80.0	822.0	46.0	971.0	
	% within Age Cohort	2.4%	8.2%	84.7%	4.7%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	15.399	6	0.017
N of Valid Cases	971		

Age Cohort * Do you favor or oppose the consolidation of the City's Police Department and the County Sheriff's Department?

		Do you favor or oppose the consolidation of the City's Police Department and the County Sheriff's Department?			Total	
		I favor consolidation	I oppose consolidation	Not Sure		
Age Cohort	18 to 34	Count	83	57	32	172
		Expected Count	84.9	51.1	36.1	172.0
		% within Age Cohort	48.3%	33.1%	18.6%	100.0%
	35 to 64	Count	264	160	116	540
		Expected Count	266.4	160.4	113.2	540.0
		% within Age Cohort	48.9%	29.6%	21.5%	100.0%
	65 and older	Count	133	72	56	261
		Expected Count	128.8	77.5	54.7	261.0
		% within Age Cohort	51.0%	27.6%	21.5%	100.0%
Total	Count	480	289	204	973	
	Expected Count	480.0	289.0	204.0	973.0	
	% within Age Cohort	49.3%	29.7%	21.0%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	1.836	4	0.766
N of Valid Cases	973		

Age Cohort * Do you use public transportation?

		Do you use public transportation?		Total	
		No	Yes		
Age Cohort	18 to 34	Count	110	61	171
		Expected Count	131.8	39.2	171.0
		% within Age Cohort	64.3%	35.7%	100.0%
	35 to 64	Count	434	109	543
		Expected Count	418.7	124.3	543.0
		% within Age Cohort	79.9%	20.1%	100.0%
	65 and older	Count	207	53	260
		Expected Count	200.5	59.5	260.0
		% within Age Cohort	79.6%	20.4%	100.0%
Total	Count	751	223	974	
	Expected Count	751.0	223.0	974.0	
	% within Age Cohort	77.1%	22.9%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	19.191	2	0.000
N of Valid Cases	974		

Age Cohort * How do you feel about using bicycles as alternative transportation?

		How do you feel about using bicycles as alternative transportation?				Total	
		Not Interested	Somewhat Interested	Very Interested	Not Sure		
Age Cohort	18 to 34	Count	32	48	82	9	171
		Expected Count	41.8	38.4	80.9	9.8	171.0
		% within Age Cohort	18.7%	28.1%	48.0%	5.3%	100.0%
	35 to 64	Count	125	124	273	19	541
		Expected Count	132.2	121.6	256.1	31.1	541.0
		% within Age Cohort	23.1%	22.9%	50.5%	3.5%	100.0%
	65 and older	Count	81	47	106	28	262
		Expected Count	64.0	58.9	124.0	15.1	262.0
		% within Age Cohort	30.9%	17.9%	40.5%	10.7%	100.0%
Total	Count	238	219	461	56	974	
	Expected Count	238.0	219.0	461.0	56.0	974.0	
	% within Age Cohort	24.4%	22.5%	47.3%	5.7%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	31.652	6	0.000
N of Valid Cases	974		

Age Cohort * How would you rate El Paso as a place to work or do business?

		How would you rate El Paso as a place to work or do business?				Total	
		Poor	Good	Excellent	Not Sure		
Age Cohort	18 to 34	Count	42	97	19	15	173
		Expected Count	37.5	96.2	25.2	14.0	173.0
		% within Age Cohort	24.3%	56.1%	11.0%	8.7%	100.0%
	35 to 64	Count	117	308	80	36	541
		Expected Count	117.3	300.8	79.0	43.9	541.0
		% within Age Cohort	21.6%	56.9%	14.8%	6.7%	100.0%
	65 and older	Count	52	136	43	28	259
		Expected Count	56.2	144.0	37.8	21.0	259.0
		% within Age Cohort	20.1%	52.5%	16.6%	10.8%	100.0%
Total	Count	211	541	142	79	973	
	Expected Count	211.0	541.0	142.0	79.0	973.0	
	% within Age Cohort	21.7%	55.6%	14.6%	8.1%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	7.551	6	0.273
N of Valid Cases	973		

Age Cohort * Is El Paso getting better, getting worse, or staying the same as a place to work or do business?

		Is El Paso getting better, getting worse, or staying the same as a place to work or do business?				Total	
		Getting worse	Staying the same	Getting better	Not sure		
Age Cohort	18 to 34	Count	18	75	67	10	170
		Expected Count	31.5	60.8	70.8	6.8	170.0
		% within Age Cohort	10.6%	44.1%	39.4%	5.9%	100.0%
	35 to 64	Count	115	176	234	16	541
		Expected Count	100.4	193.5	225.3	21.8	541.0
		% within Age Cohort	21.3%	32.5%	43.3%	3.0%	100.0%
	65 and older	Count	47	96	103	13	259
		Expected Count	48.1	92.7	107.9	10.4	259.0
		% within Age Cohort	18.1%	37.1%	39.8%	5.0%	100.0%
Total	Count	180	347	404	39	970	
	Expected Count	180.0	347.0	404.0	39.0	970.0	
	% within Age Cohort	18.6%	35.8%	41.6%	4.0%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	17.372	6	0.008
N of Valid Cases	970		

Age Cohort * How satisfied are you with El Paso's current job market?

		How satisfied are you with El Paso's current job market?				Total	
		Not Satisfied	Somewhat Satisfied	Very Satisfied	Not Sure		
Age Cohort	18 to 34	Count	61	64	19	27	171
		Expected Count	63.8	60.5	20.6	26.2	171.0
		% within Age Cohort	35.7%	37.4%	11.1%	15.8%	100.0%
	35 to 64	Count	216	197	69	60	542
		Expected Count	202.2	191.6	65.2	83.0	542.0
		% within Age Cohort	39.9%	36.3%	12.7%	11.1%	100.0%
	65 and older	Count	86	83	29	62	260
		Expected Count	97.0	91.9	31.3	39.8	260.0
		% within Age Cohort	33.1%	31.9%	11.2%	23.8%	100.0%
Total	Count	363	344	117	149	973	
	Expected Count	363.0	344.0	117.0	149.0	973.0	
	% within Age Cohort	37.3%	35.4%	12.0%	15.3%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	22.802	6	0.001
N of Valid Cases	973		

Age Cohort * How satisfied are you with the City's use of your tax dollars?

		How satisfied are you with the City's use of your tax dollars?				Total	
		Not Satisfied	Somewhat Satisfied	Very Satisfied	Not Sure		
Age Cohort	18 to 34	Count	48	85	11	28	172
		Expected Count	55.1	77.9	20.1	18.9	172.0
		% within Age Cohort	27.9%	49.4%	6.4%	16.3%	100.0%
	35 to 64	Count	196	239	61	46	542
		Expected Count	173.6	245.4	63.4	59.5	542.0
		% within Age Cohort	36.2%	44.1%	11.3%	8.5%	100.0%
	65 and older	Count	68	117	42	33	260
		Expected Count	83.3	117.7	30.4	28.6	260.0
		% within Age Cohort	26.2%	45.0%	16.2%	12.7%	100.0%
Total	Count	312	441	114	107	974	
	Expected Count	312.0	441.0	114.0	107.0	974.0	
	% within Age Cohort	32.0%	45.3%	11.7%	11.0%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	24.218	6	0.000
N of Valid Cases	974		

Age Cohort * Would you support a moderate increase in property taxes to preserve existing services?

		Would you support a moderate increase in property taxes to preserve existing services?		Total	
		Yes	No		
Age Cohort	18 to 34	Count	79	91	170
		Expected Count	67.3	102.7	170.0
		% within Age Cohort	46.5%	53.5%	100.0%
	35 to 64	Count	199	341	540
		Expected Count	213.8	326.2	540.0
		% within Age Cohort	36.9%	63.1%	100.0%
	65 and older	Count	106	154	260
		Expected Count	102.9	157.1	260.0
		% within Age Cohort	40.8%	59.2%	100.0%
Total	Count	384	586	970	
	Expected Count	384.0	586.0	970.0	
	% within Age Cohort	39.6%	60.4%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	5.209	2	0.074
N of Valid Cases	970		

Age Cohort * Have you ever visited the City's website?

		Have you ever visited the City's website?		Total	
		Yes	No		
Age Cohort	18 to 34	Count	79	93	172
		Expected Count	64.1	107.9	172.0
		% within Age Cohort	45.9%	54.1%	100.0%
	35 to 64	Count	232	311	543
		Expected Count	202.5	340.5	543.0
		% within Age Cohort	42.7%	57.3%	100.0%
	65 and older	Count	53	208	261
		Expected Count	97.3	163.7	261.0
		% within Age Cohort	20.3%	79.7%	100.0%
Total	Count	364	612	976	
	Expected Count	364.0	612.0	976.0	
	% within Age Cohort	37.3%	62.7%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	44.542	2	0.000
N of Valid Cases	976		

Age Cohort * Have you initiated contact with elected City officials (e.g. a City Council Representative or the Mayor) in the last year?

		Have you initiated contact with elected City officials (e.g. a City Council Representative or the Mayor) in the last year?		Total	
		Yes	No		
Age Cohort	18 to 34	Count	9	162	171
		Expected Count	20.6	150.4	171.0
		% within Age Cohort	5.3%	94.7%	100.0%
	35 to 64	Count	71	470	541
		Expected Count	65.1	475.9	541.0
		% within Age Cohort	13.1%	86.9%	100.0%
	65 and older	Count	37	223	260
		Expected Count	31.3	228.7	260.0
		% within Age Cohort	14.2%	85.8%	100.0%
Total	Count	117	855	972	
	Expected Count	117.0	855.0	972.0	
	% within Age Cohort	12.0%	88.0%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	9.196	2	0.010
N of Valid Cases	972		

Age Cohort * Have you had contact with the City departments or personnel, excluding elected officials, in the last year?

		Have you had contact with the City departments or personnel, excluding elected officials, in the last year?		Total	
		Yes	No		
Age Cohort	18 to 34	Count	24	148	172
		Expected Count	29.2	142.8	172.0
		% within Age Cohort	14.0%	86.0%	100.0%
	35 to 64	Count	110	430	540
		Expected Count	91.6	448.4	540.0
		% within Age Cohort	20.4%	79.6%	100.0%
	65 and older	Count	31	230	261
		Expected Count	44.3	216.7	261.0
		% within Age Cohort	11.9%	88.1%	100.0%
Total	Count	165	808	973	
	Expected Count	165.0	808.0	973.0	
	% within Age Cohort	17.0%	83.0%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	10.352	2	0.006
N of Valid Cases	973		

Age Cohort * Do you think the City provides adequate opportunities to its citizens to be involved in local government?

		Do you think the City provides adequate opportunities to its citizens to be involved in local government?		Total	
		Yes	No		
Age Cohort	18 to 34	Count	93	77	170
		Expected Count	92.0	78.0	170.0
		% within Age Cohort	54.7%	45.3%	100.0%
	35 to 64	Count	278	260	538
		Expected Count	291.2	246.8	538.0
		% within Age Cohort	51.7%	48.3%	100.0%
	65 and older	Count	153	107	260
		Expected Count	140.7	119.3	260.0
		% within Age Cohort	58.8%	41.2%	100.0%
Total	Count	524	444	968	
	Expected Count	524.0	444.0	968.0	
	% within Age Cohort	54.1%	45.9%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	3.660	2	0.160
N of Valid Cases	968		

Age Cohort * Are you currently involved in a neighborhood association?

		Are you currently involved in a neighborhood association?		Total	
		Yes	No		
Age Cohort	18 to 34	Count	12	159	171
		Expected Count	22.2	148.8	171.0
		% within Age Cohort	7.0%	93.0%	100.0%
	35 to 64	Count	78	463	541
		Expected Count	70.1	470.9	541.0
		% within Age Cohort	14.4%	85.6%	100.0%
	65 and older	Count	36	224	260
		Expected Count	33.7	226.3	260.0
		% within Age Cohort	13.8%	86.2%	100.0%
Total	Count	126	846	972	
	Expected Count	126.0	846.0	972.0	
	% within Age Cohort	13.0%	87.0%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	6.552	2	0.038
N of Valid Cases	972		

GENDER CROSS TABULATIONS

Gender * How would you rate El Paso as a place to live?

		How would you rate El Paso as a place to live?			Total	
		Excellent	Average	Poor		
Gender	Male	Count	243	187	30	460
		Expected Count	244.8	190.3	24.9	460.0
		% within Gender	52.8%	40.7%	6.5%	100.0%
Female		Count	287	225	24	536
		Expected Count	285.2	221.7	29.1	536.0
		% within Gender	53.5%	42.0%	4.5%	100.0%
Total		Count	530	412	54	996
		Expected Count	530.0	412.0	54.0	996.0
		% within Gender	53.2%	41.4%	5.4%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	2.037	2	0.361
N of Valid Cases	996		

Gender * How would you rate El Paso as a place to visit?

		How would you rate El Paso as a place to visit?			Total	
		Excellent	Average	Poor		
Gender	Male	Count	119	240	101	460
		Expected Count	136.7	236.9	86.4	460.0
		% within Gender	25.9%	52.2%	22.0%	100.0%
Female		Count	177	273	86	536
		Expected Count	159.3	276.1	100.6	536.0
		% within Gender	33.0%	50.9%	16.0%	100.0%
Total		Count	296	513	187	996
		Expected Count	296.0	513.0	187.0	996.0
		% within Gender	29.7%	51.5%	18.8%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	8.944	2	0.011
N of Valid Cases	996		

Gender * How would you rate El Paso as a place for recreation and entertainment?

		How would you rate El Paso as a place for recreation and entertainment?			Total	
		Excellent	Average	Poor		
Gender	Male	Count	72	208	179	459
		Expected Count	74.3	223.3	161.5	459.0
		% within Gender	15.7%	45.3%	39.0%	100.0%
Female		Count	89	276	171	536
		Expected Count	86.7	260.7	188.5	536.0
		% within Gender	16.6%	51.5%	31.9%	100.0%
Total		Count	161	484	350	995
		Expected Count	161.0	484.0	350.0	995.0
		% within Gender	16.2%	48.6%	35.2%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	5.606	2	0.061
N of Valid Cases	995		

Gender * How would you rate El Paso as a place to raise children?

		How would you rate El Paso as a place to raise children?			Total	
		Excellent	Average	Poor		
Gender	Male	Count	256	181	23	460
		Expected Count	262.8	173.2	24.0	460.0
		% within Gender	55.7%	39.3%	5.0%	100.0%
Female		Count	313	194	29	536
		Expected Count	306.2	201.8	28.0	536.0
		% within Gender	58.4%	36.2%	5.4%	100.0%
Total		Count	569	375	52	996
		Expected Count	569.0	375.0	52.0	996.0
		% within Gender	57.1%	37.7%	5.2%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	1.060	2	0.589
N of Valid Cases	996		

Gender * How would you rate El Paso overall?

		How would you rate El Paso overall?			Total	
		Excellent	Average	Poor		
Gender	Male	Count	184	250	22	456
		Expected Count	201.3	235.8	18.9	456.0
		% within Gender	40.4%	54.8%	4.8%	100.0%
Female		Count	253	262	19	534
		Expected Count	235.7	276.2	22.1	534.0
		% within Gender	47.4%	49.1%	3.6%	100.0%
Total		Count	437	512	41	990
		Expected Count	437.0	512.0	41.0	990.0
		% within Gender	44.1%	51.7%	4.1%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	5.283	2	0.071
N of Valid Cases	990		

Gender * How important to you is it that the City of El Paso engages in environmental policies that improve the environment?

		How important to you is it that the City of El Paso engages in environmental policies that improve the environment?				Total	
		Not Important	Somewhat Important	Very Important	Not Sure		
Gender	Male	Count	36	62	340	22	460
		Expected Count	19.9	54.6	363.8	21.7	460.0
		% within Gender	7.8%	13.5%	73.9%	4.8%	100.0%
Female		Count	7	56	447	25	535
		Expected Count	23.1	63.4	423.2	25.3	535.0
		% within Gender	1.3%	10.5%	83.6%	4.7%	100.0%
Total		Count	43	118	787	47	995
		Expected Count	43.0	118.0	787.0	47.0	995.0
		% within Gender	4.3%	11.9%	79.1%	4.7%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	29.115	3	0.000
N of Valid Cases	995		

Gender * How important to you is it that the City of El Paso engages in environmental policies that create energy self-reliance?

		How important to you is it that the City of El Paso engages in environmental policies that create energy self-reliance?				Total	
		Not Important	Somewhat Important	Very Important	Not Sure		
Gender	Male	Count	17	59	362	22	460
		Expected Count	12.0	59.6	356.1	32.3	460.0
		% within Gender	3.7%	12.8%	78.7%	4.8%	100.0%
Female		Count	9	70	409	48	536
		Expected Count	14.0	69.4	414.9	37.7	536.0
		% within Gender	1.7%	13.1%	76.3%	9.0%	100.0%
Total		Count	26	129	771	70	996
		Expected Count	26.0	129.0	771.0	70.0	996.0
		% within Gender	2.6%	13.0%	77.4%	7.0%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	10.182	3	0.170
N of Valid Cases	996		

Gender * How important to you is it that the City of El Paso engages in environmental policies that save costs for taxpayers?

		How important to you is it that the City of El Paso engages in environmental policies that save costs for taxpayers?				Total	
		Not Important	Somewhat Important	Very Important	Not Sure		
Gender	Male	Count	16	45	373	22	456
		Expected Count	10.6	37.3	387.4	20.7	456.0
		% within Gender	3.5%	9.9%	81.8%	4.8%	100.0%
Female		Count	7	36	468	23	534
		Expected Count	12.4	43.7	453.6	24.3	534.0
		% within Gender	1.3%	6.7%	87.6%	4.3%	100.0%
Total		Count	23	81	841	45	990
		Expected Count	23.0	81.0	841.0	45.0	990.0
		% within Gender	2.3%	8.2%	84.9%	4.5%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	20.051	2	0.000
N of Valid Cases	994		

Gender * Do you favor or oppose the consolidation of the City's Police Department and the County Sheriff's Department?

		Do you favor or oppose the consolidation of the City's Police Department and the County Sheriff's Department?			Total	
		I favor consolidation	I oppose consolidation	Not Sure		
Gender	Male	Count	228	161	70	459
		Expected Count	226.7	137.1	95.1	459.0
		% within Gender	49.7%	35.1%	15.3%	100.0%
Gender	Female	Count	263	136	136	535
		Expected Count	264.3	159.9	110.9	535.0
		% within Gender	49.2%	25.4%	25.4%	100.0%
Total		Count	491	297	206	994
		Expected Count	491.0	297.0	206.0	994.0
		% within Gender	49.4%	29.9%	20.7%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	20.051	2	0.000
N of Valid Cases	994		

Gender * Do you use public transportation?

		Do you use public transportation?		Total	
		No	Yes		
Gender	Male	Count	356	105	461
		Expected Count	355.9	105.1	461.0
		% within Gender	77.2%	22.8%	100.0%
Gender	Female	Count	413	122	535
		Expected Count	413.1	121.9	535.0
		% within Gender	77.2%	22.8%	100.0%
Total		Count	769	227	996
		Expected Count	769.0	227.0	996.0
		% within Gender	77.2%	22.8%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	.000	1	0.992
N of Valid Cases	996		

Gender * How do you feel about using bicycles as alternative transportation?

		How do you feel about using bicycles as alternative transportation?				Total	
		Not Interested	Somewhat Interested	Very Interested	Not Sure		
Gender	Male	Count	133	108	197	23	461
		Expected Count	112.9	103.2	218.9	25.9	461.0
		% within Gender	28.9%	23.4%	42.7%	5.0%	100.0%
Female		Count	111	115	276	33	535
		Expected Count	131.1	119.8	254.1	30.1	535.0
		% within Gender	20.7%	21.5%	51.6%	6.2%	100.0%
Total		Count	244	223	473	56	996
		Expected Count	244.0	223.0	473.0	56.0	996.0
		% within Gender	24.5%	22.4%	47.5%	5.6%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	11.750	3	0.008
N of Valid Cases	996		

Gender * How would you rate El Paso as a place to work or do business?

		How would you rate El Paso as a place to work or do business?				Total	
		Poor	Good	Excellent	Not Sure		
Gender	Male	Count	103	251	72	33	459
		Expected Count	97.9	257.2	65.6	38.3	459.0
		% within Gender	22.4%	54.7%	15.7%	7.2%	100.0%
Female		Count	109	306	70	50	535
		Expected Count	114.1	299.8	76.4	44.7	535.0
		% within Gender	20.4%	57.2%	13.1%	9.3%	100.0%
Total		Count	212	557	142	83	994
		Expected Count	212.0	557.0	142.0	83.0	994.0
		% within Gender	21.3%	56.0%	14.3%	8.4%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	3.319	3	0.345
N of Valid Cases	994		

Gender * Is El Paso getting better, getting worse, or staying the same as a place to work or do business?

		Is El Paso getting better, getting worse, or staying the same as a place to work or do business?				Total	
		Getting worse	Staying the same	Getting better	Not sure		
Gender	Male	Count	80	161	198	17	456
		Expected Count	84.2	163.4	190.0	18.4	456.0
		% within Gender	17.5%	35.3%	43.4%	3.7%	100.0%
Female		Count	103	194	215	23	535
		Expected Count	98.8	191.6	223.0	21.6	535.0
		% within Gender	19.3%	36.3%	40.2%	4.3%	100.0%
Total		Count	183	355	413	40	991
		Expected Count	183.0	355.0	413.0	40.0	991.0
		% within Gender	18.5%	35.8%	41.7%	4.0%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	1.268	3	0.737
N of Valid Cases	991		

Gender * How satisfied are you with El Paso's current job market?

		How satisfied are you with El Paso's current job market?				Total	
		Not Satisfied	Somewhat Satisfied	Very Satisfied	Not Sure		
Gender	Male	Count	189	151	55	64	459
		Expected Count	172.2	161.2	56.3	69.3	459.0
		% within Gender	41.2%	32.9%	12.0%	13.9%	100.0%
Female		Count	184	198	67	86	535
		Expected Count	200.8	187.8	65.7	80.7	535.0
		% within Gender	34.4%	37.0%	12.5%	16.1%	100.0%
Total		Count	373	349	122	150	994
		Expected Count	373.0	349.0	122.0	150.0	994.0
		% within Gender	37.5%	35.1%	12.3%	15.1%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	5.022	3	0.170
N of Valid Cases	994		

Gender * How satisfied are you with the City's use of your tax dollars?

		How satisfied are you with the City's use of your tax dollars?				Total	
		Not Satisfied	Somewhat Satisfied	Very Satisfied	Not Sure		
Gender	Male	Count	159	214	50	36	459
		Expected Count	146.2	208.5	53.5	50.7	459.0
		% within Gender	34.6%	46.6%	10.9%	7.8%	100.0%
Female		Count	158	238	66	74	536
		Expected Count	170.8	243.5	62.5	59.3	536.0
		% within Gender	29.5%	44.4%	12.3%	13.8%	100.0%
Total		Count	317	452	116	110	995
		Expected Count	317.0	452.0	116.0	110.0	995.0
		% within Gender	31.9%	45.4%	11.7%	11.1%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	10.717	3	0.013
N of Valid Cases	995		

Gender * Would you support a moderate increase in property taxes to preserve existing services?

		Would you support a moderate increase in property taxes to preserve existing services?		Total	
		Yes	No		
Gender	Male	Count	172	282	454
		Expected Count	178.1	275.9	454.0
		% within Gender	37.9%	62.1%	100.0%
Female		Count	216	319	535
		Expected Count	209.9	325.1	535.0
		% within Gender	40.4%	59.6%	100.0%
Total		Count	388	601	989
		Expected Count	388.0	601.0	989.0
		% within Gender	39.2%	60.8%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	.638	1	0.424
N of Valid Cases	989		

Gender * Have you ever visited the City's website?

		Have you ever visited the City's website?		Total	
		Yes	No		
Gender	Male	Count	198	262	460
		Expected Count	172.0	288.0	460.0
		% within Gender	43.0%	57.0%	100.0%
Female	Female	Count	174	361	535
		Expected Count	200.0	335.0	535.0
		% within Gender	32.5%	67.5%	100.0%
Total	Total	Count	372	623	995
		Expected Count	372.0	623.0	995.0
		% within Gender	37.4%	62.6%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	11.694	1	0.001
N of Valid Cases	989		

Gender * Have you initiated contact with elected City officials (e.g. a City Council Representative or the Mayor) in the last year?

		Have you initiated contact with elected City officials (e.g. a City Council Representative or the Mayor) in the last year?		Total	
		Yes	No		
Gender	Male	Count	72	387	459
		Expected Count	56.4	402.6	459.0
		% within Gender	15.7%	84.3%	100.0%
Female	Female	Count	50	484	534
		Expected Count	65.6	468.4	534.0
		% within Gender	9.4%	90.6%	100.0%
Total	Total	Count	122	871	993
		Expected Count	122.0	871.0	993.0
		% within Gender	12.3%	87.7%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	9.157	1	0.002
N of Valid Cases	993		

Gender * Have you had contact with the City departments or personnel, excluding elected officials, in the last year?

		Have you had contact with the City departments or personnel, excluding elected officials, in the last year?		Total	
		Yes	No		
Gender	Male	Count	84	376	460
		Expected Count	77.4	382.6	460.0
		% within Gender	18.3%	81.7%	100.0%
Gender	Female	Count	83	450	533
		Expected Count	89.6	443.4	533.0
		% within Gender	15.6%	84.4%	100.0%
Total		Count	167	826	993
		Expected Count	167.0	826.0	993.0
		% within Gender	16.8%	83.2%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	1.276	1	0.259
N of Valid Cases	989		

Gender * Do you think the City provides adequate opportunities to its citizens to be involved in local government?

		Do you think the City provides adequate opportunities to its citizens to be involved in local government?		Total	
		Yes	No		
Gender	Male	Count	248	211	459
		Expected Count	245.5	213.5	459.0
		% within Gender	54.0%	46.0%	100.0%
Gender	Female	Count	281	249	530
		Expected Count	283.5	246.5	530.0
		% within Gender	53.0%	47.0%	100.0%
Total		Count	529	460	989
		Expected Count	529.0	460.0	989.0
		% within Gender	53.5%	46.5%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	.101	1	0.750
N of Valid Cases	989		

Gender * Are you currently involved in a neighborhood association?

		Are you currently involved in a neighborhood association?		Total	
		Yes	No		
Gender	Male	Count	64	395	459
		Expected Count	59.6	399.4	459.0
		% within Gender	13.9%	86.1%	100.0%
Female		Count	65	470	535
		Expected Count	69.4	465.6	535.0
		% within Gender	12.1%	87.9%	100.0%
Total		Count	129	865	994
		Expected Count	129.0	865.0	994.0
		% within Gender	13.0%	87.0%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	.704	1	0.401
N of Valid Cases	994		

AREA OF TOWN CROSS TABULATIONS

Area of Town * How would you rate El Paso as a place to live?

		How would you rate El Paso as a place to live?			Total	
		Excellent	Average	Poor		
Area of Town	Northeast	Count	73	76	10	159
		Expected Count	84.6	65.8	8.6	159.0
		% within Area Town	45.9%	47.8%	6.3%	100.0%
	West	Count	74	57	8	139
		Expected Count	74.0	57.5	7.5	139.0
		% within Area Town	53.2%	41.0%	5.8%	100.0%
	Central	Count	73	70	4	147
		Expected Count	78.2	60.8	8.0	147.0
		% within Area Town	49.7%	47.6%	2.7%	100.0%
	East	Count	198	136	22	356
		Expected Count	189.4	147.3	19.3	356.0
		% within Area Town	55.6%	38.2%	6.2%	100.0%
	Lower Valley	Count	113	74	10	197
		Expected Count	104.8	81.5	10.7	197.0
		% within Area Town	57.4%	37.6%	5.1%	100.0%
Total	Count	531	413	54	998	
	Expected Count	531.0	413.0	54.0	998.0	
	% within Area Town	53.2%	41.4%	5.4%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	10.151	8	0.255
N of Valid Cases	998		

Area of Town * How would you rate El Paso as a place to visit?

		How would you rate El Paso as a place to visit?			Total	
		Excellent	Average	Poor		
Area of Town	Northeast	Count	43	83	33	159
		Expected Count	47.3	81.9	29.9	159.0
		% within Area Town	27.0%	52.2%	20.8%	100.0%
	West	Count	49	65	26	140
		Expected Count	41.6	72.1	26.3	140.0
		% within Area Town	35.0%	46.4%	18.6%	100.0%
	Central	Count	43	80	22	145
		Expected Count	43.1	74.7	27.2	145.0
		% within Area Town	29.7%	55.2%	15.2%	100.0%
	East	Count	88	203	64	355
		Expected Count	105.5	182.8	66.7	355.0
		% within Area Town	24.8%	57.2%	18.0%	100.0%
	Lower Valley	Count	73	82	42	197
		Expected Count	58.5	101.5	37.0	197.0
		% within Area Town	37.1%	41.6%	21.3%	100.0%
Total	Count	296	513	187	996	
	Expected Count	296.0	513.0	187.0	996.0	
	% within Area Town	29.7%	51.5%	18.8%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	17.341	8	0.027
N of Valid Cases	996		

Area of Town * How would you rate El Paso as a place for recreation and entertainment?

		How would you rate El Paso as a place for recreation and entertainment?			Total	
		Excellent	Average	Poor		
Area of Town	Northeast	Count	27	70	61	158
		Expected Count	25.6	76.9	55.6	158.0
		% within Area Town	17.1%	44.3%	38.6%	100.0%
	West	Count	14	89	37	140
		Expected Count	22.7	68.1	49.2	140.0
		% within Area Town	10.0%	63.6%	26.4%	100.0%
	Central	Count	28	68	50	146
		Expected Count	23.6	71.0	51.4	146.0
		% within Area Town	19.2%	46.6%	34.2%	100.0%
	East	Count	49	176	129	354
		Expected Count	57.3	172.2	124.5	354.0
		% within Area Town	13.8%	49.7%	36.4%	100.0%
	Lower Valley	Count	43	81	73	197
		Expected Count	31.9	95.8	69.3	197.0
		% within Area Town	21.8%	41.1%	37.1%	100.0%
Total	Count	161	484	350	995	
	Expected Count	161.0	484.0	350.0	995.0	
	% within Area Town	16.2%	48.6%	35.2%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	22.776	8	0.004
N of Valid Cases	995		

Area of Town * How would you rate El Paso as a place to raise children?

		How would you rate El Paso as a place to raise children?			Total	
		Excellent	Average	Poor		
Area of Town	Northeast	Count	70	76	12	158
		Expected Count	90.2	59.6	8.2	158.0
		% within Area Town	44.3%	48.1%	7.6%	100.0%
	West	Count	86	51	3	140
		Expected Count	79.9	52.8	7.3	140.0
		% within Area Town	61.4%	36.4%	2.1%	100.0%
	Central	Count	78	62	6	146
		Expected Count	83.3	55.1	7.6	146.0
		% within Area Town	53.4%	42.5%	4.1%	100.0%
	East	Count	204	123	29	356
		Expected Count	203.2	134.3	18.6	356.0
		% within Area Town	57.3%	34.6%	8.1%	100.0%
	Lower Valley	Count	131	64	2	197
		Expected Count	112.4	74.3	10.3	197.0
		% within Area Town	66.5%	32.5%	1.0%	100.0%
Total	Count	569	376	52	997	
	Expected Count	569.0	376.0	52.0	997.0	
	% within Area Town	57.1%	37.7%	5.2%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	33.334	8	0.000
N of Valid Cases	997		

Area of Town * How would you rate El Paso overall?

		How would you rate El Paso overall?			Total	
		Excellent	Average	Poor		
Area of Town	Northeast	Count	57	91	9	157
		Expected Count	69.2	81.1	6.7	157.0
		% within Area Town	36.3%	58.0%	5.7%	100.0%
	West	Count	58	75	6	139
		Expected Count	61.3	71.8	5.9	139.0
		% within Area Town	41.7%	54.0%	4.3%	100.0%
	Central	Count	67	73	4	144
		Expected Count	63.5	74.4	6.1	144.0
		% within Area Town	46.5%	50.7%	2.8%	100.0%
	East	Count	153	182	19	354
		Expected Count	156.1	182.9	15.0	354.0
		% within Area Town	43.2%	51.4%	5.4%	100.0%
	Lower Valley	Count	102	91	4	197
		Expected Count	86.9	101.8	8.3	197.0
		% within Area Town	51.8%	46.2%	2.0%	100.0%
Total	Count	437	512	42	991	
	Expected Count	437.0	512.0	42.0	991.0	
	% within Area Town	44.1%	51.7%	4.2%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	12.631	8	0.125
N of Valid Cases	991		

Area of Town * How important to you is it that the City of El Paso engages in environmental policies that improve the environment?

		How important to you is it that the City of El Paso engages in environmental policies that improve the environment?				Total	
		Not Important	Somewhat Important	Very Important	Not Sure		
Area of Town	Northeast	Count	12	19	116	12	159
		Expected Count	6.9	19.1	125.5	7.5	159.0
		% within Area Town	7.5%	11.9%	73.0%	7.5%	100.0%
	West	Count	5	19	111	5	140
		Expected Count	6.0	16.8	110.5	6.6	140.0
		% within Area Town	3.6%	13.6%	79.3%	3.6%	100.0%
	Central	Count	8	24	109	5	146
		Expected Count	6.3	17.6	115.3	6.9	146.0
		% within Area Town	5.5%	16.4%	74.7%	3.4%	100.0%
	East	Count	16	36	289	13	354
		Expected Count	15.3	42.6	279.5	16.7	354.0
		% within Area Town	4.5%	10.2%	81.6%	3.7%	100.0%
	Lower Valley	Count	2	22	163	12	199
		Expected Count	8.6	23.9	157.1	9.4	199.0
		% within Area Town	1.0%	11.1%	81.9%	6.0%	100.0%
Total	Count	43	120	788	47	998	
	Expected Count	43.0	120.0	788.0	47.0	998.0	
	% within Area Town	4.3%	12.0%	79.0%	4.7%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	20.174	12	0.064
N of Valid Cases	998		

Area of Town * How important to you is it that the City of El Paso engages in environmental policies that create energy self-reliance?

		How important to you is it that the City of El Paso engages in environmental policies that create energy self-reliance?				Total	
		Not Important	Somewhat Important	Very Important	Not Sure		
Area of Town	Northeast	Count	0	20	124	15	159
		Expected Count	4.2	20.6	123.1	11.2	159.0
		% within Area Town	0.0%	12.6%	78.0%	9.4%	100.0%
	West	Count	9	20	103	7	139
		Expected Count	3.6	18.0	107.6	9.8	139.0
		% within Area Town	6.5%	14.4%	74.1%	5.0%	100.0%
	Central	Count	2	22	106	16	146
		Expected Count	3.8	18.9	113.0	10.3	146.0
		% within Area Town	1.4%	15.1%	72.6%	11.0%	100.0%
	East	Count	12	43	284	16	355
		Expected Count	9.3	46.0	274.8	24.9	355.0
		% within Area Town	3.4%	12.1%	80.0%	4.5%	100.0%
	Lower Valley	Count	3	24	154	16	197
		Expected Count	5.1	25.5	152.5	13.8	197.0
		% within Area Town	1.5%	12.2%	78.2%	8.1%	100.0%
Total	Count	26	129	771	70	996	
	Expected Count	26.0	129.0	771.0	70.0	996.0	
	% within Area Town	2.6%	13.0%	77.4%	7.0%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	25.500	12	0.013
N of Valid Cases	996		

Area of Town * How important to you is it that the City of El Paso engages in environmental policies that save costs for taxpayers?

		How important to you is it that the City of El Paso engages in environmental policies that save costs for taxpayers?				Total	
		Not Important	Somewhat Important	Very Important	Not Sure		
Area of Town	Northeast	Count	2	15	130	8	155
		Expected Count	3.6	12.8	131.5	7.0	155.0
		% within Area Town	1.3%	9.7%	83.9%	5.2%	100.0%
	West	Count	5	10	119	5	139
		Expected Count	3.2	11.5	118.0	6.3	139.0
		% within Area Town	3.6%	7.2%	85.6%	3.6%	100.0%
	Central	Count	4	12	125	5	146
		Expected Count	3.4	12.1	123.9	6.6	146.0
		% within Area Town	2.7%	8.2%	85.6%	3.4%	100.0%
	East	Count	10	31	300	14	355
		Expected Count	8.2	29.4	301.3	16.1	355.0
		% within Area Town	2.8%	8.7%	84.5%	3.9%	100.0%
	Lower Valley	Count	2	14	167	13	196
		Expected Count	4.5	16.2	166.3	8.9	196.0
		% within Area Town	1.0%	7.1%	85.2%	6.6%	100.0%
Total	Count	23	82	841	45	991	
	Expected Count	23.0	82.0	841.0	45.0	991.0	
	% within Area Town	2.3%	8.3%	84.9%	4.5%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	7.575	12	0.817
N of Valid Cases	991		

Area of Town * Do you favor or oppose the consolidation of the City's Police Department and the County Sheriff's Department?

		Do you favor or oppose the consolidation of the City's Police Department and the County Sheriff's Department?			Total	
		I favor consolidation	I oppose consolidation	Not Sure		
Area of Town	Northeast	Count	80	51	27	158
		Expected Count	77.9	47.2	32.9	158.0
		% within Area Town	50.6%	32.3%	17.1%	100.0%
	West	Count	68	42	28	138
		Expected Count	68.0	41.2	28.7	138.0
		% within Area Town	49.3%	30.4%	20.3%	100.0%
	Central	Count	79	39	28	146
		Expected Count	72.0	43.6	30.4	146.0
		% within Area Town	54.1%	26.7%	19.2%	100.0%
	East	Count	171	106	78	355
		Expected Count	175.0	106.1	73.9	355.0
		% within Area Town	48.2%	29.9%	22.0%	100.0%
	Lower Valley	Count	92	59	46	197
		Expected Count	97.1	58.9	41.0	197.0
		% within Area Town	46.7%	29.9%	23.4%	100.0%
Total	Count	490	297	207	994	
	Expected Count	490.0	297.0	207.0	994.0	
	% within Area Town	49.3%	29.9%	20.8%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	4.009	8	0.856
N of Valid Cases	994		

Area of Town * Do you use public transportation?

		Do you use public transportation?		Total	
		No	Yes		
Area of Town	Northeast	Count	125	33	158
		Expected Count	122.0	36.0	158.0
		% within Area Town	79.1%	20.9%	100.0%
	West	Count	113	26	139
		Expected Count	107.3	31.7	139.0
		% within Area Town	81.3%	18.7%	100.0%
	Central	Count	91	55	146
		Expected Count	112.7	33.3	146.0
		% within Area Town	62.3%	37.7%	100.0%
	East	Count	293	61	354
		Expected Count	273.2	80.8	354.0
		% within Area Town	82.8%	17.2%	100.0%
	Lower Valley	Count	146	52	198
		Expected Count	152.8	45.2	198.0
		% within Area Town	73.7%	26.3%	100.0%
Total	Count	768	227	995	
	Expected Count	768.0	227.0	995.0	
	% within Area Town	77.2%	22.8%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	27.570	4	0.000
N of Valid Cases	995		

Area of Town * How do you feel about using bicycles as alternative transportation?

		How do you feel about using bicycles as alternative transportation?				Total	
		Not Interested	Somewhat Intereste	Very Interested	Not Sure		
Area of Town	Northeast	Count	43	33	70	12	158
		Expected Count	38.6	35.3	75.1	9.1	158.0
		% within Area Town	27.2%	20.9%	44.3%	7.6%	100.0%
	West	Count	30	34	64	12	140
		Expected Count	34.2	31.2	66.6	8.0	140.0
		% within Area Town	21.4%	24.3%	45.7%	8.6%	100.0%
	Central	Count	25	30	87	3	145
		Expected Count	35.4	32.4	68.9	8.3	145.0
		% within Area Town	17.2%	20.7%	60.0%	2.1%	100.0%
	East	Count	98	84	155	18	355
		Expected Count	86.7	79.2	168.8	20.3	355.0
		% within Area Town	27.6%	23.7%	43.7%	5.1%	100.0%
	Lower Valley	Count	47	41	97	12	197
		Expected Count	48.1	44.0	93.6	11.3	197.0
		% within Area Town	23.9%	20.8%	49.2%	6.1%	100.0%
Total	Count	243	222	473	57	995	
	Expected Count	243.0	222.0	473.0	57.0	995.0	
	% within Area Town	24.4%	22.3%	47.5%	5.7%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	19.691	12	0.073
N of Valid Cases	995		

Area of Town * How would you rate El Paso as a place to work or do business?

		How would you rate El Paso as a place to work or do business?				Total	
		Poor	Good	Excellent	Not Sure		
Area of Town	Northeast	Count	42	77	18	19	156
		Expected Count	33.2	87.4	22.3	13.1	156.0
		% within Area Town	26.9%	49.4%	11.5%	12.2%	100.0%
	West	Count	24	90	18	7	139
		Expected Count	29.6	77.9	19.9	11.6	139.0
		% within Area Town	17.3%	64.7%	12.9%	5.0%	100.0%
	Central	Count	30	83	19	14	146
		Expected Count	31.1	81.8	20.9	12.2	146.0
		% within Area Town	20.5%	56.8%	13.0%	9.6%	100.0%
	East	Count	69	214	44	28	355
		Expected Count	75.5	199.0	50.8	29.7	355.0
		% within Area Town	19.4%	60.3%	12.4%	7.9%	100.0%
	Lower Valley	Count	46	92	43	15	196
		Expected Count	41.7	109.9	28.1	16.4	196.0
		% within Area Town	23.5%	46.9%	21.9%	7.7%	100.0%
Total	Count	211	556	142	83	992	
	Expected Count	211.0	556.0	142.0	83.0	992.0	
	% within Area Town	21.3%	56.0%	14.3%	8.4%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	26.708	12	0.009
N of Valid Cases	992		

Area of Town * Is El Paso getting better, getting worse, or staying the same as a place to work or do business?

		Is El Paso getting better, getting worse, or staying the same as a place to work or do business?				Total	
		Getting worse	Staying the same	Getting better	Not sure		
Area of Town	Northeast	Count	34	48	62	11	155
		Expected Count	28.5	55.5	64.8	6.3	155.0
		% within Area Town	21.9%	31.0%	40.0%	7.1%	100.0%
	West	Count	18	49	65	8	140
		Expected Count	25.7	50.2	58.5	5.7	140.0
		% within Area Town	12.9%	35.0%	46.4%	5.7%	100.0%
	Central	Count	22	54	61	7	144
		Expected Count	26.4	51.6	60.2	5.8	144.0
		% within Area Town	15.3%	37.5%	42.4%	4.9%	100.0%
	East	Count	66	139	142	8	355
		Expected Count	65.2	127.2	148.3	14.3	355.0
		% within Area Town	18.6%	39.2%	40.0%	2.3%	100.0%
	Lower Valley	Count	42	65	84	6	197
		Expected Count	36.2	70.6	82.3	8.0	197.0
		% within Area Town	21.3%	33.0%	42.6%	3.0%	100.0%
Total	Count	182	355	414	40	991	
	Expected Count	182.0	355.0	414.0	40.0	991.0	
	% within Area Town	18.4%	35.8%	41.8%	4.0%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	17.030	12	0.148
N of Valid Cases	991		

Area of Town * How satisfied are you with El Paso's current job market?

		How satisfied are you with El Paso's current job market?				Total	
		Not Satisfied	Somewhat Satisfied	Very Satisfied	Not Sure		
Area of Town	Northeast	Count	52	49	17	39	157
		Expected Count	58.9	54.9	19.4	23.8	157.0
		% within Area Town	33.1%	31.2%	10.8%	24.8%	100.0%
	West	Count	46	49	14	30	139
		Expected Count	52.1	48.6	17.2	21.1	139.0
		% within Area Town	33.1%	35.3%	10.1%	21.6%	100.0%
	Central	Count	57	46	15	28	146
		Expected Count	54.7	51.1	18.0	22.2	146.0
		% within Area Town	39.0%	31.5%	10.3%	19.2%	100.0%
	East	Count	146	133	46	30	355
		Expected Count	133.1	124.2	43.9	53.9	355.0
		% within Area Town	41.1%	37.5%	13.0%	8.5%	100.0%
	Lower Valley	Count	72	71	31	24	198
		Expected Count	74.2	69.3	24.5	30.0	198.0
		% within Area Town	36.4%	35.9%	15.7%	12.1%	100.0%
Total	Count	373	348	123	151	995	
	Expected Count	373.0	348.0	123.0	151.0	995.0	
	% within Area Town	37.5%	35.0%	12.4%	15.2%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	34.750	12	0.001
N of Valid Cases	995		

Area of Town * How satisfied are you with the City's use of your tax dollars?

		How satisfied are you with the City's use of your tax dollars?				Total	
		Not Satisfied	Somewhat Satisfied	Very Satisfied	Not Sure		
Area of Town	Northeast	Count	58	62	15	22	157
		Expected Count	50.2	71.2	18.3	17.4	157.0
		% within Area Town	36.9%	39.5%	9.6%	14.0%	100.0%
	West	Count	42	74	15	9	140
		Expected Count	44.7	63.5	16.3	15.5	140.0
		% within Area Town	30.0%	52.9%	10.7%	6.4%	100.0%
	Central	Count	36	60	22	27	145
		Expected Count	46.3	65.7	16.9	16.0	145.0
		% within Area Town	24.8%	41.4%	15.2%	18.6%	100.0%
	East	Count	119	161	41	34	355
		Expected Count	113.5	160.9	41.4	39.2	355.0
		% within Area Town	33.5%	45.4%	11.5%	9.6%	100.0%
	Lower Valley	Count	63	94	23	18	198
		Expected Count	63.3	89.7	23.1	21.9	198.0
		% within Area Town	31.8%	47.5%	11.6%	9.1%	100.0%
Total	Count	318	451	116	110	995	
	Expected Count	318.0	451.0	116.0	110.0	995.0	
	% within Area Town	32.0%	45.3%	11.7%	11.1%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	22.695	12	0.030
N of Valid Cases	995		

Area of Town * Would you support a moderate increase in property taxes to preserve existing services?

		Would you support a moderate increase in property taxes to preserve existing services?		Total	
		Yes	No		
Area of Town	Northeast	Count	63	93	156
		Expected Count	61.3	94.7	156.0
		% within Area Town	40.4%	59.6%	100.0%
	West	Count	51	87	138
		Expected Count	54.2	83.8	138.0
		% within Area Town	37.0%	63.0%	100.0%
	Central	Count	53	92	145
		Expected Count	57.0	88.0	145.0
		% within Area Town	36.6%	63.4%	100.0%
	East	Count	146	207	353
		Expected Count	138.7	214.3	353.0
		% within Area Town	41.4%	58.6%	100.0%
	Lower Valley	Count	76	122	198
		Expected Count	77.8	120.2	198.0
		% within Area Town	38.4%	61.6%	100.0%
Total	Count	389	601	990	
	Expected Count	389.0	601.0	990.0	
	% within Area Town	39.3%	60.7%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	1.551	4	0.818
N of Valid Cases	990		

Area of Town * Have you ever visited the City's website?

		Have you ever visited the City's website?		Total	
		Yes	No		
Area of Town	Northeast	Count	67	91	158
		Expected Count	59.1	98.9	158.0
		% within Area Town	42.4%	57.6%	100.0%
	West	Count	70	69	139
		Expected Count	52.0	87.0	139.0
		% within Area Town	50.4%	49.6%	100.0%
	Central	Count	49	97	146
		Expected Count	54.6	91.4	146.0
		% within Area Town	33.6%	66.4%	100.0%
	East	Count	140	214	354
		Expected Count	132.3	221.7	354.0
		% within Area Town	39.5%	60.5%	100.0%
	Lower Valley	Count	46	152	198
		Expected Count	74.0	124.0	198.0
		% within Area Town	23.2%	76.8%	100.0%
Total	Count	372	623	995	
	Expected Count	372.0	623.0	995.0	
	% within Area Town	37.4%	62.6%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	30.258	4	0.000
N of Valid Cases	995		

Area of Town * Have you initiated contact with elected City officials (e.g. a City Council Representative or the Mayor) in the last year?

		Have you initiated contact with elected City officials (e.g. a City Council Representative or the Mayor) in the last year?		Total	
		Yes	No		
Area of Town	Northeast	Count	21	137	158
		Expected Count	19.4	138.6	158.0
		% within Area Town	13.3%	86.7%	100.0%
	West	Count	27	113	140
		Expected Count	17.2	122.8	140.0
		% within Area Town	19.3%	80.7%	100.0%
	Central	Count	15	130	145
		Expected Count	17.8	127.2	145.0
		% within Area Town	10.3%	89.7%	100.0%
	East	Count	40	313	353
		Expected Count	43.3	309.7	353.0
		% within Area Town	11.3%	88.7%	100.0%
	Lower Valley	Count	19	179	198
		Expected Count	24.3	173.7	198.0
		% within Area Town	9.6%	90.4%	100.0%
Total	Count	122	872	994	
	Expected Count	122.0	872.0	994.0	
	% within Area Town	12.3%	87.7%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	8.656	4	0.070
N of Valid Cases	994		

Area of Town * Have you had contact with the City departments or personnel, excluding elected officials, in the last year?

		Have you had contact with the City departments or personnel, excluding elected officials, in the last year?		Total	
		Yes	No		
Area of Town	Northeast	Count	32	126	158
		Expected Count	26.5	131.5	158.0
		% within Area Town	20.3%	79.7%	100.0%
	West	Count	39	100	139
		Expected Count	23.4	115.6	139.0
		% within Area Town	28.1%	71.9%	100.0%
	Central	Count	23	123	146
		Expected Count	24.5	121.5	146.0
		% within Area Town	15.8%	84.2%	100.0%
	East	Count	53	301	354
		Expected Count	59.5	294.5	354.0
		% within Area Town	15.0%	85.0%	100.0%
	Lower Valley	Count	20	177	197
		Expected Count	33.1	163.9	197.0
		% within Area Town	10.2%	89.8%	100.0%
	Total	Count	167	827	994
		Expected Count	167.0	827.0	994.0
		% within Area Town	16.8%	83.2%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	21.139	4	0.000
N of Valid Cases	994		

Area of Town * Do you think the City provides adequate opportunities to its citizens to be involved in local government?

		Do you think the City provides adequate opportunities to its citizens to be involved in local government?		Total	
		Yes	No		
Area of Town	Northeast	Count	82	76	158
		Expected Count	84.6	73.4	158.0
		% within Area Town	51.9%	48.1%	100.0%
	West	Count	76	64	140
		Expected Count	74.9	65.1	140.0
		% within Area Town	54.3%	45.7%	100.0%
	Central	Count	84	59	143
		Expected Count	76.6	66.4	143.0
		% within Area Town	58.7%	41.3%	100.0%
	East	Count	189	164	353
		Expected Count	189.0	164.0	353.0
		% within Area Town	53.5%	46.5%	100.0%
	Lower Valley	Count	99	97	196
		Expected Count	104.9	91.1	196.0
		% within Area Town	50.5%	49.5%	100.0%
Total	Count	530	460	990	
	Expected Count	530.0	460.0	990.0	
	% within Area Town	53.5%	46.5%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	24.047	4	0.000
N of Valid Cases	994		

Area of Town * Are you currently involved in a neighborhood association?

		Are you currently involved in a neighborhood association?		Total	
		Yes	No		
Area of Town	Northeast	Count	23	135	158
		Expected Count	20.5	137.5	158.0
		% within Area Town	14.6%	85.4%	100.0%
	West	Count	32	108	140
		Expected Count	18.2	121.8	140.0
		% within Area Town	22.9%	77.1%	100.0%
	Central	Count	23	121	144
		Expected Count	18.7	125.3	144.0
		% within Area Town	16.0%	84.0%	100.0%
	East	Count	40	315	355
		Expected Count	46.1	308.9	355.0
		% within Area Town	11.3%	88.7%	100.0%
	Lower Valley	Count	11	186	197
		Expected Count	25.6	171.4	197.0
		% within Area Town	5.6%	94.4%	100.0%
Total	Count	129	865	994	
	Expected Count	129.0	865.0	994.0	
	% within Area Town	13.0%	87.0%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	2.481	4	0.648
N of Valid Cases	990		

LENGTH OF RESIDENCY CROSS TABULATIONS

Length of Residency * How would you rate El Paso as a place to live?

		How would you rate El Paso as a place to live?			Total	
		Excellent	Average	Poor		
Length of Residency	10 years or less	Count	79	82	9	170
		Expected Count	87.2	73.1	9.6	170.0
		% within Residency	46.5%	48.2%	5.3%	100.0%
	11 to 20 years	Count	86	94	7	187
		Expected Count	96.0	80.5	10.6	187.0
		% within Residency	46.0%	50.3%	3.7%	100.0%
	21 to 30 years	Count	83	72	10	165
		Expected Count	84.7	71.0	9.3	165.0
		% within Residency	50.3%	43.6%	6.1%	100.0%
	31 to 40 years	Count	79	50	9	138
		Expected Count	70.8	59.4	7.8	138.0
		% within Residency	57.2%	36.2%	6.5%	100.0%
	41 to 50 years	Count	69	54	7	130
		Expected Count	66.7	55.9	7.4	130.0
		% within Residency	53.1%	41.5%	5.4%	100.0%
	51 years or more	Count	93	58	12	163
		Expected Count	83.6	70.1	9.2	163.0
		% within Residency	57.1%	35.6%	7.4%	100.0%
Total	Count	489	410	54	953	
	Expected Count	489.0	410.0	54.0	953.0	
	% within Residency	51.3%	43.0%	5.7%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	13.259	10	0.210
N of Valid Cases	953		

Length of Residency* How would you rate El Paso as a place to visit?

		How would you rate El Paso as a place to visit?			Total	
		Excellent	Average	Poor		
Length of Residency	10 years or less	Count	50	96	25	171
		Expected Count	51.0	87.3	32.7	171.0
		% within Residency	29.2%	56.1%	14.6%	100.0%
	11 to 20 years	Count	56	95	36	187
		Expected Count	55.7	95.5	35.8	187.0
		% within Residency	29.9%	50.8%	19.3%	100.0%
	21 to 30 years	Count	47	89	29	165
		Expected Count	49.2	84.2	31.6	165.0
		% within Residency	28.5%	53.9%	17.6%	100.0%
	31 to 40 years	Count	44	66	29	139
		Expected Count	41.4	71.0	26.6	139.0
		% within Residency	31.7%	47.5%	20.9%	100.0%
	41 to 50 years	Count	46	59	26	131
		Expected Count	39.1	66.9	25.1	131.0
		% within Residency	35.1%	45.0%	19.8%	100.0%
	51 years or more	Count	42	83	38	163
		Expected Count	48.6	83.2	31.2	163.0
		% within Residency	25.8%	50.9%	23.3%	100.0%
Total	Count	285	488	183	956	
	Expected Count	285.0	488.0	183.0	956.0	
	% within Residency	29.8%	51.0%	19.1%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	8.591	10	0.571
N of Valid Cases	956		

Length of Residency* How would you rate El Paso as a place for recreation and entertainment?

		How would you rate El Paso as a place for recreation and entertainment?			Total	
		Excellent	Average	Poor		
Length of Residency	10 years or less	Count	29	98	43	170
		Expected Count	27.1	82.1	60.8	170.0
		% within Residency	17.1%	57.6%	25.3%	100.0%
	11 to 20 years	Count	25	107	54	186
		Expected Count	29.6	89.9	66.5	186.0
		% within Residency	13.4%	57.5%	29.0%	100.0%
	21 to 30 years	Count	22	65	77	164
		Expected Count	26.1	79.2	58.6	164.0
		% within Residency	13.4%	39.6%	47.0%	100.0%
	31 to 40 years	Count	24	62	52	138
		Expected Count	22.0	66.7	49.3	138.0
		% within Residency	17.4%	44.9%	37.7%	100.0%
	41 to 50 years	Count	32	43	53	128
		Expected Count	20.4	61.8	45.8	128.0
		% within Residency	25.0%	33.6%	41.4%	100.0%
	51 years or more	Count	19	83	60	162
		Expected Count	25.8	78.3	57.9	162.0
		% within Residency	11.7%	51.2%	37.0%	100.0%
Total	Count	151	458	339	948	
	Expected Count	151.0	458.0	339.0	948.0	
	% within Residency	15.9%	48.3%	35.8%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	40.010	10	0.000
N of Valid Cases	948		

Length of Residency * How would you rate El Paso as a place to raise children?

		How would you rate El Paso as a place to raise children?			Total	
		Excellent	Average	Poor		
Length of Residency	10 years or less	Count	87	72	11	170
		Expected Count	95.1	65.6	9.3	170.0
		% within Residency	51.2%	42.4%	6.5%	100.0%
	11 to 20 years	Count	112	69	6	187
		Expected Count	104.6	72.2	10.2	187.0
		% within Residency	59.9%	36.9%	3.2%	100.0%
	21 to 30 years	Count	93	66	6	165
		Expected Count	92.3	63.7	9.0	165.0
		% within Residency	56.4%	40.0%	3.6%	100.0%
	31 to 40 years	Count	79	51	9	139
		Expected Count	77.7	53.7	7.6	139.0
		% within Residency	56.8%	36.7%	6.5%	100.0%
	41 to 50 years	Count	76	47	7	130
		Expected Count	72.7	50.2	7.1	130.0
		% within Residency	58.5%	36.2%	5.4%	100.0%
	51 years or more	Count	86	63	13	162
		Expected Count	90.6	62.6	8.8	162.0
		% within Residency	53.1%	38.9%	8.0%	100.0%
Total	Count	533	368	52	953	
	Expected Count	533.0	368.0	52.0	953.0	
	% within Residency	55.9%	38.6%	5.5%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	8.079	10	0.621
N of Valid Cases	953		

Length of Residency* How would you rate El Paso overall?

		How would you rate El Paso overall?			Total	
		Excellent	Average	Poor		
Length of Residency	10 years or less	Count	67	95	5	167
		Expected Count	71.3	88.4	7.2	167.0
		% within Residency	40.1%	56.9%	3.0%	100.0%
	11 to 20 years	Count	77	104	4	185
		Expected Count	79.0	98.0	8.0	185.0
		% within Residency	41.6%	56.2%	2.2%	100.0%
	21 to 30 years	Count	63	96	5	164
		Expected Count	70.0	86.9	7.1	164.0
		% within Residency	38.4%	58.5%	3.0%	100.0%
	31 to 40 years	Count	61	69	9	139
		Expected Count	59.4	73.6	6.0	139.0
		% within Residency	43.9%	49.6%	6.5%	100.0%
	41 to 50 years	Count	64	57	9	130
		Expected Count	55.5	68.8	5.6	130.0
		% within Residency	49.2%	43.8%	6.9%	100.0%
	51 years or more	Count	72	80	9	161
		Expected Count	68.8	85.3	7.0	161.0
		% within Residency	44.7%	49.7%	5.6%	100.0%
Total	Count	404	501	41	946	
	Expected Count	404.0	501.0	41.0	946.0	
	% within Residency	42.7%	53.0%	4.3%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	14.384	10	0.156
N of Valid Cases	946		

Length of Residency* How important to you is it that the City of El Paso engages in environmental policies that improve the environment?

		How important to you is it that the City of El Paso engages in environmental policies that improve the environment?				Total	
		Not Important	Somewhat Important	Very Important	Not Sure		
Length of Residency	10 years or less	Count	7	9	148	5	169
		Expected Count	7.6	20.3	132.7	8.4	169.0
		% within Residency	4.1%	5.3%	87.6%	3.0%	100.0%
	11 to 20 years	Count	5	22	151	8	186
		Expected Count	8.4	22.3	146.1	9.2	186.0
		% within Residency	2.7%	11.8%	81.2%	4.3%	100.0%
	21 to 30 years	Count	6	21	127	10	164
		Expected Count	7.4	19.7	128.8	8.1	164.0
		% within Residency	3.7%	12.8%	77.4%	6.1%	100.0%
	31 to 40 years	Count	9	19	108	3	139
		Expected Count	6.3	16.7	109.2	6.9	139.0
		% within Residency	6.5%	13.7%	77.7%	2.2%	100.0%
	41 to 50 years	Count	6	21	96	7	130
		Expected Count	5.9	15.6	102.1	6.4	130.0
		% within Residency	4.6%	16.2%	73.8%	5.4%	100.0%
	51 years or more	Count	10	22	116	14	162
		Expected Count	7.3	19.4	127.2	8.0	162.0
		% within Residency	6.2%	13.6%	71.6%	8.6%	100.0%
Total	Count	43	114	746	47	950	
	Expected Count	43.0	114.0	746.0	47.0	950.0	
	% within Residency	4.5%	12.0%	78.5%	4.9%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	24.720	15	0.054
N of Valid Cases	950		

Length of Residency * How important to you is it that the City of El Paso engages in environmental policies that create energy self-reliance?

		How important to you is it that the City of El Paso engages in environmental policies that create energy self-reliance?				Total	
		Not Important	Somewhat Important	Very Important	Not Sure		
Length of Residency	10 years or less	Count	2	16	143	8	169
		Expected Count	4.8	22.1	129.5	12.6	169.0
		% within Residency	1.2%	9.5%	84.6%	4.7%	100.0%
	11 to 20 years	Count	5	27	140	15	187
		Expected Count	5.3	24.5	143.3	13.9	187.0
		% within Residency	2.7%	14.4%	74.9%	8.0%	100.0%
	21 to 30 years	Count	2	15	136	12	165
		Expected Count	4.7	21.6	126.4	12.3	165.0
		% within Residency	1.2%	9.1%	82.4%	7.3%	100.0%
	31 to 40 years	Count	4	23	98	14	139
		Expected Count	3.9	18.2	106.5	10.3	139.0
		% within Residency	2.9%	16.5%	70.5%	10.1%	100.0%
	41 to 50 years	Count	3	19	101	8	131
		Expected Count	3.7	17.2	100.4	9.7	131.0
		% within Residency	2.3%	14.5%	77.1%	6.1%	100.0%
	51 years or more	Count	11	25	113	14	163
		Expected Count	4.6	21.4	124.9	12.1	163.0
		% within Residency	6.7%	15.3%	69.3%	8.6%	100.0%
Total	Count	27	125	731	71	954	
	Expected Count	27.0	125.0	731.0	71.0	954.0	
	% within Residency	2.8%	13.1%	76.6%	7.4%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	25.877	15	0.039
N of Valid Cases	954		

Length of Residency * How important to you is it that the City of El Paso engages in environmental policies that save costs for taxpayers?

		How important to you is it that the City of El Paso engages in environmental policies that save costs for taxpayers?				Total	
		Not Important	Somewhat Important	Very Important	Not Sure		
Length of Residency	10 years or less	Count	3	13	146	8	170
		Expected Count	4.1	13.8	143.9	8.1	170.0
		% within Residency	1.8%	7.6%	85.9%	4.7%	100.0%
	11 to 20 years	Count	7	17	154	9	187
		Expected Count	4.5	15.2	158.3	8.9	187.0
		% within Residency	3.7%	9.1%	82.4%	4.8%	100.0%
	21 to 30 years	Count	2	9	145	6	162
		Expected Count	3.9	13.2	137.2	7.7	162.0
		% within Residency	1.2%	5.6%	89.5%	3.7%	100.0%
	31 to 40 years	Count	3	15	117	3	138
		Expected Count	3.4	11.2	116.8	6.6	138.0
		% within Residency	2.2%	10.9%	84.8%	2.2%	100.0%
	41 to 50 years	Count	2	12	110	5	129
		Expected Count	3.1	10.5	109.2	6.1	129.0
		% within Residency	1.6%	9.3%	85.3%	3.9%	100.0%
	51 years or more	Count	6	11	129	14	160
		Expected Count	3.9	13.0	135.5	7.6	160.0
		% within Residency	3.8%	6.9%	80.6%	8.8%	100.0%
	Total	Count	23	77	801	45	946
		Expected Count	23.0	77.0	801.0	45.0	946.0
		% within Residency	2.4%	8.1%	84.7%	4.8%	100.0%

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	16.362	15	0.358
N of Valid Cases	946		

Length of Residency* Do you favor or oppose the consolidation of the City's Police Department and the County Sheriff's Department?

		Do you favor or oppose the consolidation of the City's Police Department and the County Sheriff's Department?			Total	
		I favor consolidation	I oppose consolidation	Not Sure		
Length of Residency	10 years or less	Count	85	45	41	171
		Expected Count	83.9	50.1	37.0	171.0
		% within Residency	49.7%	26.3%	24.0%	100.0%
	11 to 20 years	Count	101	43	42	186
		Expected Count	91.2	54.5	40.2	186.0
		% within Residency	54.3%	23.1%	22.6%	100.0%
	21 to 30 years	Count	74	57	33	164
		Expected Count	80.4	48.1	35.5	164.0
		% within Residency	45.1%	34.8%	20.1%	100.0%
	31 to 40 years	Count	68	43	28	139
		Expected Count	68.2	40.7	30.1	139.0
		% within Residency	48.9%	30.9%	20.1%	100.0%
	41 to 50 years	Count	70	29	31	130
		Expected Count	63.8	38.1	28.1	130.0
		% within Residency	53.8%	22.3%	23.8%	100.0%
	51 years or more	Count	69	62	31	162
		Expected Count	79.5	47.5	35.1	162.0
		% within Residency	42.6%	38.3%	19.1%	100.0%
Total	Count	467	279	206	952	
	Expected Count	467.0	279.0	206.0	952.0	
	% within Residency	49.1%	29.3%	21.6%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	16.507	10	0.086
N of Valid Cases	952		

Length of Residency* Do you use public transportation?

		Do you use public transportation?		Total	
		No	Yes		
Length of Residency	10 years or less	Count	125	45	170
		Expected Count	130.4	39.6	170.0
		% within Residency	73.5%	26.5%	100.0%
	11 to 20 years	Count	132	55	187
		Expected Count	143.4	43.6	187.0
		% within Residency	70.6%	29.4%	100.0%
	21 to 30 years	Count	120	45	165
		Expected Count	126.5	38.5	165.0
		% within Residency	72.7%	27.3%	100.0%
	31 to 40 years	Count	113	25	138
		Expected Count	105.8	32.2	138.0
		% within Residency	81.9%	18.1%	100.0%
	41 to 50 years	Count	110	20	130
		Expected Count	99.7	30.3	130.0
		% within Residency	84.6%	15.4%	100.0%
	51 years or more	Count	130	32	162
		Expected Count	124.2	37.8	162.0
		% within Residency	80.2%	19.8%	100.0%
Total	Count	730	222	952	
	Expected Count	730.0	222.0	952.0	
	% within Residency	76.7%	23.3%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	14.087	5	0.015
N of Valid Cases	952		

Length of Residency* How do you feel about using bicycles as alternative transportation?

		How do you feel about using bicycles as alternative transportation?				Total	
		Not Interested	Somewhat Interested	Very Interested	Not Sure		
Length of Residency	10 years or less	Count	28	35	102	5	170
		Expected Count	42.0	38.6	79.4	10.0	170.0
		% within Residency	16.5%	20.6%	60.0%	2.9%	100.0%
		Count	41	54	82	10	187
		Expected Count	46.2	42.5	87.3	11.0	187.0
		% within Residency	21.9%	28.9%	43.9%	5.3%	100.0%
		Count	33	43	78	10	164
		Expected Count	40.5	37.2	76.6	9.7	164.0
		% within Residency	20.1%	26.2%	47.6%	6.1%	100.0%
		Count	33	29	65	10	137
		Expected Count	33.9	31.1	64.0	8.1	137.0
		% within Residency	24.1%	21.2%	47.4%	7.3%	100.0%
		Count	56	22	48	5	131
		Expected Count	32.4	29.8	61.2	7.7	131.0
		% within Residency	42.7%	16.8%	36.6%	3.8%	100.0%
		Count	44	33	69	16	162
		Expected Count	40.0	36.8	75.6	9.5	162.0
		% within Residency	27.2%	20.4%	42.6%	9.9%	100.0%
	Count	235	216	444	56	951	
	Expected Count	235.0	216.0	444.0	56.0	951.0	
	% within Residency	24.7%	22.7%	46.7%	5.9%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	49.868	15	0.000
N of Valid Cases	951		

Length of Residency* How would you rate El Paso as a place to work or do business?

		How would you rate El Paso as a place to work or do business?				Total	
		Poor	Good	Excellent	Not Sure		
Length of Residency	10 years or less	Count	25	97	34	14	170
		Expected Count	37.7	93.8	24.0	14.5	170.0
		% within Residency	14.7%	57.1%	20.0%	8.2%	100.0%
	11 to 20 years	Count	35	114	24	14	187
		Expected Count	41.4	103.2	26.4	16.0	187.0
		% within Residency	18.7%	61.0%	12.8%	7.5%	100.0%
	21 to 30 years	Count	36	91	22	15	164
		Expected Count	36.3	90.5	23.2	14.0	164.0
		% within Residency	22.0%	55.5%	13.4%	9.1%	100.0%
	31 to 40 years	Count	39	72	15	11	137
		Expected Count	30.3	75.6	19.4	11.7	137.0
		% within Residency	28.5%	52.6%	10.9%	8.0%	100.0%
	41 to 50 years	Count	32	66	18	12	128
		Expected Count	28.4	70.6	18.1	10.9	128.0
		% within Residency	25.0%	51.6%	14.1%	9.4%	100.0%
	51 years or more	Count	43	83	21	15	162
		Expected Count	35.9	89.4	22.9	13.8	162.0
		% within Residency	26.5%	51.2%	13.0%	9.3%	100.0%
Total	Count	210	523	134	81	948	
	Expected Count	210.0	523.0	134.0	81.0	948.0	
	% within Residency	22.2%	55.2%	14.1%	8.5%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	17.916	15	0.267
N of Valid Cases	948		

Length of Residency* Is El Paso getting better, getting worse, or staying the same as a place to work or do business?

		Is El Paso getting better, getting worse, or staying the same as a place to work or do business?				Total	
		Getting worse	Staying the same	Getting better	Not sure		
Length of Residency	10 years or less	Count	35	48	71	17	171
		Expected Count	32.6	61.9	69.1	7.4	171.0
		% within Residency	20.5%	28.1%	41.5%	9.9%	100.0%
	11 to 20 years	Count	30	69	83	4	186
		Expected Count	35.4	67.4	75.2	8.0	186.0
		% within Residency	16.1%	37.1%	44.6%	2.2%	100.0%
	21 to 30 years	Count	23	63	72	5	163
		Expected Count	31.1	59.0	65.9	7.0	163.0
		% within Residency	14.1%	38.7%	44.2%	3.1%	100.0%
	31 to 40 years	Count	28	58	47	6	139
		Expected Count	26.5	50.3	56.2	6.0	139.0
		% within Residency	20.1%	41.7%	33.8%	4.3%	100.0%
	41 to 50 years	Count	32	43	49	4	128
		Expected Count	24.4	46.3	51.7	5.5	128.0
		% within Residency	25.0%	33.6%	38.3%	3.1%	100.0%
	51 years or more	Count	33	63	62	5	163
		Expected Count	31.1	59.0	65.9	7.0	163.0
		% within Residency	20.2%	38.7%	38.0%	3.1%	100.0%
Total	Count	181	344	384	41	950	
	Expected Count	181.0	344.0	384.0	41.0	950.0	
	% within Residency	19.1%	36.2%	40.4%	4.3%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	30.269	15	0.011
N of Valid Cases	950		

Length of Residency* How satisfied are you with El Paso's current job market?

		How satisfied are you with El Paso's current job market?				Total	
		Not Satisfied	Somewhat Satisfied	Very Satisfied	Not Sure		
Length of Residency	10 years or less	Count	51	62	25	32	170
		Expected Count	65.1	58.9	19.8	26.2	170.0
		% within Residency	30.0%	36.5%	14.7%	18.8%	100.0%
	11 to 20 years	Count	52	78	32	26	188
		Expected Count	72.0	65.1	21.9	29.0	188.0
		% within Residency	27.7%	41.5%	17.0%	13.8%	100.0%
	21 to 30 years	Count	71	60	15	18	164
		Expected Count	62.8	56.8	19.1	25.3	164.0
		% within Residency	43.3%	36.6%	9.1%	11.0%	100.0%
	31 to 40 years	Count	61	42	12	25	140
		Expected Count	53.6	48.5	16.3	21.6	140.0
		% within Residency	43.6%	30.0%	8.6%	17.9%	100.0%
	41 to 50 years	Count	58	39	12	19	128
		Expected Count	49.0	44.3	14.9	19.7	128.0
		% within Residency	45.3%	30.5%	9.4%	14.8%	100.0%
	51 years or more	Count	72	49	15	27	163
		Expected Count	62.4	56.4	19.0	25.1	163.0
		% within Residency	44.2%	30.1%	9.2%	16.6%	100.0%
Total	Count	365	330	111	147	953	
	Expected Count	365.0	330.0	111.0	147.0	953.0	
	% within Residency	38.3%	34.6%	11.6%	15.4%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	33.039	15	0.005
N of Valid Cases	953		

Length of Residency* How satisfied are you with the City's use of your tax dollars?

		How satisfied are you with the City's use of your tax dollars?				Total	
		Not Satisfied	Somewhat Satisfied	Very Satisfied	Not Sure		
Length of Residency	10 years or less	Count	46	71	23	29	169
		Expected Count	55.0	76.0	19.0	19.0	169.0
		% within Residency	27.2%	42.0%	13.6%	17.2%	100.0%
	11 to 20 years	Count	52	88	24	22	186
		Expected Count	60.5	83.6	20.9	20.9	186.0
		% within Residency	28.0%	47.3%	12.9%	11.8%	100.0%
	21 to 30 years	Count	59	74	18	14	165
		Expected Count	53.7	74.2	18.6	18.6	165.0
		% within Residency	35.8%	44.8%	10.9%	8.5%	100.0%
	31 to 40 years	Count	49	59	12	18	138
		Expected Count	44.9	62.0	15.5	15.5	138.0
		% within Residency	35.5%	42.8%	8.7%	13.0%	100.0%
	41 to 50 years	Count	43	58	16	12	129
		Expected Count	42.0	58.0	14.5	14.5	129.0
		% within Residency	33.3%	45.0%	12.4%	9.3%	100.0%
	51 years or more	Count	60	77	14	12	163
		Expected Count	53.0	73.3	18.4	18.4	163.0
		% within Residency	36.8%	47.2%	8.6%	7.4%	100.0%
Total	Count	309	427	107	107	950	
	Expected Count	309.0	427.0	107.0	107.0	950.0	
	% within Residency	32.5%	44.9%	11.3%	11.3%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	18.115	15	0.257
N of Valid Cases	950		

Length of Residency * Would you support a moderate increase in property taxes to preserve existing services?

		Would you support a moderate increase in property taxes to preserve existing services?		Total	
		Yes	No		
Length of Residency	10 years or less	Count	68	102	170
		Expected Count	66.8	103.2	170.0
		% within Residency	40.0%	60.0%	100.0%
	11 to 20 years	Count	72	113	185
		Expected Count	72.7	112.3	185.0
		% within Residency	38.9%	61.1%	100.0%
	21 to 30 years	Count	72	91	163
		Expected Count	64.0	99.0	163.0
		% within Residency	44.2%	55.8%	100.0%
	31 to 40 years	Count	58	81	139
		Expected Count	54.6	84.4	139.0
		% within Residency	41.7%	58.3%	100.0%
	41 to 50 years	Count	56	73	129
		Expected Count	50.7	78.3	129.0
		% within Residency	43.4%	56.6%	100.0%
	51 years or more	Count	46	115	161
		Expected Count	63.2	97.8	161.0
		% within Residency	28.6%	71.4%	100.0%
Total	Count	372	575	947	
	Expected Count	372.0	575.0	947.0	
	% within Residency	39.3%	60.7%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	10.695	5	0.058
N of Valid Cases	947		

Length of Residency* Have you ever visited the City's website?

		Have you ever visited the City's website?		Total	
		Yes	No		
Length of Residency	10 years or less	Count	75	95	170
		Expected Count	63.0	107.0	170.0
		% within Residency	44.1%	55.9%	100.0%
	11 to 20 years	Count	54	133	187
		Expected Count	69.3	117.7	187.0
		% within Residency	28.9%	71.1%	100.0%
	21 to 30 years	Count	70	94	164
		Expected Count	60.7	103.3	164.0
		% within Residency	42.7%	57.3%	100.0%
	31 to 40 years	Count	44	95	139
		Expected Count	51.5	87.5	139.0
		% within Residency	31.7%	68.3%	100.0%
	41 to 50 years	Count	59	72	131
		Expected Count	48.5	82.5	131.0
		% within Residency	45.0%	55.0%	100.0%
	51 years or more	Count	51	111	162
		Expected Count	60.0	102.0	162.0
		% within Residency	31.5%	68.5%	100.0%
Total	Count	353	600	953	
	Expected Count	353.0	600.0	953.0	
	% within Residency	37.0%	63.0%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	18.702	5	0.002
N of Valid Cases	953		

Length of Residency* Have you initiated contact with elected City officials (e.g. a City Council Representative or the Mayor) in the last year?

		Have you initiated contact with elected City officials (e.g. a City Council Representative or the Mayor) in the last year?		Total	
		Yes	No		
Length of Residency	10 years or less	Count	13	156	169
		Expected Count	19.8	149.2	169.0
		% within Residency	7.7%	92.3%	100.0%
	11 to 20 years	Count	9	178	187
		Expected Count	21.9	165.1	187.0
		% within Residency	4.8%	95.2%	100.0%
	21 to 30 years	Count	19	145	164
		Expected Count	19.2	144.8	164.0
		% within Residency	11.6%	88.4%	100.0%
	31 to 40 years	Count	18	118	136
		Expected Count	15.9	120.1	136.0
		% within Residency	13.2%	86.8%	100.0%
	41 to 50 years	Count	24	106	130
		Expected Count	15.2	114.8	130.0
		% within Residency	18.5%	81.5%	100.0%
	51 years or more	Count	28	134	162
		Expected Count	19.0	143.0	162.0
		% within Residency	17.3%	82.7%	100.0%
Total	Count	111	837	948	
	Expected Count	111.0	837.0	948.0	
	% within Residency	11.7%	88.3%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	22.153	5	0.000
N of Valid Cases	948		

Length of Residency * Have you had contact with the City departments or personnel, excluding elected officials, in the last year?

		Have you had contact with the City departments or personnel, excluding elected officials, in the last year?		Total	
		Yes	No		
Length of Residency	10 years or less	Count	32	138	170
		Expected Count	28.6	141.4	170.0
		% within Residency	18.8%	81.2%	100.0%
	11 to 20 years	Count	25	161	186
		Expected Count	31.3	154.7	186.0
		% within Residency	13.4%	86.6%	100.0%
	21 to 30 years	Count	29	135	164
		Expected Count	27.6	136.4	164.0
		% within Residency	17.7%	82.3%	100.0%
	31 to 40 years	Count	19	119	138
		Expected Count	23.2	114.8	138.0
		% within Residency	13.8%	86.2%	100.0%
	41 to 50 years	Count	26	104	130
		Expected Count	21.9	108.1	130.0
		% within Residency	20.0%	80.0%	100.0%
	51 years or more	Count	29	134	163
		Expected Count	27.4	135.6	163.0
		% within Residency	17.8%	82.2%	100.0%
Total	Count	160	791	951	
	Expected Count	160.0	791.0	951.0	
	% within Residency	16.8%	83.2%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	4.060	5	0.541
N of Valid Cases	951		

Length of Residency* Do you think the City provides adequate opportunities to its citizens to be involved in local government?

		Do you think the City provides adequate opportunities to its citizens to be involved in local government?		Total	
		Yes	No		
Length of Residency	10 years or less	Count	96	71	167
		Expected Count	87.7	79.3	167.0
		% within Residency	57.5%	42.5%	100.0%
	11 to 20 years	Count	94	92	186
		Expected Count	97.7	88.3	186.0
		% within Residency	50.5%	49.5%	100.0%
	21 to 30 years	Count	81	82	163
		Expected Count	85.6	77.4	163.0
		% within Residency	49.7%	50.3%	100.0%
	31 to 40 years	Count	79	60	139
		Expected Count	73.0	66.0	139.0
		% within Residency	56.8%	43.2%	100.0%
	41 to 50 years	Count	63	68	131
		Expected Count	68.8	62.2	131.0
		% within Residency	48.1%	51.9%	100.0%
	51 years or more	Count	84	76	160
		Expected Count	84.1	75.9	160.0
		% within Residency	52.5%	47.5%	100.0%
Total	Count	497	449	946	
	Expected Count	497.0	449.0	946.0	
	% within Residency	52.5%	47.5%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	4.534	5	0.475
N of Valid Cases	946		

Length of Residency * Are you currently involved in a neighborhood association?

		Are you currently involved in a neighborhood association?		Total	
		Yes	No		
Length of Residency	10 years or less	Count	28	141	169
		Expected Count	21.0	148.0	169.0
		% within Residency	16.6%	83.4%	100.0%
	11 to 20 years	Count	19	167	186
		Expected Count	23.1	162.9	186.0
		% within Residency	10.2%	89.8%	100.0%
	21 to 30 years	Count	13	151	164
		Expected Count	20.4	143.6	164.0
		% within Residency	7.9%	92.1%	100.0%
	31 to 40 years	Count	20	119	139
		Expected Count	17.3	121.7	139.0
		% within Residency	14.4%	85.6%	100.0%
	41 to 50 years	Count	18	112	130
		Expected Count	16.1	113.9	130.0
		% within Residency	13.8%	86.2%	100.0%
	51 years or more	Count	20	142	162
		Expected Count	20.1	141.9	162.0
		% within Residency	12.3%	87.7%	100.0%
Total	Count	118	832	950	
	Expected Count	118.0	832.0	950.0	
	% within Residency	12.4%	87.6%	100.0%	

Chi-Square Test

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	7.287	5	0.200
N of Valid Cases	950		